



Terms And Conditions

1. VACCINATIONS

All dogs must have an up to date vaccination certificate covering Distemper , Parvo virus , Leptospirosis, Hepatitis and kennel cough .

Proof of parasite treatment ie worming , flea & tick control must be shown at check in .

2. BOOKINGS AND CANCELLATIONS

Early reservations are strongly recommended to avoid disappointment , and are essential for summer, Christmas and other peak periods. A 25% booking fee is required at the time of booking . Please note, all deposits are non-refundable.

A cancellation fee will also be charged if the booking is cancelled less than 30 days before the arrival date, as per below. (the deposit paid will be reflected in the amount payable)

16-29 days : 50% of the total booking will be payable

8-15 days : 75% of the total booking will be payable

0-7 days : 100% of the total booking will be payable

3. OPENING HOURS

We are open for drop off and collection of your dog[s] from 9 - 11am and 4 - 5.30 pm .

No drop off or collections are available on Christmas day , Boxing day or New years day .

Other hours may be possible with prior arrangement.

4. MEDICAL CONDITIONS / SPECIAL NEEDS

In order for us to provide the best possible care of your pet , please advise us of any pre-existing medical conditions . We can administer most medication prescribed by your vet .

5. VETERINARY ATTENTION

Whilst animals board with us they will receive every care and attention. However they are boarded at the risk of the owner . The management of the kennels can accept no liability .Should any animal require treatment , the management reserve the right to call a veterinary surgeon and act upon his advise , any expense incurred being met by the owner of the animal. Our veterinary surgeons are Teme vets who are within close reach , offering a 24hr service.

6. PAYMENTS

Accounts are due in before collection . For long term boarders the account is monthly in advance . All animals are charged for the day of arrival and departure.

Bank Details:

Account name: **S.Edwards**
Sort Code: **30-98-52**
Account No: **16966760**

7. INSURANCE

We would advise that you insure your dog if possible.
