

CASE STUDY

How our Managed Print Services and Print Software Solutions provide consistency across all of Kreston Reeves' offices.

Kreston Reeves advise dynamic businesses, Not for Profit organisations, private individuals and families on all areas of business, tax and wealth. They needed to enhance the consistency of their print infrastructure across all of their offices. Thanks to us, Kreston Reeves now benefit from highly specialist service delivery and implementation for their entire print infrastructure.

Their aim is to help people make confident decisions about the future and are dedicated to meeting and exceeding the needs of all their clients - wherever their ambition takes them.

With offices across London, Kent and Sussex and international reach via Kreston International, they provide a full range of accountancy, business advisory and financial services that help to achieve personal and business goals.

KRESTON REEVES.
Managed Print Services.
Print Software Solutions.
Finance.
www.krestonreeves.com

At A Glance

Challenges:

- > Enhance their print fleet's consistency and functionality.
- > Reduce a number of print platforms being used.
- > Optimise each of the offices.
- > Reinforce overall levels of security and compliance.

Benefits:

- > One point of contact for all of their print needs.
- > Enhanced print fleet's security and compliance.
- > Improved productivity and efficiency.
- > Unified print fleet.
- > Reduced print waste by 18%.



Ethos are now the exclusive Managed Print Partner for all of Kreston Reeves' offices - providing consistency across the group with our first-class equipment, solutions, support, and service.

THE CHALLENGE

Kreston Reeves needed to enhance the consistency and functionality of their print infrastructure across all of their offices.

They were looking to centralise, rationalise, and revolutionise their print. They needed to reduce the number of platforms being used, optimising each of their offices and enhancing the organisation's efficiency.

They were also looking to reinforce the overall levels of security and compliance of the print devices within their print infrastructure - without impacting their overall print-related costs.

THE MANAGED PRINT SERVICE SOLUTION

Following an audit of Kreston Reeves' print infrastructure, Ethos found that the business would benefit from our Managed Print Services Solution.

We strategically positioned a unified fleet of Multifunctional Devices (MFDs) across all of their offices with full solution integration and features. We also identified additional devices to be introduced shortly after the first installation.



18%

Under our Managed Print Services Solution, the award-winning accountants receive an outstanding Service Level Agreement, Account Management, maintenance and support for all of their devices. The MFDs across the group are continually monitored to ensure that all parts, toners, and consumables are replenished when necessary.

To reinforce their print infrastructure's security and compliance, a full solution wrap with PaperCut Secure Release/Follow-Me Print Software Solution was installed on all of the devices within the fleet. This requires users to present a key card or code to release print jobs, therefore reducing print waste by 18%.

BENEFITS

Ethos are now the exclusive Managed Print Partner for all of Kreston Reeves' offices.

Following the implementation of our Managed Print Services Solution, Kreston Reeves now benefit from highly specialist service delivery and implementation for the entire document workflow for print, copy and scan activity.

We have improved their productivity and efficiency by establishing ourselves as an invaluable extension of their IT team, providing consistency across the group with our first-class equipment, solutions, support, and service.

The introduction of our Secure Release/Follow-Me Print Software Solution has provided Kreston Reeves with a highly secure print infrastructure and a significant reduction in print waste and costs.



ABOUT US

We are a Managed Print and IT Services Provider.

At Ethos, we have a customer first approach. What differentiates successful organisations from the competition is their ability to deploy technology to solve identifiable business challenges and create new opportunities for efficiency and growth.

That's where we come in.

We get to the heart of our customers' business objectives and our bespoke service allows us to create solutions that ensure you get the greatest possible value from the technology deployed.

With over twenty-five years' experience and 6,000 customers worldwide, we work with the industry leading providers to become part of your extended team - a single point of contact for your Managed Print & IT Services needs.

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