

## Health Charter on Prevention against COVID-19

Due to the exceptional context, our establishment ensures to comply with the « *Safe Stay* » Charter in terms of prevention against Covid-19. We want to allow you to spend memorable moments while guaranteeing optimal hygiene and safety for all.

In this context, we undertake to:

- Comply with the Mexican Directives and Recommendations relevant to the fight against Covid-19
- Appoint a Health Referent responsible for documenting and providing the protocols which guarantee the utmost health security
- Ensure respect of the protective measures and recommendations by all
- Reinforce the sanitization of the whole establishment:
  - By adapting our organization and cleaning plans
  - By using and providing the recommended sanitizing products
- Adapt the fitting out of our accommodation and its way of use to the health context
- Encourage the electronic transmission of our communications, payments and invoices

Safety is the responsibility of all:

- We will be happy to welcome you and greet you in total respect of social distancing measures
- We will all make sure to apply protective measures such as sneezing into one's elbow or a disposable tissue and washing hands frequently with soap or an alcohol-based solution.
- While we will be all happy to enjoy fresh air and company, please let us know asap should you feel any symptoms,

Your safety remains our priority!