

I LOVE UNITED AIRLINES!



"You are the master of your own destiny"

Anonymous

Quick Links

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Where is Sylvia now?.

March 25-26, 2019

March 20, 2019

And why, Sylvia, are you saying you love United Airlines? Please let me share.

As most of you know I arrange for two trips a year to my school in Uganda, Africa where people can have the hands-on experience of volunteering, helping at my school, and then closing out the trip with an exhilarating safari. People sign up, pay a deposit, and I do everything ...airfare, hotel, food, lodging, transportation in country, everything. They pay a \$250 deposit to hold their place and off I go to do the planning.

I recently interviewed a new person who said they would LOVE to go. When I asked for a deposit he unbegrudgingly gave me his credit card and off I went to get him a matching airfare to the ones I had previously gotten the week before. (Those of you that travel know the rates change daily if not hourly!) And after 45 minutes the United ticketing agent was able to do it! I was so thrilled.

Then, I went to process the credit card ... oops ... it was declined. When I called him he gave me another card which was, oh surprise, declined. (By the way this all happened over a weekend!) Monday he called and canceled!!!!!! As you know tickets are un-refundable and unusable by anyone other than by the person whose name is on the ticket. I told him he owed me the money for the ticket (\$1200+) and he said "No I don't". I then spent several hours trying to get it refunded but to no avail. The agent suggested I file a claim with Customer Care which I did. Then, silence for two weeks.

National Main Street
Seattle, WA

April 13-14

Kite Festival, Pier
Village
Long Branch, NJ

April 27-28

5th Annual Waretown
Spring Wine Festival ...
Waretown, NJ

May 13-17, 2019

STS Marketing College
Dahlonoga, GA

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May 26, 2019

Opening day Aitkin
Farmers' Market @
Butler's ... 9-1
Aitkin, MN

June 1-2

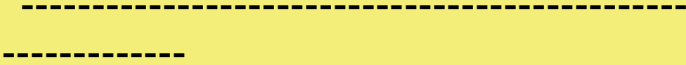
9th Annual Jersey
Shore Wine Festival ...
Lakewood Blue Claws,
NJ

**Uganda trip June 12-
25, 2019**

Sylvia's Children
Mbirizi, Uganda, Africa

On Sunday, March 17, I received a call from a supervisor who asked if anyone had contacted me yet. When I said "no" he said he was going to personally see to it that I got my refund and, guess what ... he did! He was so gracious and wonderful he solidified my loyalty to United Airlines..

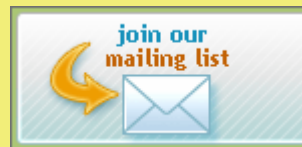
Fly the friendly skies of United!



If you are looking for some beautiful photos that would look great in ANY home (they are like art!) ... visit this site. They are gorgeous!

<https://fineartamerica.com/profiles/antony-costa.html>

PS - notice *new* e-mail address
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Lots of great stuff every two weeks!

