

Dear Club Members:

As we welcome you back to Swayze Field for the 2021 baseball season, we would like to express our gratitude for your unyielding support of Ole Miss Athletics during this unprecedented time! Due to COVID-19, we have taken additional health and safety precautions for all of our guests, so things will look a little different around Oxford-University Stadium and inside of your club areas on gameday. In our efforts to continue to provide an exceptional gameday experience, we would like to communicate these important changes to you for this upcoming season.

- **BAG POLICY:** Fans are encouraged not to bring bags into the stadium this season to allow for quicker entry. However, for those that do, the clear bag policy will be enforced.
- **CLUB ACCESS:** For weekday games (Monday-Wednesday), general gates will open **ONE HOUR** prior to first pitch. For weekend games (Friday-Sunday), general gates open **TWO HOURS** prior to first pitch. All club areas will close immediately after each game's completion. Due to COVID-19 capacity restrictions and to promote social distancing, club ticket holders will only have limited access to indoor tables in the club areas on gameday.
- **CLUB LOCKERS:** Lockers will be assigned on a per-season basis and will only be allocated to those that have purchased their club tickets from Ole Miss Athletics. Club ticket holders will receive their locker assignment during the first game of the season. Empty coolers may be taken out of the club levels and stadium upon the game's completion. In order to reduce water damage within the club lockers, only hard coolers or soft coolers with a hard interior will be permitted in lockers. Soft collapsible coolers will not be permitted. Please do not use a clear bag as an ice cooler.
- **CLUB SERVICING: Locker servicing will be held the day of each home baseball game 30 minutes prior to general gates opening.** For weekday games (Monday-Wednesday), general gates will open **ONE HOUR** prior to first pitch. For weekend games (Friday-Sunday), general gates open **TWO HOURS** prior to first pitch.
 - Your club ticket **WILL** be scanned when you enter the stadium for servicing.
 - Please double check your ticket(s) when entering the stadium to ensure that you are using the correct gate.
 - **Diamond Club:** Gate 3
 - **Dugout Club & M-Club Rooftop Plaza:** Gate 7
 - If you wish to leave after servicing your locker and prior to general gates opening, club members **MUST** exit through their respective gate. Your ticket will be scanned upon exiting during that time.
 - At the end of the 30-minute stocking period, when general gates have opened, **NO** beverages may be carried into the stadium and the SEC Re-entry Policy will go into effect.
- **DIAMOND & DUGOUT CLUB CATERING:** For the health and safety of all club members, the Diamond & Dugout Clubs will not operate self-serve buffets for the 2021 baseball season. Diamond & Dugout Club ticket holders will have access to a variety of prepackaged gameday staples and snacks, as well as an entrée special each game. Food service procedures are subject to change based on future COVID-19 guidelines. Gameday menus will be released prior to each series to accommodate any potential executive order changes via the Ole Miss Athletics Foundation website.

- **DIGITAL TICKETING & PARKING PASSES:** All tickets and parking passes will switch to a digital format to accommodate a touchless operation. Digital tickets are sent to your email address on file with the Ole Miss Athletics Ticket Office. Each game ticket can be instantly downloaded to your mobile device, added to your digital wallet (Apple or Google Pay wallets are best) and saved for gameday. Digital tickets can be easily sent to your guests who are attending the game with you. Log in to your account at OleMissFix.com to transfer your tickets any time! For more information on digital ticketing, please visit olemissgameday.com/digital-ticketing/.
- **ELEVATORS:** Elevator capacity will be limited to 5 people. Please make sure you and your guests have ample time to arrive at the stadium on gameday, as there will be a wait to access the elevators. Should you or one of your guests choose not to use an elevator to gain access to your club level, stairwell access will be available for guests to utilize throughout the game.
- **FACE COVERINGS:** Face coverings shall be required as a condition for entry/exit, while in transit around the concourse, in any common spaces (restrooms, locker rooms, hospitality spaces, etc..), and while seated. Face coverings may be temporarily removed only when actively eating or drinking.
- **POLICY GUIDE:** The premium areas policy guide will now be in a digital-only format and can be found on the Ole Miss Athletics Foundation website (givetoathletics.com/premium-services). We ask that you read the policy guide carefully so you are aware of the latest information about gameday, club level policies, and general Oxford-University Stadium policies. It is important to us that you and your guests are familiar with the club level policies and services available to you.
- **TICKET OFFICE:** The gameday Ticket Office will open one hour prior to game time for weekday games and two hours prior for weekend games.

As an additional reminder, while we value all of our premium ticket holders, please note that derogatory, threatening, or racial comments to any staff members inside of the premium areas or throughout Oxford-University Stadium will not be tolerated. Should any of the above instances occur during a game, the club member or guest may be removed from the stadium and the club member's tickets may be subject to termination.

Throughout the season we will continue to communicate essential premium seating operations and procedures to you via our premium areas policy guide and our game week emails. Please feel free to also utilize olemissgameday.com as a resource for general gameday details and the Premium Services page via givetoathletics.com for club specific information. Again, we thank you for your support of Ole Miss Athletics. Should you have any questions, comments or concerns, please do not hesitate to contact the Premium Services office. We look forward to seeing each of you this season!

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Sincerely,



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