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**Services for Industrial
Automation applications
360° Support Program**

360° Support program

Our 360° Support program provides a complete answer to your needs for the legacy or up-to date industrial automation application. One contact point, one answer and fast response time for your support requests.

Control systems maintenance program

With an extensive experience on the design side and most of all on the field, we have learned the importance of keeping the control system fully functional, there are many aspects that have to be considered and many “check points” to be verified for these reasons we have specific activities and programs that take care of all the crucial details of a control system maintenance. Below are our main maintenance services:

- On-site assessment services
- Preventive and periodic maintenance
- Educational services
- On demand remote support services
- Engineering & Minor application changes

Legacy systems & Life cycle management

Nowadays the majority of our clients want to keep their existing control system, keep it maintained and of course up and running. This is not an easy task especially if the installed base is quite old, no longer supported by the manufacturer (from both the technical support and spare parts aspects).

Our mission has the client as main focus so, in all the cases where our clients would like to continue to use obsolete control systems, we do tailor a program that includes a wide range of services as well as the support of the obsolete parts.

- Preventive Maintenance plans set-up
- Spare parts management services (including legacy parts & related repair services for almost every type of technology present in the industrial automation business).
- Disaster & Recovery plans
- Control system periodic inspections

Support & Field services

Considering that the majority of our experience has been on the field in industrial applications around the world, we would like to keep to use such professional background on the project execution stage providing the following services:

- FAT, SAT & Expediting
- Technical Field Advisor, Supervisor (control systems)
- Commissioning services
- Post commissioning services
- Project documentation and change control
- Control system erection and power-up support
- Remote Technical support services
- Hands-On training (SPPA-T3000, ORSI CUBE/PMC....)

A glimpse on the future

For those clients that would like to explore the migration or the application update, we can provide the necessary support and three decades of knowledge in the industrial automation field and take care of the process with:

- FEED Studies, Migration analysis etc...
- Migration analysis
- Cyber-Security assessment
- Network/architecture analysis

“It doesn’t matter which technology you are using; we will be there for you”

About us

JPE Services is a one stop company for your projects needs proving a wide range of services for industrial automation and information systems, including engineering, project management, commissioning services, technical support, consulting services in various industry segments like Power Generation, Oil & Gas, Chemical etc.

The company has been officially established in 2007 and founded by Pietro Paci which has been operating in the industrial automation business for more than three decades (under ORSI Group, Cube Technology then Siemens Energy and Automation).

Specialties

JPE SERVICES provides and manages engineering, consulting, commissioning and application support services for industrial automation (hardware, software applications) projects in various industry segments with a special focus on legacy products and migration projects specifically on PLC/DCS and SCADA areas. Our mission is to support our clients in all the different aspects of the project, with the integration of project management with engineering and support services.

Our specific expertise in ORSI Automation SCADA (CUBE/SIMATIC IT) and process control products (PMC) makes us the ideal partner for migration projects that are related to ORSI legacy products.

Experience & capabilities

Our business is based on a foundation of 30+ years in the industrial automation arena with applications in various industries and countries this allows us to provide a very professional skilled approach to every project. Our hands-on experience is more on ORSI Automation and SIEMENS technology but with the support of a network “very trusted” partners we can incorporate as “extended service” other types of applications or technologies.

For your support needs please contact:

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