

## Student Email Access

With the launch of the Columbus City Schools Online Academy on April 6, the District will be providing each student with their own school email address.

Student email addresses are in the format of studentIDnumber@columbus.k12.oh.us (for example, 12345678@columbus.k12.oh.us). Students will use the same password that they use to log in to district computers at school. Students can access their email account from any device by visiting [ccsoffice.org](http://ccsoffice.org).

Students will be able to use their new email address to connect with their teachers, principals, and school support staff about online assignments, coursework, and other school-related activities.

Students are only permitted to send or receive internal email messages. This means that they are only allowed to send and receive messages from other email addresses that end with "@columbus.k12.oh.us". There are a number of exceptions including Google Classroom, Webex video chats, and other educational resources and institutions.

The new student email addresses are governed by [Board Policy 7540.03 - Student Education Technology Acceptable Use and Safety](#).

### How to Access Student Email

1. From any device, visit [ccsoffice.org](http://ccsoffice.org).
2. For the username, enter your student email address (for example, 12345678@columbus.k12.oh.us).
3. For the password, enter the same password that you use to log in to a computer at school.
4. Contact your school principal or the IT Help Desk (614-365-8425) with any questions or login problems.
5. **Note:** If you are using a shared or public computer, always remember to log out of your email account before closing your browser or leaving the computer.