



**Education  
Cleaning Services**



## Creating Exceptional First Impressions

“  
We understand  
the importance of  
creating a clean  
and comfortable  
environment to  
facilitate and enhance  
the learning process.  
”

## Welcome to Maxim FM Educational Cleaning Services

**Our specialist educational cleaning services division provides a range of cleaning and facilities management functions that can be tailored to the needs of individual clients.**

From daily cleaning and deep cleans right through to caretaker coverage and overall property maintenance, Maxim understands the challenges faced by head teachers and facilities managers in the upkeep of their sites and will work to ensure – from nursery to university – that a clean and safe learning environment supports the delivery of academic success.

That's why we offer a bespoke, transparent and cost effective cleaning and facilities management

service that will entirely meet the needs of you and your building. From monthly quality assurance analysis - delivered by your dedicated contract manager - through to documented Service Level Agreements and Key Performance Indicators, that ensure the highest operational standards, we will ensure the highest level of service is consistently delivered and maintained across your buildings at all times.

# Our Services

**At Maxim FM we offer a vast range of cleaning and facilities management solutions that have been tailor made for the educational sector.**

Our primary goal is to deliver industry leading educational cleaning and facilities management services that pass the value for money criteria and which provide your building with the best and most sustainable learning environment possible.

**As part of our broad range of educational facilities management services, Maxim offers:**

- Daily cleaning
- Floor maintenance programme
- Carpet cleaning
- Deep cleans
- Graffiti and gum removal
- Caretaker services
- Emergency cleaning
- Full facilities management including pro and reactive maintenance
- Painting and decorating
- Window cleaning
- Litter picking
- A free audit of your current provision



**Maxim FM offers a dedicated caretaker service to those schools looking to outsource this function.**

This provides you with the reassurance of either permanent and planned caretaker cover or the knowledge that we have the flexibility to provide a reactive service during times of holiday or sickness.

Our caretaker service provides clients with the assurance of continued delivery whatever your requirements, combined with the guarantee of back office support from the wider Maxim FM team.

# Our Heritage & Core Values

Maxim FM is one of the largest independent facilities management and commercial cleaning companies in the UK, employing more than 500 staff nationwide.

All of our team from cleaning staff, contract managers and operational personnel have the core focus of providing exceptional customer service, tailored to the needs of our clients and which consistently delivers.

This focus is also expected of our supplier partners where we operate a rigorous selection process for those that operate as our strategic partners. These are chosen purely on their ability to deliver the exceptionally high customer service and values that have come to represent Maxim and where we will accept nothing less than the best in class status associated with our brand.

This quality is evident in the industry accreditations prevalent across our business. With ISO 9001:2008 and ISO 14001:2004 status we are committed to making sure all staff and suppliers work to these quality standards

and we don't stop there. Our Service Level Agreements and Key Performance Indicators, operated across all client accounts, ensure measureable operational standards and the highest levels of service are consistently delivered to our customers.

Always moving forward we are a modern and pioneering company, constantly seeking new and improved methods of working that will guarantee we continue to deliver the highest standard of service to our customers whilst utilising the most sustainable methods to do so. This is reflected in the Templa customer portal system which we operate across the business and which provides our customers with full visibility of our management and auditing procedures together with the resulting standards.

# The Maxim FM Promise

Maxim FM is an independent company focused on service delivery; we are well respected in our sector and accredited by a range of official bodies. We promise to provide every customer with:

- ✓ **Experienced** in-house teams and established systems
- ✓ A **high-quality** service
- ✓ **Full account management support** and reporting service
- ✓ A **comprehensive understanding** of your sector
- ✓ A **customer-focused approach**, with high service standards and monitoring
- ✓ A **regional and local focus** with teams where you need them
- ✓ **Excellent efficiency savings** through our in-house expertise and economies of scale
- ✓ **In-house** contractors and response teams
- ✓ **Flexible services** tailored to your individual needs
- ✓ Access to a network of **trusted** external service providers to complement our service
- ✓ The **security** of working with a company that understands your needs.





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**maxim**  
taking care of your environment