

Processes for Legionella risk assessments

1. Enquiry

- Call 0161 628 2555 or email info@allsurvey.co.uk to provide information about the property (Our standard questions sheet is attached)
- Formal quotation is emailed to you
- Let us know if you would like to proceed.

2. Site Survey

- We then book the survey in, either with yourself or directly with the occupiers.
- Confirmation email is then sent out to you detailing the survey agreed, site visit dates, times and the name of the surveyor.
- The site assessment is carried out on the date agreed.

3. Samples and report

- When required samples are sent to the laboratory for legionella testing. We can carry out other tests such as lead, coliform, E-Coli, pseudomonas, s.aureus, enterococci and c.perfringens. These tests are charged individually and are not part of the legionella assessment but can be added when requested
- The report is written, detailing any work that is required to ensure that the property is compliant, such as removing redundant pipework or cleaning of tanks. The legionella monitoring process is briefly outlined within the report document along with any laboratory results.

4. Payment and completion

- Full payment is required at this point, preferably by BACS please.
- The report is then sent to you along with a satisfaction survey.

5. Review

- The HSE advises that a legionella risk assessment should be reviewed “periodically” or sooner if a system changes.
- We recommend every two years or sooner if a system changes.
- We will let you know two weeks before the due date, so that you can decide if you would like us to carry out the review for you.

Water hygiene services following a legionella risk assessment

Those recommended will be detailed within your report in a “traffic light” order of priority.

- Monthly temperature monitoring
- Quarterly showerhead and other sprays disinfection
- 6 monthly thermostatic mixing valve (TMV) cleaning and performance check
- Annual tank cleans (known as blow downs)
- Regular water quality sampling
- Redundant pipework or little used outlet removal (known as deadlegs and blind ends)
- “Moth balling” of installations that are not used but cannot be removed e.g. shower cubicle. This approach allows for the shower to be reconnected in the future.



Initial contact form

Service required (delete as appropriate)	Asbestos	Legionella	EPC	Fire
Name				
Address				
Site Address				
Tel number				
Email address				
Type of premises (delete as appropriate)	Commercial	Residential		
Current use				
Sale or rent? Private or social?				
Number of floors (excluding loft & cellar)				
Number of rooms				
Size of property				
Loft				
Cellar				
What heating/hot water system is in the property?				
Access issues				
Floor plan available				
Previous reports available				
Are any works being carried out?				
Any additional information				
Where did you hear about us from?				