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#	Question	Asker Name	Answer(s)			
1	We can hear you, Mayor Kenney	Martha Moore - Natural Lands	live answered	Thank you. We were having some technical difficulties.		
2	Hi Mayor Kenney, Are you going to declare Eastwick a Disaster so that we can secure FEMA financial relief? Thank You! Tiffany Lomax from the 79th block of Mars Place.	Tiffany Lomax	We do not declare it a disaster it has to be done at the the State level by the Governor and PEMA. However, we just submitted our initial damage assessment to PEMA on August 13 so we have to wait to hear back from them.			
3	Jamila - is someone checking the "waiting room" to let folks in? Meeting started several minutes late, and some friends gave up thinking it was techno difficulties. I'm urging them to try the weblink again.	Martha Moore - Natural Lands	I will alert the host. Thank you			
4	Is there a way the content for the assistance offered to residents that had to leave our homes on Tuesday 8/4/20 can be emailed to me at chanika.townsend@gmail.com?	Chanika Pratt	Thank you Chanika, we will take down this email for any follow-ups.			
5	Why wasn't the neighborhood (Eastwick) notified timely? The fire department did not come out right but hours later.	michelle.white	The first call to the Fire Department for flooding in that area was at 1248; units responded immediately and were on scene for several hours performing more than 100+ rescues/assists from flooded properties.			
6	Thank you for your response regarding deeming Eastwick a disaster area! Respectfully, Tiffany	Tiffany Lomax	live answered			
7	if you lost food in the storm due to the power outage will peco reimburse you	Lisa Wallace	live answered	Please submit any food loss claims to https://www.peco.com/MyAccount/CustomerSupport/Pages/DamageClaim.aspx		
8	will you offer financial relief for those who do not have flood insurance	Lisa Wallace	live answered			
9	My house took about 1 foot of water to the ground floor. I've been working with my insurance. Is that the type of info you want reported for reporting to PEMA?	Sunny Jacks	Hi, yes the extent of your damage will be what we need. The initial damage assessment has already been submitted based on early surveys. More information will be forthcoming about the Small Business Association (SBA) survey. Text StormPHL to 888777 for future updates.			

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10	Hi Mayor Kenney and all, Can someone assist us as PGW has condemned our hot water tank and we do not have hot water or the finances to pay for a contractor to install a new hot water tank? Please advise. Tiffany from 70th and Marc Place	Tiffany Lomax	live answered	Good afternoon, PGW may want to chime in as well but here is info for Heater Hotline. You can reach out to them tomorrow 215-568-7190 and https://phdcphila.org/residents/home-repair/heater-hotline/ Thank you	Yes good evening Tiffany. The Heater Hotline would be a resource to connect with financial assistance to address your hot water tank.	I just received additional information. HHL doesn't do water heaters. Only house heaters. You may be able to utilize the City's BSR program, pending eligibility requirements. When applying, please include a copy of the PGW "tag" that condemns it. Please visit https://phdcphila.org/ and click on Basic System Repair Program (BSRP) under Residents. Thank you.
11	When will PRA respond to the comments submitted by concerned residents about the draft strategy?	Robin Mann	We have tried to address community concerns throughout this process in our community meetings, and with the Steering Committee. We also tried to incorporate all of the feedback that we received into the plan document, itself. As mentioned we continue to meet with the Steering Committee on a regular basis. If you feel there are comments that were not addressed, please let me know: gregory.heller@phdc.phila.gov . You can read the Land Strategy here: https://issuu.com/interfacestudio/docs/le			
12	Greg Heller - If 67% of public land is used for green infrastructure, what will happen with the remaining 33%?	Martha Moore - Natural Lands	There are several parcels that are identified for affordable housing, senior housing, and community-oriented commercial development. You can see the strategy here: https://issuu.com/interfacestudio/docs/le ple_final_021219			
13	We were told similar information when we had the Flood Flood in 1999, What will give us confidence this time that the plans will happen?	Denise	We are really committed to making sure that the publicly owned land is used in a way that positively impacts localized stormwater management. As mentioned we have undertaken a \$100k plus study to look at how water conveys across these sites, which will help us understand what a responsible reuse for this public land will look like. I would be glad to discuss			
14	is the sba program available now and can someone come too look at my property	wesley cuffie jr	live answered	Hi there. When that survey process begins, we will send updates to residents who signed up for alerts. Text StormPHL to 888777 for updates.		

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15	Will the rental properties be restored on Angelo Place?	veronica	That decision will be up to the property owner. So far we have not heard than any landlords are not pursuing restoration.			
16	will Mr barber check the soil again for contamination	wesley cuffie jr	Hi. This is Josh with EPA. Yes. I will contact you or you can contact me to <u>discuss further</u> .			
17	Thank you Kelly! I lived in the International City Apartment complex on 7900 Lindberg Blvd. Unit 4104 owned by AJH Management and I was forced to pay rent on a property that was in no condition to live.	Chanika Pratt	Got it thank you.			
18	Can fees for permits be waived?	Carolyn Moseley	I wish we could but we are legally required to charge a permit fee. The fees for work on a single family dwelling will be <u>kept to a minimum</u> .			
19	Councilman Johnson, there have been numerous studies done in the past and solutions offered to prevent flood damage in Eastwick. Why do we keep needing/ having more studies and not getting any action in getting the problem fixed? What are you doing to advocate for preventative action for us? Instead of more studies. Its like reparations, we can keep studying it but that means nothing, because we need action - not more studying of the flood	Sheena Howard	live answered			
20	For Greg Heller: The draft EPLS includes a cut and fill land reengineering component to create a new development site, that would reduce the flood storage capacity in the special flood hazard area. How can the City justify that approach?	Robin Mann	The Land Strategy recommended additional studies before moving forward on any of its recommendations within certain parts of the study area. That is why we are undertaking the H&H study that we are doing now, with the EPA grant. This study intends to evaluate the potential to increase storage capacity with its analysis. This will help us inform next			

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21	Do you anticipate any changes is the current flood maps?	Carolyn Moseley	Yes, through a FEMA grant we are looking to re-map the "A Zone" on the effective FEMA map. An A Zone- is an approximate zone with no defined base flood elevation. The remapping with identify a base flood elevation to better asses flood risk from a flood water depth perspective			
22	Our Flood insurance went from \$300.00 to \$4300.00 after the 1999 Flood yet nothing has been done to remediate the conditions that cause floods in this area. Deductables are up to \$10,000.00 even with insurance. What can be done to help with grants for these expenses	Denise	live answered			
23	my insurance policy doesn't cover floods will the sba support me in my recovery...our hvac isn't working at all	wesley cuffie jr	Please call 1-800-REDCROSS (1-800-733-2767). At this time, no federal or state disaster assistance is available, but this may change.			
24	What is the site to apply for the easy permits online? I just got on so I may have missed it.	Karen H	www.phila.gov/LI			
25	did some of the soil wash away ?	Lisa Wallace	live answered			
26	My name is Michael Williams, This is the second major flood in the east wick area since Hurricane Floyd, with other storms in between like Hurricane Irene and super storm Sandy. Only Hurricane Floyd and T.S. Isaias caused devastating flood waters. Rumor has it that Darby Township opened there reservoir, causing flood waters to flood the east wick area. My questions is, will there be a investigation into if that is the case and what can be done to prevent it again?	Spearman -7	live answered			

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27	What contaminants do we need to worry about in our homes due to the superfund site, beyond what would have been expected from a non-contaminated creek?	Sunny Jacks	This is Josh with EPA. The main contaminants in soil, which is what could have been the main pathway for contaminants to be eroded during rain or flooding, are a group of compounds called polycyclic aromatic hydrocarbons (PAHs), PCBs, and lead. These are also found in other urban settings. However, we will be able to better understand once soil and water results come back.			
28	Are there any updates REGARDING support from FEMA?	KB	We have submitted our report to FEMA this week and will await their response on a <u>disaster declaration</u> .			
29	Mr. Perri or Mr. Lippert: Why are the homes in the Eastwick area (Venus Place) considered to have a basement or a cellar. I have to resolve this issue with FEMA when incidents such as this occur? It makes difference whether FEMA will cover your loss if you have what is considered a basement/cellar. What must be done to get this corrected so that it will not be a question or a concern if another tropical storm etc... should occur?	Toni Price	We'll have to review this separately as there are different housing types and what we consider a first floor might be interpreted differently by different agencies.			
30	did some of the containmeted soil wash into the streets	Lisa Wallace	live answered			
31	What is being done to test and replace soil on properties close to the landfill to ensure that newly replaced clean soil is not recontaminated with existing toxic soil from landfill.. how is that being remediated?	Wade West	This is Josh with EPA. We are retesting properties of residents that we have spoken with and/or that were flooded significantly and are close to the landfill. Those results should tell us alot. But, I'm happy to talk with any other property owners that had yards remediated about conducting additional testing.			

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32	<p>Hello this question is for the electric company</p> <p>Since the summer of last year PECO has left the underground transformer open and connected wires leading from one transformer to another (feets away) in order to continue to service the community. This transformer is located on 78th Mars at the Eastwick Recreation Center. During the flood parents were traveling thru the deep water towards the recreation, trying to get their kids and families were also traveling in the water in order to get to their homes. I was so scared. Nevertheless, children continue to ride their bikes over the wire and parents continue to walk their children over the wires in order to vet them to their camp. L&I was notified when they came to canvas the neighborhood. A PECO utility truck came out immediately but its been days and nothing came out of it. I am afraid that this matter will get lost in the sauce once again, or someone will vet seriously hurt. My question is will someone follow up. This is hazardous. Tx</p>	Jamie Barge	Thank you for bringing this to our attention. I have taken note of the wires on 78th and Mars at the Eastwick Rec Center. I will make certain that this gets addressed. If you see no action within a week, please reach back out to the Councilman's office so they can bring it to my attention.	Would it be possible to send me a more exact address?	Would it be Mercury Pl? 78th does not seem to intersect with Mars.	
33	Thank you for that info, Greg. If affordable housing, senior housing, and commercial developments were built, those would be severely impacted by another flooding event in Eastwick. Residents and workers in those places would be in harm's way.	Martha Moore - Natural Lands	live answered	We would not move forward with any development scenario that we feel would put people in harm's way. We are committed to the responsible reuse of these public lands, following the data that come out of these studies, so that any potential redevelopment scenario would try to assist the community with flooding.		
34	What happened regarding the dredging of the Darby Creek? This was brought up with hurricane Floy in 1999 and no feedback as far as I know has been reported.	Toni Price	live answered			

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36	... Is there a consideration to re-evaluate those development proposals, in light of recent situation?	Martha Moore - Natural Lands	The Land Strategy documented the history of severe flood events in Eastwick. any potential redevelopment scenario would try to assist the community with flooding by establishing developable footprints, etc. and coordinating with the kinds of strategies that Lech is talking about.			
37	my heater and ac isn't working and my walls had to be cut insulation removed my sockets inside different places are t working now weslev 8017 buist ave	wesley cuffie jr	Have you had your heater inspected by a service technician?			
38	Who should be notified if you do not have flood insurance?	tawana turner	Please call 1-800-REDCROSS (1-800-733-2767). At this time, no federal or state disaster assistance is available, but this may change.			
39	What types of housing assistance can you offer or is available for residents who are left homeless? Outside of a shelter via Red Cross (it is still a pandemic and with underlying medical conditions a shelter is not a place for me) Is there any short term housing available?	caminaceasar	live answered	Through the Office of Homeless Services we are offering a 1-time payment (security deposit, 1st and last month's rent) to assist displaced households move into rental housing. We may be able to provide month-to-month rental assistance based on need, income eligibility, and funding availability.		
40	Is there help available for business that we're effected by the flood	tiffany	Hi. The SBA survey that will be out shortly will be for both residents and businesses. The online survey is being completed this week. Once it is complete, it will be available on the Emergency Management website www.phila.gov/ready We will also text an update to anyone who signs up for updates by texting StormPHL to 888-777			
41	Jamila, Thanks very much!	Tiffany Lomax	live answered			
42	Is the City going to restore the rec center and basketball courts?	Jackie Angie Howard	Yes			
43	Who should we be sending needs and damages, loses /estimates to?	Clover	The online survey is being completed this week. Once it is complete, it will be available on the Emergency Management website www.phila.gov/ready We will also text an update to anyone who			

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44	We are only citizens. What do you need to understand "the #'s" as Rep. Donnatucci and the Mayor have stated? What is being done to get "the numbers" around the extent of damage? Who is responsible for getting "the numbers"?	Sheena Howard	there is approx. 747 residents with flood insurance in the eastwick zip code. OEM is leading the effort to collect damage assessments with assistance from L&I			
45	Who is spearheading preparations of the data that allows FEMA to determine the disaster declaration?	Gregory	The Office of Emergency Management			
46	Is pepper school going to be demolished and if so when? It a hazard to the community in terms of dumpung and water.	Jackie Angie Howard	The Lower Eastwick Public Land Strategy recommends demolishing Pepper School and not rebuilding on its footpring. The Pepper School site is part of the EPA-funded study that we are undertaking now.			
47	can someone repeat the number councilman Johnson gave me for help if possible	wesley cuffie jr	2156863412			
48	Sewers backed up into our homes, Who is handling this? Rev. Denise Statham	Denise	Please contact PWD at 215-685-6300 to report a sewer back up.			
49	What is the City of Philadelphia action plan to avoid future flooding and damages to the residents in the Eastwick area ? I am hearing everybody job duties but no actionable take away for the residents? Are you going to build a wall to prevent the water flow while EPA finish their job duties?	michelle.white	live answered			
50	Should the residents get tetanus shots who were submerged in the cataminated water? Tiffany from 79th and Mars Place	Tiffany Lomax	live answered			
51	I have heard that flood gates were opened during this storm which caused excess water to flow into our area. If this is so, why are these flood gates opened knowing the damage it will cause.	Toni Price	live answered			

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52	yes my heater doesn't work anymore I had a few tech out	wesley cuffie jr	<p>If PGW has tagged (condemned) your heater, you can apply to PHDC's Basic Systems Repair Program by calling 215-448-2160, Monday through Thursday, 8 AM to 1 PM.</p> <p>You can also call Heater Hotline at 215-568-7190.</p> <p>Household income limits apply to both</p>			
53	Where are the emergency housing sites?	Clover	<p>Emergency housing sites are available throughout the city based on family composition (single vs family). Please contact me at 215-686-7127 or Bruce.K.Johnson@phila.gov to discuss these options</p>			
54	Where are the emergency housing sites? How do we apply for those units?	caminaceasar	live answered			
55	Can and will the Darby Creek be dredged to help prevent flood waters from rising should there ever be another Hurricane or T.S. ?	Spearmen -7	live answered			
56	Are you doing mortgage payment relief? Thanks! Tiffany from 79th and Mars Place	Tiffany Lomax	live answered			
57	May we have Bruce Joohnson's contact informtion for the rental assistance? Again, my family was forced to pay rent and find our own shelter by AJH Management/ International City Apartment complex on 7900 Lindbergh Blvd,	Chanika Pratt	Contact me at 215-686-7127 or at Bruce.K.Johnson@phila.gov			
58	What about using weatherization	cwalker	<p>Weatherization provides energy efficiency measures such as insulation, heater tune ups or replacements, etc. for low income households, but has very strict criteria and a lengthy waiting list. To apply for Weatherization, please call 215-609-1000</p>			

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59	Hi all, Who Do We Send our House Damage totals to? Tiffany Lomax from 79th and Mars Place	Tiffany Lomax	An online form is being finalized this week. Once complete, we will send an announcement to everyone who signed up for updates by texting StormPHL to 888777			
60	I purchased my home in 1977. Was not advise of flood zone or that there was a dump. Prior to Floyd no water not even in driveway. What changed in water table? Can buy out be considered?	vanessa	FEMA flood maps were first adopted in Philadelphia in 1978. Buy outs are a potential solution to totally remove flood risks and naturalize a floodplain. This will be an option considered in the flood risk reduction studies			
61	BSR Program has been used in emergency situations in the past. At a minimum, flood victims should be given priority.	Carolyn Moseley	BSRP has been used in emergency situations when a specific funding source has been provided for that purpose..			
62	I made several requests for PCA to have a presence in this community. Did that ever materialize?	Carolyn Moseley	PCA provided direct contact information for a project manager. This information was shared with anyone who requested the assistance at either the Penrose School or the Marriott hotel. We tried with various residents to get addresses, contact information, and description of the challenge to share with PCA and did forward that along when we were able to obtain it.			
63	if you are completely out of your place and are not using the utilities can their be a freeze to the accounts.	Galaxy S10e	live answered			
64	From the studies has it been identified when to prepare for flooding to occur?	tawana turner	Text STORMPHL to 888-777 to receive free severe storm updates. To receive weather alerts, emergency information, and other important news, text READYPHILA to 888-777			
65	is it possible and safe to divert the water to tinicum in any way	wesley cuffie jr	live answered			
66	When are you going to do this. it been 21 years and we was told this.	Melanie	live answered			
67	When are any of those solutions going to be put in place to address the flooding?	Jackie Angie Howard	live answered			
68	How does re-mapping help us?	Sunny Jacks	re-mapping will help better asses flood			

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69	In the meantime what do we do to protect ourselves and property without moving? Since those areas have been studied since 1998?	Jackie Angie Howard	The Citywide Flood Risk Management Taskforce created this flooding guide to provide information about preparing for flooding and what to do if you experience flooding. https://www.phila.gov/water/PDF/FloodingGuide.pdf			
70	Do you have any emergency housing now, while we as residents look for new places to live. I have been looking for 10 days and its not that easy to find housing. But while I am looking and paying for applications, etc. short term housing is necessary.	caminaceasar	Emergency housing sites are available throughout the city based on family composition (single vs family). Please contact me at 215-686-7127 or Bruce.K.Johnson@phila.gov to discuss these options.			
71	can the city setup a warning system to alert us of the flooding before it comes if possible	wesley cuffie jr	live answered	General weather awareness warnings are available by signing up for ReadyPhiladelphia at www.phila.gov/ready . Or texting ReadyPhila to 888777. These are citywide weather notifications and notifications specific to the Schuylkill River and Delaware River.		
72	thanks	Karen	live answered			
73	What about people who were exposed to the contamination? Should we see our doctors?	Clover	We will ask the Health Department and try to get an answer before the end of the meeting.			
74	Good evening. This is Joel Dohm with Army Corps of Engineers. I would like to double back to the "planning & studies" that are ongoing. Steve Rochester from USACE Public Affairs is also on the call	Joel Dohm				
75	Can landlords kick you out of home because of the flood. Then say if you wanna come back they'll raising the rent.	michelle	Please contact the Philadelphia Fair Housing Commission at 215-686-4670 or email fairhousingcomm@phila.gov . More information is available at https://www.phila.gov/fairhousingcommission/pages/default.aspx			
76	just a camera and siren od some sort that we can monitor ourselves maybe remotely as a community to give time to remove seniors and disabled people	wesley cuffie jr	We recommend signing up for our alerts. Text STORMPHL to 888-777 to receive free severe storm updates. To receive weather alerts, emergency information, and other important news, text READYPHILA to 888-777.			

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77	If tenants need legal assistance, have questions about paying rent or getting security deposit returned, please contact Community Legal Services at 267 443 2500 or you can email rphillips@clsphila.org and I will connect you to the appropriate staff - please identify that you are from Eastwick.	Rasheedah Phillips	live answered	Thanks Rashida		
78	What is being done to demolish Pepper middle school. It is holding enough flood water at the base that a child could drown?	Sheena Howard	The Land Strategy recommends demolishing the Pepper School. For sure, there was a lot of water pooling around that building after the storm. The Pepper site is part of the EPA-funded study that we are undertaking now.			
79	has FEMA declared this a disaster yet	Celeste linton	No we just submitted our damage report this week but we are hopeful to get a <u>disaster declaration</u> .			
80	How are the city's current flood recovery and mitigation efforts related to efforts under the Green City, Clean Waters 25-year plan?	Kindra Mohr, SBN	The Clean Waters program deals predominately with combined sewer reduction, whereas flooding is predominately a water quantity issue. Although the clean waters program addresses water quantity at a smaller scale. The City's Flood Risk Management Task Force is working with PWD to identify coordination and project connections to address multiple goals			
81	Those who rent in the area can you mandate transparency to tenants	Narriett Butler	If you have housing issues related to your landlord, please contact the Philadelphia Fair Housing Commission at 215-686-4670 or email fairhousingcomm@phila.gov. More information is available at https://www.phila.gov/fairhousingcommission/pages/default.aspx .			
82	Eastwick Rec Center was my polling site. Where do we vote now?	Sunny Jacks	You can find your polling place here: https://www.pavoterservices.pa.gov/Pages/PollingPlaceInfo.aspx			
83	I did not hear the issue of flood gates being opened addressed.	Toni Price	we are not aware of flood gates being opened, but can and will investigate			

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84	Why hasn't the floodplain been mapped till now?	Coryn Wolk	the floodplain has been re-mapped several times since 1978. However it's mapped as an A zone and not a AE zone, meaning there is no flood elevation associated with the flood zone. Flood elevation aid is assessing flood risk in terms of water elevations. In this case Eastwick is between a creek and the coastal floodplain from the Delaware, and has not be detailed studied in the past. The re-mapping with identify those flood			
85	Are there opportunities for water/flood storage upstream in the Darby and Cobbs creeks? to prevent flooding where the creeks converge	Korin Tangtrakul	Increasing floodplain capacity is always a way to allviate flooding, but is unlike to prevent flooding to certain flood events.			
86	Hi PECO I believe it is 78th Mercury but extends to 79th Mars	Jamie Barge	Thank you. I will have someone look into it.			
87	Can these questions and answers be shared somehow, especially for people that have called in?	Korin Tangtrakul	live answered			
88	can we submit our pictures fro. that day to show the impact of this storm	wesley cuffie jr	Great job getting pictures. An online damage assessment survey is being completed this week. Once it is complete, it will be available on the Emergency Management website www.phila.gov/ready We will also text an update to anyone who signs up for updates by texting StormPHL to 888-777 Here you can submit pictures and summarize any damages.			

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89	I experienced flooding in the Cobbs Creek area , who can I contact for assistance with repairs ?	Carlene Williams	If you are a homeowner and your household meets income requirements, you can apply to PHDC's Basic Systems Repair Program by calling 215-448-2160, Monday thru Thursday, 8AM to 1PM. BSRP provides major systems (heating, electric, roofing, structural, plumbing) repairs. Priority is given to homeowners with violations from L&I, PGW or Water Department or with active sewage leaks or utilities shut off due to needed repairs.			
90	if there is another flood will ther be a designated meeting place	Lisa Wallace				
91	Why is household income a factor when this was declared disaster?	Halimah	These are federal guidelines.			
92	CAN WE HAVE A DISCUSSION WITH FEMA? MANY OF US LOST EVERYTHING?	Clover				
93	People have to work and unable to come out during working hours.	michelle.white	live answered			
94	How long is trash pick up going to continue because it seems to have slowed down but there is more trash being put out?	Jackie Angie Howard	Hi there, you can check the status of trash and recycling here: https://www.phila.gov/2020-08-17-daily-trash-and-recycling-updates/			
95	I rented and lived at 8117 Angelo Pl. If and when PEMA or FEMA takes actions, who will receive the assistance the Landlord or the renter?	Clinton Jackson	This is a question for those agencies, please visit https://www.fema.gov/disasters for more information.			
96	Is the city offering any assistance to replace contents of our apartment damaged by the flood	joyce dawes	for content damage please check your homeowners and/or flood insurance or renter insurance policies as a first step.			
97	Not a question, but an FYI: it is now 2 weeks from the flood and this is the FIRST I've heard of assistance at Penrose. The only thing I heard from the city was the night of the flood, directing people to Rite Aid to meet with the Red Cross. We have a large number of elderly/not tech savvy members of our community. Can you do more to support them and provide them with information?	Sunny Jacks	I am sorry to hear this. We encourage residents to sign up with ReadyPhiladelphia for text and emails about opportunities like the Penrose assistance. It can be found at www.phila.gov/ready . This information also went to the local media outlets and was covered by the local TV stations.	Sure if you reach out to my office we can follow up with assistance		

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98	I literally am homeless with no help from anyone to help my family. This is really upsetting. It should have been declared as a disaster already. Do they need pictures???	Clover	Please call 1-800-REDCROSS (1-800-733-2767). At this time, no federal or state disaster assistance is available, but this may change.			
99	Can post Christopher Sample number to the chat?	tawana turner	live answered			
100	I've been through three flood and would like to sell my house is there any help we need buy out programwe need something done flooding situation scares my wife every time it rains hard.	Raymond Burnett	Hi Raymond, a buyout scenario is very difficult through the Federal Gov't. If you live in a row home, you may have neighbors who wish not to leave. Empty structures are not something the Federal Gov't has interest in holding assets in. Also, most times a buyout scenario comes up it's because it's a selected alternative from a planning study and typically large in scale. -Joel Dohm			
101	Those who rent in the area can you mandate transparency to tenets	Narriett Butler	If you have housing issues related to your landlord, please contact the Philadelphia Fair Housing Commission at 215-686-4670 or email fairhousingcomm@phila.gov. More information is available at https://www.phila.gov/fairhousingcommission/pages/default.aspx .			
102	Why do I pay federal flood insurance to FEMA if the governor and federal government determines when I can access	Gregory	If you have national flood insurance then you can utilize it for this type of event. The funding we are talking about is in <u>addition flood insurance</u> .			
103	red cross will no longer assist anyone, we had to leave the hotel	Clover	I would encourage you to reach out to the Philadelphia Division of Housing and Community Development for more information on housing assistance programs that can help you. You can contact their office at 215-686-9749 or info_ohcd@phila.gov .			

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104	Yes, the caller is right! Its getting worse - the flood water is getting worse. Why Josh Lippert?	Sheena Howard	great question there is a host of reasons the flooding may be getting worse, including but not limited to climate change and the more intense localized storms we are seeing throughout the US. Flood modeling is not a one and done process, they require frequent updating and modeling to update them to new climate models and land use changes			
105	Her question is in reference to mine regarding the flood gates. This is what I am hearing that is causing the excess flooding. What is up with this?	Toni Price				
106	Councilman can Landlords be mandated transparency to tenentants	Narriett Butler	If you have housing issues related to your landlord, please contact the Philadelphia Fair Housing Commission at 215-686-4670 or email fairhousingcomm@phila.gov. More information is available at https://www.phila.gov/fairhousingcommission/pages/default.aspx .			
107	79th and Mars Place which is where the water landed caused severe damage. Where do we send the photos and damage estimates to? Thanks Tiffany Lomax	Tiffany Lomax	live answered			
108	I cannot continue to pay \$50 per person in my home for application fees when applying for housing. Why is this not being handled better by the city. I apologize for the many questions, but we have a small baby and young people to worry about. As well as jobs. This has been very life altering and frustrating. And we feel that this has been nothing but a run around.	Clover				
109	Q&A will be posted where online? Can you post to chat?	tawana turner	We will post the Q&A as well as this meeting on the PHDC Website. Here: https://phdcphila.org/who-we-are/publications/lower-eastwick-public-land-strategy/			

A	B	C	D	E	F	G
#	Question	Asker Name	Answer(s)			
110	my question is for L&I do I need to submit plans for a retaining wall. Do I need to submit plans because I'm in a flood area	Tahirah Barnett	Walls 4-ft in height and lower do not need detailed construction plans. You do need to provide a sketch that shows where on the property that you propose to build a wall			
111	Joel, can you describe opportunities for public engagement and feedback on the Army Corps study and alternatives proposed?	Korin Tangtrakul	Hi, Reaching out to the Philadelphia Water Department public affairs office or Army Corps public affairs office will get the ball rolling on an individual basis. Large scale public interest will solicited during the release of the draft report. You can find the timing of the release of the draft report through these offices. We do take comments and are open to a discussion. -Joel	Once the City of Philadelphia, through the Water Department, receives the draft report from the Army Corps, a public engagement strategy will be established.		
112	What link will the written meeting notes be posted on?	EF	Good afternoon, We will be posting it here https://phdcphila.org/who-we-are/publications/lower-eastwick-public-land-strategy/			
113	I live in 80 block of Buist and the flow of water was different then Floyd we receive 5ft of water more water than Saturn who is near the creek. we cant keep replacing cars and walls appliances why is it taking so long for this area to be declare a state of emergency. is it because this area is predominantly black	Anita Tate				
114	I found pictures that wash up with the water. Where should I send these photos so someone might recover them?	dani	Neighborhood App or Facebook neighborhood group perhaps.			
115	If FEMA buys out the properties who owns the land?	Patti and Maurice	Once the property owner is paid for the property, it becomes owned by the agency that bought out the owner.			
116	Joel, from Army core of engineers, we have been told that there was a study done by the Army core and Water dept years ago - way before 2019. What happened to those findings and solutions?	Sheena Howard	Hi Sheena, That was a hydraulic study and is available to the public through our Philadelphia District Army Corps homepage. It's tough to navigate, so I suggest emailing the public affairs office.	Feel free to reach out to us at Philly@usace.army.mil		

A	B	C	D	E	F	G
#	Question	Asker Name	Answer(s)			
118	How can the city consider building more homes and businesses in Eastwick, when there is such widespread devastation from flooding? It makes no sense that more development will make flooding better - it's just not logical. Eastwick will continue to flood, and the human impact - lack of information, confusion of resources, and frustrating and costly resolutions - remains	Martha Moore - Natural Lands				
119	how do i get to talk my hand has been up for over 30 minutes	Brice Baker	Sorry we are working on it. We have a lot of people in the queue.			
120	Comment: when I went to Marriott one woman was in tears because she may have lost her job by taking off and go to hotel to obtain a Red Cross voucher to stay at the hotel	Narriett Butler				
121	What action are in place for this not to happen again this is the 3rd time this has occurred and I think that the Residents of the Eastwick should not have to use their personal homeowners insurance to deal with the aftermath of this Storm, is there a plan to give money and aid to help people rebuild	Malcolm Ferguson				
122	Can perimeter yard drains be installed?	Carolyn Moseley				
123	what about a flood gate?	Patti and Maurice				
124	ok	Brice Baker				
125	will it be another meeting	Melanie				
126	Hi all, Thanks for your time and efforts! Respectfully, Tiffany Lomax	Tiffany Lomax				