



Microsoft Teams – Patient/Client Instructions for Microsoft Windows 10 & Apple Mac OS

Make sure to use Google Chrome or Microsoft Edge as your browser.

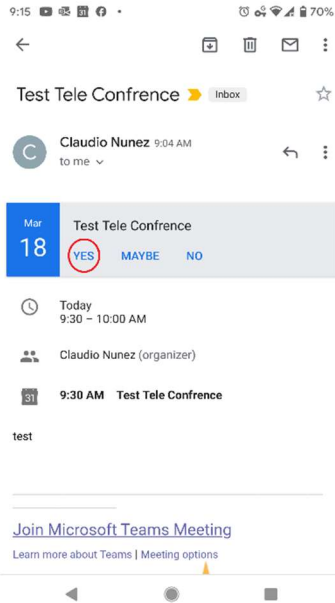
(Safari, Internet Explorer and Firefox will not work with Teams)

****Your computer must have a camera and microphone, laptops should be 100% compliant****

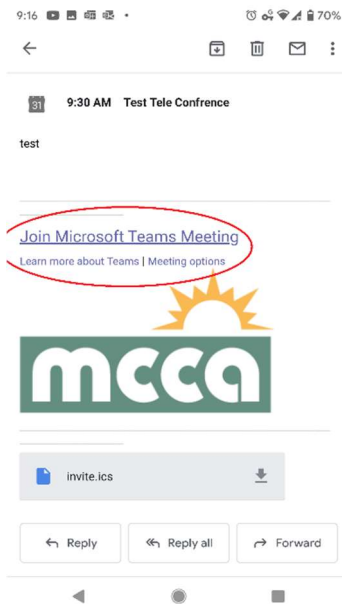
We recommend installing the Microsoft Teams App prior to your scheduled telemedicine appointment.

Installing Microsoft Teams App

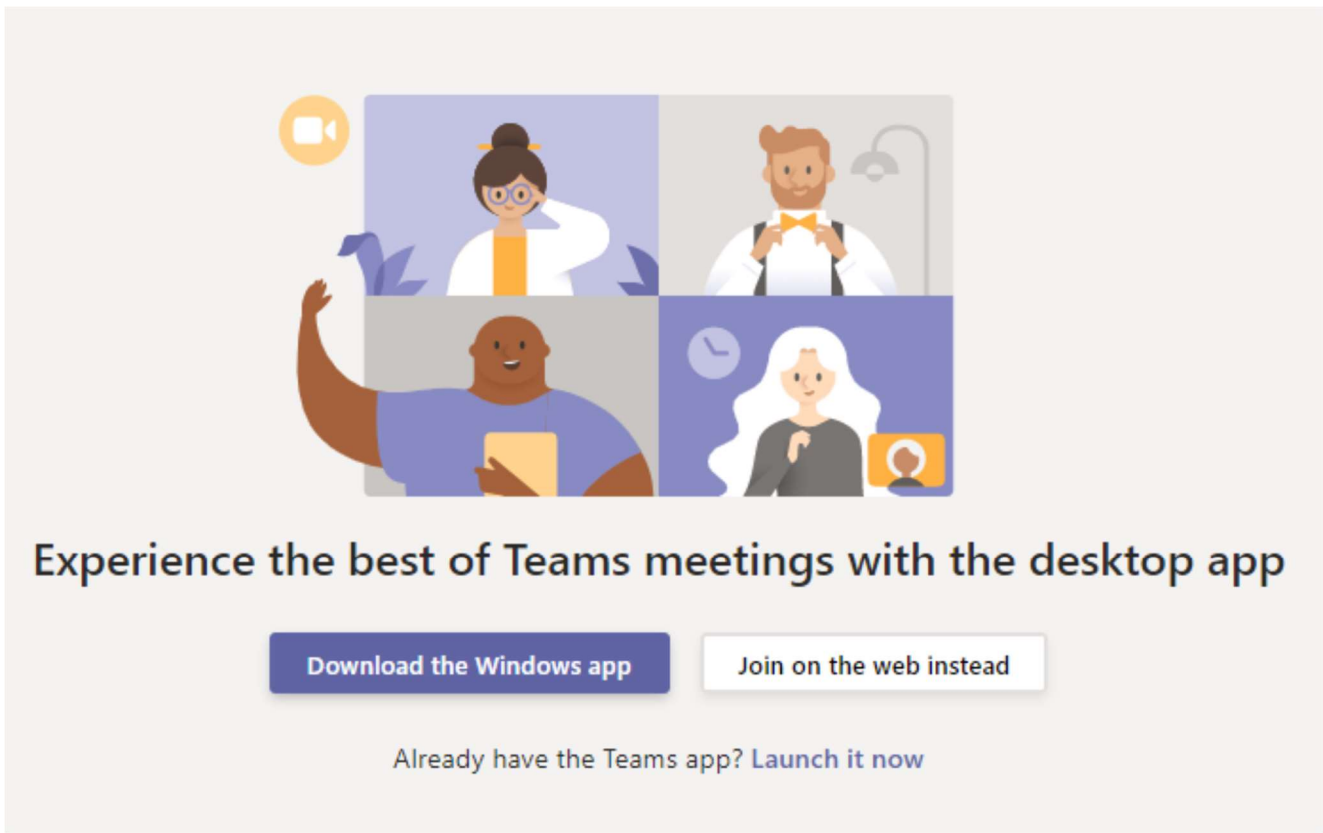
Open up Email Sent to you and select Yes to accept Invitation.



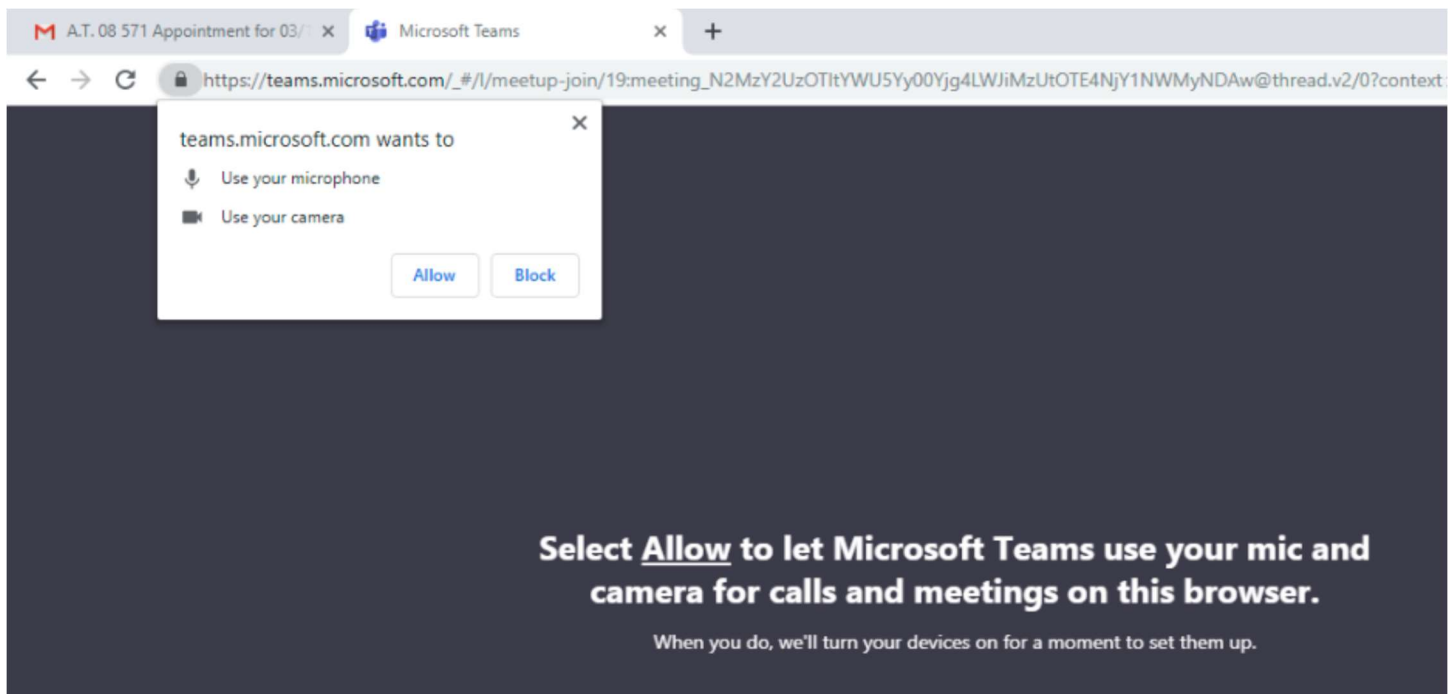
After Selecting Yes, scroll to the bottom of the Email Invite and select Join Microsoft Teams Meeting.



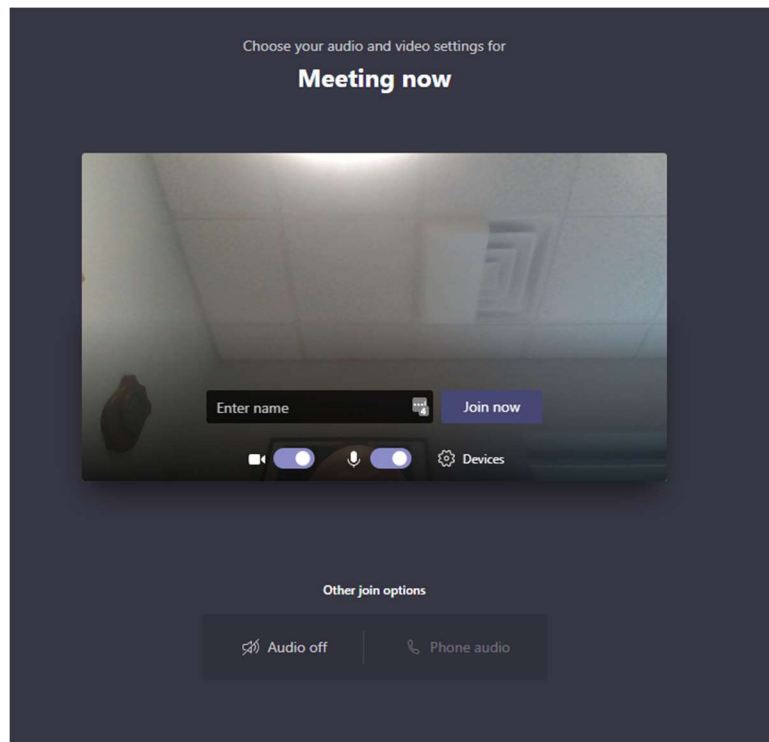
You will be directed to a webpage with the option to download the Windows App. Click on, “Join on the web instead.”



Allow Microsoft Teams App Permission to access Microphone and Camera, click “Allow.”



Enter your name and click, “Join Now.”



You will then be connected with your Clinician. If they have not yet joined, you will see the screen below. Please wait.

