

Dear Raleigh Periodontics patients and families,

We are all concerned about the COVID-19 coronavirus situation and want to inform our Raleigh Periodontics patient community about our plans to continue to provide you with the highest level of care as we navigate through this difficult and unprecedented situation.

First and foremost, keeping our patients and staff and their families as safe as possible is our highest priority and we are doing all we can to ensure the health of all. As this situation is very fluid and rapidly evolving, we will closely monitor guidance from the World Health Organization, Center for Disease Control, NC Department of Health, and American Dental Association and revise our ongoing plans for your care as necessary.

Per the current recommendations, if you have:

- traveled internationally within the last 14 days,
- tested positive or been in contact with someone who has been diagnosed with or under investigation for COVID-19,
- had a runny nose, cough, fever, sore throat, or shortness of breath (or come in contact with someone who has such symptoms) in the past 24 hours,

we ask that you ***call to reschedule your appointment*** to help protect other patients and our team. Should you arrive at the office and be found to meet these criteria, you will be asked to return to your car and call our office [for a telephone assessment] so that other patients and staff are not exposed.

We have always stayed up to date and executed the most current CDC guidelines and Infection Control policies (including disinfection with hospital grade disinfectant). We will continue to supersede these expectations as health care providers. We also ask you to help us by:

- Washing hands thoroughly and frequently
- Eliminating handshaking and use non-contact methods of greeting
- Practicing social distancing of 6 feet when possible
- Arriving on time, not early for your appointment
 - If you prefer to wait in your car for your appointment, call us when you have arrived and we will call you when we are ready to see you

Recognizing the importance of maintaining the availability of the health service we provide to our patients, we are doing all that we can to minimize any potential risk associated with the COVID-19 pandemic. Thank you for your continued support.

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