What a first decade it has been! From a small band of likeminded friends who started fundraising and visiting Zambia in 2003, we have become a small, professional organisation of 2.4 staff working with a strong local partner, Village Water Zambia.

We are so proud of all we have achieved, helping approximately 169,500 people in 650 communities and 25 schools access safe water, sanitation and hygiene education. Our commitment to building the skills and abilities of the Village Water Zambia team has paid off and they are often referred to as ‘the little giants’ for their achievements in relation to their size.

Throughout 2013 we celebrated the past and looked to the future. June saw us hosting an anniversary reception at the House of Lords, where we were delighted to welcome Mubiana Muyangwa, Village Water Zambia’s Provincial Manager.

In January Rachel Cooper joined us as a Fundraiser and in October, Louise Cook joined us as a Trustee. Louise’s strong links to Zambia and work in maternal healthcare bring valuable insights to the Board. We also looked into the potential of working in a second country, finally choosing to focus on Mozambique.

For ten years we have been changing lives in Zambia, please join us in this work and help us reach more people.

John Irwin
Chair of Trustees
Safe water and sanitation

"Our old water source was open, often infested with worms, frogs, dead leaves, and all sorts of rubbish would go in. The water was brownish. As of now, we have a hand pump and the water is clean and nice. We are very happy to be drinking clean water."

"From what we learnt from the training, toilets are very important and even though we were using the bush before, we understand the importance of having these facilities. Before we were taught about hygiene and sanitation, our children were always sick and flies were plenty because there was litter all around everywhere but now we really appreciate our village is much cleaner and our children are not suffering anymore."

Mr Muleka Sendoi, Loo Village, Senanga District

More than 19,500 people supported

116 communities supported with safe water, sanitation and hygiene education

5 schools supported with hygiene education and a new well

11 communities supported with livelihood improvement activities

Pump minders trained in Kalabo, Kaoma, Mongu and Senanga Districts in how to look after the pump and carry out basic repairs

166 follow-up visits to communities supported between 2004 and 2010 found that 95% of wells were functioning
“Our old water source was open, often infested with worms, frogs, dead leaves, and all sorts of rubbish would go in.

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Mr Muleka Sendoi, Loo Village, Senanga District
“It was a simple decision, as President of the Rotary Club of Colwyn Bay, to support the ‘Lessons for Life’ programme.

The children sing and act out stories as part of a hygiene education programme; it is encouraging to see the impact these youngsters are having on their family and communities.

The ‘Tippy Tap’ appears to be a huge success – the avidity, fervour and persuasive enthusiasm of the children have encouraged many to be constructed in the school’s feeder villages.”

Paul Bendall
Supporting independent manual drilling teams means we are helping people to set-up and run their own businesses and provide for their families. Manual drilling has transformed our support for water points in communities. It is safer and quicker than digging wells by hand and also more sustainable as wells are deeper and less likely to collapse.

"In the past 1 and half years, I have been undergoing training in manual drilling techniques. This has been a new world for me. I’m now able to take my children to school, pay my workers and do other things for myself as a woman. Today here I own an enterprise which is being contracted by Village Water to drill wells and also even by private persons and other organisations."

Gracious Sikalela, owner of Grimus Enterprise.
To keep the pump going for up to 15 years, we train villagers to maintain and repair their own water point. In December 2013 we supported training in Kalabo for these women and others.
Village Water volunteers give up their time to organise events, collect outside supermarkets, help out in the office, promote us on social media and much more. They are an integral part of the team and we wouldn’t be Village Water without them.

“Volunteering for Village Water is highly rewarding. It provides me with vital experience for my future career and simultaneously gives me the opportunity to genuinely help change people’s lives”.

Dan Lloyd
Regular givers are people who donate every month either by direct debit, standing order, or through their salary. This helps us to plan ahead and build a stable foundation as well as spend the funds donated where they are most needed.

Just £5 a month can help us to support at least 2 people every year in Zambia with safe water, sanitation and hygiene education.

“I contribute to Village Water because I believe in their ability to deliver efficient, targeted solutions to the communities and people which they serve. It is a lean organisation with a dedicated and experienced staff – in my view, this provides an optimal level of flexibility and operational oversight”.

Brian Barone
“We have chosen to support Village Water because of their commitment to educating and empowering the communities to improve their own health and sanitation coupled with providing a reliable and low cost water supply. Village Water are a fantastic charity with dedicated and hardworking staff, we are proud that our donations allow communities in Zambia to become healthier, happier and more prosperous”.

**Niche Products**
“I heard David Dixon (Village Water Founder) several years ago giving a short history of Village Water. He was passionate about this programme and inspired everyone who heard him. I have supported this charity ever since, as clean water is essential to the wellbeing of everyone”.

Kathleen Stanier
“We believe that everybody in the world should have good sanitation and clean drinking water, and Village Water is doing a marvellous job in helping provide this in some of the most deprived parts of Zambia”.

**Houston Chartable Trust**

We would also like to thank Bank of America Merrill Lynch, V Festival, the Peter Stebbings Memorial Charity, SDL Foundation, Wilmslow Wells for Africa, Christadelphian Meal A Day, the Waterloo Foundation, Rotary Clubs across the UK, the Big Give, Guernsey Overseas Aid and all our fantastic supporters who helped us to change more than 19,500 lives in our tenth anniversary year.
In 2014 we want to change more lives, whilst ensuring that our work is sustainable, the benefits are lasting, and that we continue to learn and improve.

We aim to:

- Support 155 communities
- Support 5 Lessons for Life schools
- Support more pump minder training so every village is completely covered
- Continue to develop our new monitoring system using mobile phone technology
- Investigate using a more robust hand pump and a new technique for building pit latrines
- Extend our work into Mozambique
We need to raise £600,000 to support water, sanitation and hygiene in communities and schools in 2014.

Just £25 can change someone’s life and there are loads of ways that you can get involved:

- Take part in Pennies for Pumps at home, school, work or in your community: you’ll be surprised how quickly collecting all your loose change in a plastic bottle or glass jar mounts up
- Organise a fundraising event: our supporters have climbed mountains, cycled round lakes, rowed, and held non-uniform days
- Become a regular giver
- Make a donation

There are lots of ways to donate:

**By phone** 01743 241563
**Online** [www.villagewater.org/donate](http://www.villagewater.org/donate)
**By post**
cheques made payable to Village Water and sent to 9 College Hill, Shrewsbury, Shropshire, SY1 1LZ

**By text:** text WASH14 £ plus amount to 70070

HELP US TO CHANGE LIVES
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Income to 31 December 2013

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community</td>
<td>£25,586</td>
</tr>
<tr>
<td>Individuals</td>
<td>£94,232</td>
</tr>
<tr>
<td>Corporate</td>
<td>£116,246</td>
</tr>
<tr>
<td>Statutory</td>
<td>£22,000</td>
</tr>
<tr>
<td>Trusts and Foundations</td>
<td>£232,051</td>
</tr>
<tr>
<td><strong>Total Income</strong></td>
<td><strong>£490,214</strong></td>
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</table>

Expenditure to 31 December 2013

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charitable Activity</td>
<td>£449,015</td>
</tr>
<tr>
<td>Cost of generating income</td>
<td>£27,765</td>
</tr>
<tr>
<td>Governance</td>
<td>£12,565</td>
</tr>
<tr>
<td><strong>Total Expenditure</strong></td>
<td><strong>£489,345</strong></td>
</tr>
</tbody>
</table>

We spent 92p in every £1 on charitable activities.

For every £1 spent on fundraising we raised £17.65

This information is a summary of financial activities taken from our fully audited accounts, available from Village Water or the Charity Commission website.