

Region-4-Survey: Residential Broadband/High-Speed Internet Survey





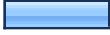


1. You must be 18 years old, or older, to participate in this survey. Are you 18 years of age or older?

		Response Percent	Response Count
Yes		99.2%	257
No		0.8%	2
answered question			259
skipped question			3



2. In what ZIP code is your home located? (enter 5-digit ZIP code; for example, 00544 or 94305)

	Response Count
	233
answered question	233
skipped question	29

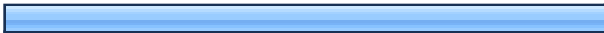

3. In what county is your home located?

		Response Percent	Response Count
Fayette		17.2%	40
Greenbrier		8.6%	20
Nicholas		15.5%	36
Pocahontas		50.6%	118
Webster		8.2%	19
Other (please specify)			5
answered question			233
skipped question			29



4. Please select "Yes" if you own a computer, tablet, smartphone, or Internet capable TV or DVD player that you use via your phone carrier data plan or Internet access from your home. Otherwise, select "No".

		Response Percent	Response Count
Yes		94.0%	218
No		6.0%	14
answered question			232
skipped question			30






5. Would you take a few moments more to answer some additional questions about your internet capable devices?

		Response Percent	Response Count
Yes		90.2%	184
No		9.8%	20
answered question			204
skipped question			58

6. Do you own a Desktop computer?

		Response Percent	Response Count
Yes		64.8%	127
No		35.2%	69
answered question			196
skipped question			66



7. How many years have you owned a Desktop computer?

		Response Percent	Response Count
Less than 1 year		2.3%	3
1 - 3 years		6.8%	9
4 - 7 years		9.1%	12
8 - 10 years		10.6%	14
More than 10 years		71.2%	94
answered question			132
skipped question			130

8. How many?

	Response Average	Response Total	Response Count
Number of Desktop computers -	1.83	205	112
	answered question		112
	skipped question		150




9. Do you own a laptop or other portable computer (iPad, Android Tablet, netbook, miniPC, etc.)?

		Response Percent	Response Count
Yes		92.9%	182
No		7.1%	14
	answered question		196
	skipped question		66



10. How many of this type device do you own?

	Response Average	Response Total	Response Count
How many portable devices do you own?	2,906,979.74	500,000,515	172
	answered question		172
	skipped question		90



11. Does your laptop or other portable computer have wireless Internet capability?

		Response Percent	Response Count
Yes		97.2%	174
No		1.1%	2
Not sure		1.7%	3
answered question			179
skipped question			83







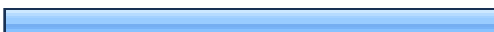

12. Do you own a cell phone?

		Response Percent	Response Count
Yes		93.3%	181
No		6.7%	13
answered question			194
skipped question			68



13. Have you used your cell phone in the last 7 days?

		Response Percent	Response Count
Yes		90.1%	163
No		9.9%	18
answered question			181
skipped question			81

14. Check all that describe how you used your cell phone:

		Response Percent	Response Count
Placing or receiving a phone call		97.2%	173
Web browsing		68.0%	121
Email		66.9%	119
Text messaging		80.9%	144
Listening to recorded music		36.0%	64
Listening to streaming music		21.9%	39
Taking photos		73.6%	131
Making a video		28.7%	51
answered question			178
skipped question			84



15. Do you own another device(s) that you used to access the Internet (Web streaming video players, WiFi capable TVs, DVD players, etc.)?

		Response Percent	Response Count
Yes		48.9%	92
No		51.1%	96
answered question			188
skipped question			74

16. Identify your other devices:

	Response Count
	86
answered question	86
skipped question	176

17. Do you have Internet access at home?

		Response Percent	Response Count
Yes		92.8%	180
No		7.2%	14
	answered question		194
	skipped question		68

18. Who uses the computer and Internet at your home?

		Response Percent	Response Count
I do		94.4%	136
Spouse/Partner		66.7%	96
Children		38.2%	55
Friend		17.4%	25
Grandparent		4.9%	7
Parent		7.6%	11
Housemate or roommate		4.9%	7
	Other (please specify)		8
		answered question	144
		skipped question	118

19. What type of Internet connection do you use (Check all that apply)

		Response Percent	Response Count
Dial-up		7.0%	10
Cable modem		21.7%	31
Satellite Internet		12.6%	18
Cellular Broadband (Phone Data Plan)		13.3%	19
DSL		52.4%	75
Fixed Wireless		7.7%	11
Don't know		3.5%	5
Other (please specify)			4





answered question 143

skipped question 119

20. How long have you had Internet access at your home?

		Response Percent	Response Count
Less than one year		4.9%	7
1 - 3 years		21.8%	31
4 - 7 years		32.4%	46
8 - 10 years		11.3%	16
More than 10 years		26.1%	37
Don't know		3.5%	5
answered question			142
skipped question			120

21. Why did you choose this connection type and service? (Check all that apply)

		Response Percent	Response Count
Cost		20.7%	28
Speed		25.2%	34
Only available service		68.9%	93
Best reliability		6.7%	9
	Other (please specify)		10
	answered question		135
	skipped question		127

22. What company provides your Internet service?

	Response Count
	136
answered question	136
skipped question	126

23. How much do you pay per month for service?


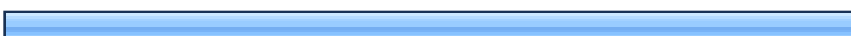
	Response Count
	128
answered question	128
skipped question	134

24. Please indicate your level of satisfaction with your Internet service:






	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Not a Consideration	Rating Count
Connection Speed	43.7% (66)	23.2% (35)	23.2% (35)	9.9% (15)	0.0% (0)	151
Cost	22.4% (33)	31.3% (46)	32.0% (47)	10.2% (15)	4.1% (6)	147
Ease of Use	15.4% (23)	15.4% (23)	54.4% (81)	13.4% (20)	1.3% (2)	149
Reliability of Access	34.9% (52)	26.8% (40)	29.5% (44)	8.7% (13)	0.0% (0)	149
Availability of Access	30.7% (46)	26.0% (39)	32.0% (48)	11.3% (17)	0.0% (0)	150
Customer Service	27.2% (40)	23.8% (35)	32.0% (47)	12.2% (18)	4.8% (7)	147
Number of Providers	54.9% (79)	20.1% (29)	12.5% (18)	2.8% (4)	9.7% (14)	144
answered question						151
skipped question						111

25. Please run a speed test on your residential service by copying and pasting the following URL into a separate browser window and running the test:

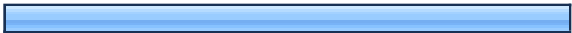

<http://gis2.kimballdata.com/WVSpeedTest/WVSpeedTest.html?Id=speedtest> Record the result in Mbps.

Uplink		Re F
Downlink		
answered q		
skipped q		



**26. Please check all the reasons why you DO NOT have Internet service in your home.
(Check all that apply)**

		Response Percent	Response Count
High-speed Internet is not available		69.2%	9
Cost		23.1%	3
Sufficient access elsewhere		7.7%	1
Nothing on the Internet I need		0.0%	0
I plan to establish service within the next year		0.0%	0
No time to learn to use the Internet		0.0%	0
Don't know how to set it up		0.0%	0
Problems with cable access		0.0%	0
Problems with DSL access		15.4%	2
Child safety and content		7.7%	1
Privacy/security concerns		0.0%	0
	Other (please specify)		2
answered question			13
skipped question			249

27. Do you use the Internet anywhere else other than home?

		Response Percent	Response Count
Yes		85.3%	139
No		14.7%	24
answered question			163
skipped question			99

28. Would you take a few moments to answer questions about how you use the Internet in your home?

		Response Percent	Response Count
Yes		57.1%	12
No		42.9%	9
answered question			21
skipped question			241



29. Where do you use the Internet other than at home? (Check all that apply.)

		Response Percent	Response Count
Work		66.0%	95
School		16.0%	23
Public Library		22.2%	32
Relative or friend's home		27.1%	39
Retail shop/store with WiFi access		29.9%	43
Everywhere access is available (mobile/wireless Internet)		54.9%	79
	Other (please specify)		13
answered question			144
skipped question			118




30. Would you take a few moments to answer some additional questions about how you use the Internet?

		Response Percent	Response Count
Yes		89.4%	126
No		10.6%	15
answered question			141
skipped question			121



31. Do you have an e-mail account?

		Response Percent	Response Count
Yes		98.5%	134
No		1.5%	2
answered question			136
skipped question			126

32. How often do you use your e-mail account?

		Response Percent	Response Count
Daily		95.5%	127
Weekly, or several times a week		3.8%	5
Less than once a week		0.8%	1
Can't recall last time it was used		0.0%	0
answered question			133
skipped question			129

33. Do you have one or more social media accounts?

		Response Percent	Response Count
Yes		69.6%	94
No		30.4%	41
answered question			135
skipped question			127

**34. Please list the names of your active social media services like Facebook, Twitter, etc.:
(Not the actual account username!)**

	Response Count
	91
answered question	91
skipped question	171

35. How often do you use one or more of your social media accounts?

	Response Percent	Response Count
Daily	62.0%	57
Weekly, or several times a week	23.9%	22
Less than once a week	14.1%	13
Can't recall last time it was used	0.0%	0
answered question		92
skipped question		170

36. How important is it for ALL RESIDENTS of the State to have access to computers and the Internet?

	Response Percent	Response Count
Very Important	79.1%	125
Important	13.9%	22
Somewhat Important	6.3%	10
Not at all Important	0.6%	1
answered question		158
skipped question		104

37. Please explain why you indicated that it is [Q36] for ALL RESIDENTS of the State to have access to computers and the Internet.

**Response
Count**

124

answered question

124



skipped question

138








38. Please check all the reasons that apply for not purchasing a computer.

		Response Percent	Response Count
Cost - too expensive	<input type="checkbox"/>	25.0%	4
Don't know how to use computers		0.0%	0
Have other access to computers		0.0%	0
My cell phone is all I need	<input type="checkbox"/>	18.8%	3
Safety/security concerns (Identity theft)	<input type="checkbox"/>	6.3%	1
Don't want one	<input type="checkbox"/>	6.3%	1
Don't know how to choose one	<input type="checkbox"/>	6.3%	1
Don't have time to use one		0.0%	0
Don't need one	<input type="checkbox"/>	12.5%	2
Don't have time to learn how to use one	<input type="checkbox"/>	6.3%	1
Don't know how to set it up		0.0%	0
Don't want the kids to use it		0.0%	0
Worried about protecting a computer from viruses	<input type="checkbox"/>	6.3%	1
No particular reason	<input type="checkbox"/>	25.0%	4
	Other (please specify)		4
answered question			16
skipped question			246



39. Would you take a few moments to answer some additional demographic questions?

		Response Percent	Response Count
Yes		79.7%	122
No		20.3%	31
answered question			153
skipped question			109


40. What is your age?

		Response Percent	Response Count
18 to 24		2.9%	4
25 to 34		8.1%	11
35 to 44		10.3%	14
45 to 54		26.5%	36
55 to 64		32.4%	44
65 to 74		18.4%	25
75 or older		1.5%	2
answered question			136
skipped question			126

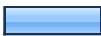




41. What is your gender?

		Response Percent	Response Count
Female		48.1%	65
Male		51.9%	70
		answered question	135
		skipped question	127







42. What is your race/ethnicity?

		Response Percent	Response Count
Alaskan Native		0.0%	0
American Indian		0.8%	1
Asian		0.8%	1
Black		0.0%	0
Hispanic origin		0.8%	1
Indian (India) or middle-eastern		0.0%	0
Pacific Islander		0.0%	0
White or Caucasian		97.7%	128
		Other (please specify)	4
		answered question	131
		skipped question	131










43. What is the highest level of school you have completed or the highest degree you have received?

		Response Percent	Response Count
Less than high school degree		0.0%	0
High school degree or equivalent (e.g., GED)		14.1%	19
Some college but no degree		22.2%	30
Associate degree		3.0%	4
Bachelor degree		25.2%	34
Graduate degree		35.6%	48
	Other (please specify)		5
		answered question	135
		skipped question	127


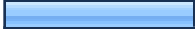
44. Which of the following categories best describes your employment status?

		Response Percent	Response Count
Employed, working 1-39 hours per week		22.1%	30
Employed, working 40 or more hours per week		47.8%	65
Not employed, looking for work		4.4%	6
Not employed, NOT looking for work		4.4%	6
Retired		19.9%	27
Disabled, not able to work		1.5%	2
answered question			136
skipped question			126

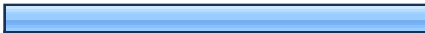

45. What is your approximate average household income?

		Response Percent	Response Count
\$0-\$24,999		15.4%	19
\$25,000-\$49,999		14.6%	18
\$50,000-\$74,999		22.8%	28
\$75,000-\$99,999		17.9%	22
\$100,000-\$124,999		5.7%	7
\$125,000-\$149,999		6.5%	8
\$150,000-\$174,999		3.3%	4
\$175,000-\$199,999		1.6%	2
\$200,000 and up		12.2%	15
answered question			123
skipped question			139



46. Please select Yes if you have access to, or use a computer, tablet, smartphone or Internet capable TV or DVD player that you use via a data plan or the Internet access at your place of business or work. Otherwise, answer No.

		Response Percent	Response Count
Yes		71.6%	126
No		28.4%	50
answered question			176
skipped question			86


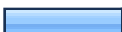
47. Does the nature of your business or employment allow you to work out of your home using broadband connectivity?

		Response Percent	Response Count
Yes		63.2%	84
No		36.8%	49
answered question			133
skipped question			129

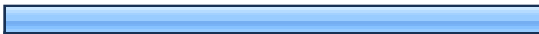

48. Would you take a few moments to answer some additional questions about working from home?

		Response Percent	Response Count
Yes		65.2%	73
No		34.8%	39
answered question			112
skipped question			150



49. Does your employer allow you to work from home (telecommute)?

		Response Percent	Response Count
Yes		82.6%	57
No		17.4%	12
answered question			69
skipped question			193

50. Would you take a few moments to answer some additional questions about working from home?

		Response Percent	Response Count
Yes		80.8%	42
No		19.2%	10
answered question			52
skipped question			210

51. Do you ever work from home?

		Response Percent	Response Count
Yes		98.0%	50
No		2.0%	1
answered question			51
skipped question			211

52. In a typical week, about how many combined hours are worked by you from your home?

	Response Count
	50
answered question	50
skipped question	212

53. What is the best reason you do not work from your home?

		Response Percent	Response Count
Internet speed too slow		0.0%	0
Cost of setting up office		0.0%	0
Don't like working alone		0.0%	0
	Other (please specify)		1
		answered question	0
		skipped question	262

54. Do you use your business access to the Internet primarily in support of your business/employment, or is it primarily used for casual or personal use?

		Response Percent	Response Count
Direct support of business		60.5%	75
Casual or personal use		39.5%	49
		answered question	124
		skipped question	138

55. Would you take a few moments to answer some additional questions about your casual Internet use?

		Response Percent	Response Count
Yes		78.0%	39
No		22.0%	11
		answered question	50
		skipped question	212









56. How frequently do you access the Internet for your casual or personal use?

		Response Percent	Response Count
Several times a day		72.1%	31
Once or twice daily		25.6%	11
Once or twice a week		2.3%	1
Once every week or so		0.0%	0
Once every couple of weeks		0.0%	0
Maybe once a month		0.0%	0
Less than once a month		0.0%	0
	Other (please specify)		1
answered question			43
skipped question			219



57. What is the principle purpose(s) for you to access the Internet? (Check all that apply.)

		Response Percent	Response Count
Check e-mail		95.6%	43
Check my social media site(s)		57.8%	26
Browse the Internet		80.0%	36
Play games		28.9%	13
	Other (please specify)		8
answered question			45
skipped question			217

58. What is your business name and address?

		Response Percent	Response Count
Name: (Optional)		49.2%	30
Company:		100.0%	61
Address:		100.0%	61
Address 2:		24.6%	15
City/Town:		100.0%	61
State:		100.0%	61
ZIP:		100.0%	61
Email Address:		82.0%	50
		answered question	61
		skipped question	201

59. Would you take a few moments to answer some additional questions about your business?

		Response Percent	Response Count
Yes		59.3%	32
No		40.7%	22
		answered question	54
		skipped question	208







60. What is the name of the department you work in?

	Response Count
	31
answered question	31
skipped question	231



61. What is the title of the person responding to survey?

	Response Count
	37
answered question	37
skipped question	225

62. What is the number of employees at your location?

		Response Percent	Response Count
1 - 4		32.4%	12
5 - 25		29.7%	11
26 - 100		21.6%	8
101 - 500		8.1%	3
501 - 750		2.7%	1
More than 750		5.4%	2
	answered question		37
	skipped question		225

63. Does your business have a website?

		Response Percent	Response Count
Yes		76.3%	29
No		23.7%	9
answered question			38
skipped question			224









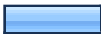
64. What is the URL (Web address) for your business website?

	Response Count
	24
answered question	24
skipped question	238

65. Briefly describe what your business does:



	Response Count
	33
answered question	33
skipped question	229

66. Indicate what national business classification best describes your business:



		Response Percent	Response Count
Accommodation and Food Services		7.1%	3
Administrative and Support Services		0.0%	0
Agriculture, Forestry, Fishing/Hunting		0.0%	0
Arts, Entertainment and Recreation		0.0%	0
Construction		7.1%	3
Educational Services		14.3%	6
Finance and Insurance		0.0%	0
Government (city, county, state, federal)		23.8%	10
Health Care and Social Assistance		4.8%	2
Information		0.0%	0
Management of Companies and Enterprises		2.4%	1
Manufacturing		4.8%	2
Mining, Quarrying, and Oil and Gas Extraction		7.1%	3
Professional, Scientific and Technical		11.9%	5
Public Administration		0.0%	0
Real Estate and Rental and Leasing		14.3%	6
Retail Trade		0.0%	0
Transportation and Warehousing		0.0%	0
Utilities		2.4%	1

Waste Management and Remediation	0.0%	0
Wholesale Trade	0.0%	0
	Other (please specify)	12
answered question		42
skipped question		220

67. Would you take a few moments to answer some additional questions about your business?

		Response Percent	Response Count
Yes		55.3%	26
No		44.7%	21
answered question			47
skipped question			215



68. Is your business a satellite office?

		Response Percent	Response Count
Yes		18.8%	6
No		81.3%	26
answered question			32
skipped question			230

69. Where is your central office?

	Response Count
	6
answered question	6
skipped question	256

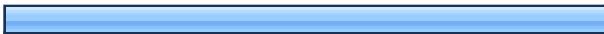

70. Does your business have satellite offices?

		Response Percent	Response Count
Yes		24.2%	8
No		75.8%	25
	answered question		33
	skipped question		229

71. Where are the satellite offices located?

	Response Count
	6
answered question	6
skipped question	256



72. Does your business pay for Internet service?

		Response Percent	Response Count
Yes		90.4%	47
No		9.6%	5
		answered question	52
		skipped question	210

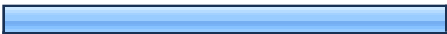

73. Who is your Internet provider?

		Response Count
		40
		answered question
		40
		skipped question
		222

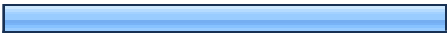

74. What class of Internet connection do you have?

		Response Percent	Response Count
Dial-up (56Kbps or less)		11.1%	5
High-speed (DSL, cable, satellite)		88.9%	40
		answered question	45
		skipped question	217

75. Why didn't your business adopt Broadband or High-speed Internet? (check all that apply)

		Response Percent	Response Count
Not available		66.7%	6
Too expensive		0.0%	0
Don't need Internet service		0.0%	0
Don't know why Internet service was not selected		33.3%	3
answered question			9
skipped question			253

76. Does your business plan to adopt Broadband (High-speed Internet) service?

		Response Percent	Response Count
Yes		66.7%	6
No		33.3%	3
answered question			9
skipped question			253



77. When do you plan to adopt Broadband (High-speed) Internet?

		Response Percent	Response Count
Next 1 - 3 months		40.0%	2
Next 3 - 6 months		0.0%	0
Next 6 months - 1 year		20.0%	1
Next 1 - 3 years		40.0%	2
More than 3 years		0.0%	0
answered question			5
skipped question			257

78. What type of Internet connectivity do you have?

		Response Percent	Response Count
Fiber to the premises		22.6%	7
Fixed wireless		6.5%	2
Mobile wireless (Cellular Aircard)		3.2%	1
Frame Relay/Fractional T-1 (i.e., CIR)		0.0%	0
Satellite broadband		0.0%	0
DSL		35.5%	11
Cable modem		12.9%	4
T-1 or faster leased service		19.4%	6
Other (please specify)			7
answered question			31
skipped question			231

79. Please run a speed test on your business service by copying and pasting this URL into a browser window and running the test: <http://gis2.kimballdata.com/WVSpeedTest/WVSpeedTestId=speedtest> Record the results below in Mbps.

		Response Count
Uplink		
Downlink		
		answered question
		skipped question

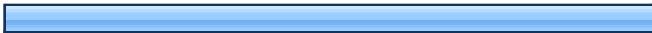












80. What year did you first establish Broadband, or High-speed Internet service at your business? (Enter UNK if the date is unknown.)

		Response Count
		28
answered question		28
skipped question		234

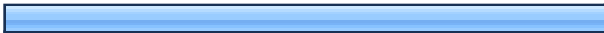



81. Please rate the following aspects of your service:

	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Don't Know/Not Applicable	Rating Count
Cost of Internet	24.1% (20)	20.5% (17)	36.1% (30)	7.2% (6)	12.0% (10)	83
Speed of connection	42.7% (35)	19.5% (16)	22.0% (18)	12.2% (10)	3.7% (3)	82
Billing practices	22.0% (18)	14.6% (12)	45.1% (37)	7.3% (6)	11.0% (9)	82
Technical support	24.4% (20)	9.8% (8)	40.2% (33)	8.5% (7)	17.1% (14)	82
Customer support	23.2% (19)	15.9% (13)	35.4% (29)	12.2% (10)	13.4% (11)	82
Installation tech's ability and courtesy	18.5% (15)	4.9% (4)	42.0% (34)	17.3% (14)	17.3% (14)	81
answered question						83
skipped question						179

82. In the last 30 days, indicate the applications you have used on your Internet access service:

		Response Percent	Response Count
E-mail		97.6%	82
E-business		31.0%	26
On-line education		32.1%	27
Research		77.4%	65
Videoconferencing		17.9%	15
Website applications		50.0%	42
Banking		71.4%	60
On-line appointments		32.1%	27
File sharing		25.0%	21
Business-to-business functions		23.8%	20
Monitoring functions		10.7%	9
On-line customer support		33.3%	28
Connecting to Social Media sites		58.3%	49
answered question			84
skipped question			178



83. How important is a robust Broadband (High-speed Internet access) connection to the day to day operations of your business? (Check one)

		Response Percent	Response Count
Very Important		90.2%	74
Somewhat Important		6.1%	5
Important		2.4%	2
Not at all Important		1.2%	1
answered question			82
skipped question			180

84. Why is, or why isn't, a broadband connection important to you at your location?

	Response Count
	46
answered question	46
skipped question	216





85. Would it be beneficial to you if the broadband environment in your area was enhanced?

		Response Percent	Response Count
Yes		96.7%	88
No		3.3%	3
answered question			91
skipped question			171






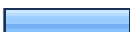
86. Why would it be beneficial to you if the broadband environment in your area was enhanced?

	Response Count
	63
answered question	63
skipped question	199

87. When you sought broadband services for your business at your location, how would you describe the availability of multiple, competing broadband options:

		Response Percent	Response Count
Competitive, server providers available		9.6%	7
Somewhat competitive, two providers		17.8%	13
Not competitive, only one provider		56.2%	41
Suitable broadband is not available		16.4%	12
	answered question		73
	skipped question		189

88. What do you currently pay each month for this service? (If you have indicated several services above, indicate your total expense for these services.)

		Response Percent	Response Count
Less than \$50		27.1%	19
More than \$50 and less than \$100		24.3%	17
Between \$100 and \$200		17.1%	12
Between \$200 and \$300		1.4%	1
More than \$300		11.4%	8
Don't know how much we pay		18.6%	13
	Other (please specify)		2

answered question	70
skipped question	192

89. What is the term of your service contract(s)?

	Response Count
	42
answered question	42
skipped question	220

90. Please express your thoughts about how to go about enhancing broadband availability in your region:

**Response
Count**

73

answered question

73

skipped question

189

91. Do you have any other comments about broadband service availability in your region?

**Response
Count**

58

answered question

58

skipped question

204

Page 2, Q2. In what ZIP code is your home located? (enter 5-digit ZIP code; for example, 00544 or 94305)

1	24944	Apr 17, 2013 7:18 AM
2	26288	Apr 16, 2013 9:47 PM
3	26209	Apr 3, 2013 5:35 PM
4	24910	Mar 24, 2013 3:55 PM
5	24924	Mar 20, 2013 4:08 PM
6	26209	Mar 19, 2013 10:41 PM
7	24934	Mar 19, 2013 11:58 AM
8	26291	Mar 19, 2013 11:38 AM
9	25136	Mar 18, 2013 2:07 AM
10	26209	Mar 17, 2013 8:10 PM
11	26209	Mar 17, 2013 8:08 PM
12	24946	Mar 17, 2013 6:10 PM
13	26209	Mar 17, 2013 4:34 PM
14	22629	Mar 17, 2013 3:33 PM
15	26209	Mar 17, 2013 12:55 PM
16	26209	Mar 16, 2013 10:43 PM
17	26209	Mar 16, 2013 6:51 PM
18	26209	Mar 15, 2013 11:31 PM
19	26291	Mar 15, 2013 8:44 PM
20	26291	Mar 15, 2013 8:39 PM
21	26291	Mar 15, 2013 8:30 PM
22	25901	Mar 15, 2013 2:58 PM
23	26209	Mar 15, 2013 2:54 PM
24	26209	Mar 15, 2013 2:02 PM
25	24927	Mar 15, 2013 12:02 PM
26	26291	Mar 15, 2013 11:40 AM
27	26209	Mar 15, 2013 9:55 AM

Page 2, Q2. In what ZIP code is your home located? (enter 5-digit ZIP code; for example, 00544 or 94305)

28	25981	Mar 15, 2013 9:37 AM
29	24970	Mar 15, 2013 8:25 AM
30	26291	Mar 15, 2013 8:17 AM
31	26209	Mar 14, 2013 10:50 PM
32	24966	Mar 14, 2013 9:44 PM
33	26209	Mar 14, 2013 8:43 PM
34	26209	Mar 14, 2013 7:48 PM
35	26241	Mar 14, 2013 6:28 PM
36	26209	Mar 14, 2013 6:14 PM
37	26209	Mar 14, 2013 5:37 PM
38	26209	Mar 14, 2013 5:26 PM
39	26651	Mar 14, 2013 5:12 PM
40	26209	Mar 14, 2013 3:46 PM
41	26209	Mar 14, 2013 3:42 PM
42	24927	Mar 14, 2013 2:15 PM
43	22609	Mar 14, 2013 2:02 PM
44	26208	Mar 14, 2013 1:53 PM
45	24986	Mar 14, 2013 1:32 PM
46	25981	Mar 14, 2013 1:22 PM
47	26691	Mar 14, 2013 12:11 PM
48	26209	Mar 14, 2013 11:57 AM
49	24901	Mar 14, 2013 11:54 AM
50	26675	Mar 14, 2013 10:10 AM
51	26209	Mar 14, 2013 10:05 AM
52	24944	Mar 14, 2013 9:48 AM
53	24901	Mar 14, 2013 9:37 AM
54	26651	Mar 14, 2013 9:00 AM

Page 2, Q2. In what ZIP code is your home located? (enter 5-digit ZIP code; for example, 00544 or 94305)

55	26209	Mar 14, 2013 8:04 AM
56	26209	Mar 13, 2013 10:25 PM
57	26209	Mar 13, 2013 10:16 PM
58	26662	Mar 13, 2013 8:10 PM
59	26209	Mar 13, 2013 7:53 PM
60	36209	Mar 13, 2013 7:34 PM
61	26651	Mar 13, 2013 7:05 PM
62	26209	Mar 13, 2013 6:44 PM
63	26209	Mar 13, 2013 6:32 PM
64	26209	Mar 13, 2013 5:19 PM
65	26209	Mar 13, 2013 4:48 PM
66	25303	Mar 13, 2013 2:53 PM
67	26508	Mar 13, 2013 2:51 PM
68	26209	Mar 13, 2013 2:34 PM
69	26804	Mar 13, 2013 2:20 PM
70	26209	Mar 13, 2013 2:07 PM
71	26209	Mar 13, 2013 1:24 PM
72	26209	Mar 13, 2013 11:53 AM
73	26209	Mar 13, 2013 11:49 AM
74	25136	Mar 13, 2013 11:47 AM
75	26291	Mar 13, 2013 11:02 AM
76	26209	Mar 13, 2013 10:30 AM
77	26209	Mar 13, 2013 10:27 AM
78	26209	Mar 13, 2013 9:46 AM
79	26209	Mar 13, 2013 9:45 AM
80	26209	Mar 13, 2013 9:11 AM
81	26209	Mar 13, 2013 8:28 AM

Page 2, Q2. In what ZIP code is your home located? (enter 5-digit ZIP code; for example, 00544 or 94305)

82	26209	Mar 13, 2013 7:57 AM
83	26209	Mar 13, 2013 7:26 AM
84	26209	Mar 13, 2013 6:54 AM
85	26209	Mar 13, 2013 6:07 AM
86	26209	Mar 13, 2013 2:32 AM
87	25901	Mar 13, 2013 1:59 AM
88	26209	Mar 13, 2013 12:22 AM
89	26209	Mar 12, 2013 11:47 PM
90	26291	Mar 12, 2013 11:30 PM
91	26209	Mar 12, 2013 9:21 PM
92	24954	Mar 12, 2013 9:18 PM
93	24954	Mar 12, 2013 9:16 PM
94	26209	Mar 12, 2013 7:56 PM
95	24060	Mar 12, 2013 7:51 PM
96	24915	Mar 12, 2013 6:35 PM
97	26209	Mar 12, 2013 5:59 PM
98	26209	Mar 12, 2013 4:49 PM
99	26209	Mar 12, 2013 4:11 PM
100	25186	Mar 12, 2013 4:06 PM
101	26209	Mar 12, 2013 3:50 PM
102	26209	Mar 12, 2013 3:36 PM
103	26209	Mar 12, 2013 3:34 PM
104	28409	Mar 12, 2013 2:01 PM
105	24944	Mar 12, 2013 1:59 PM
106	26209	Mar 12, 2013 1:56 PM
107	26209	Mar 12, 2013 1:35 PM
108	24934	Mar 12, 2013 12:59 PM

Page 2, Q2. In what ZIP code is your home located? (enter 5-digit ZIP code; for example, 00544 or 94305)

109	24946	Mar 12, 2013 11:59 AM
110	25136	Mar 12, 2013 11:19 AM
111	26291	Mar 12, 2013 11:09 AM
112	25136	Mar 12, 2013 10:21 AM
113	24954	Mar 12, 2013 7:25 AM
114	25840	Mar 11, 2013 8:04 PM
115	lkjljk	Mar 11, 2013 3:32 PM
116	24954	Mar 11, 2013 3:31 PM
117	25868	Mar 11, 2013 2:48 PM
118	24915	Mar 10, 2013 4:38 PM
119	24946	Mar 9, 2013 1:35 PM
120	24901	Mar 9, 2013 10:22 AM
121	24954	Mar 8, 2013 7:58 PM
122	26680	Mar 8, 2013 4:09 PM
123	25840	Mar 8, 2013 11:37 AM
124	24934	Mar 8, 2013 11:35 AM
125	24946	Mar 8, 2013 11:19 AM
126	26288	Mar 8, 2013 10:25 AM
127	26264	Mar 7, 2013 10:51 PM
128	26264	Mar 7, 2013 10:51 PM
129	26288	Mar 7, 2013 6:12 PM
130	24954	Mar 7, 2013 4:41 PM
131	24924	Mar 7, 2013 1:36 PM
132	24924	Mar 7, 2013 10:13 AM
133	25136	Mar 6, 2013 12:39 PM
134	25186	Mar 6, 2013 12:36 PM
135	26651	Mar 6, 2013 11:40 AM

Page 2, Q2. In what ZIP code is your home located? (enter 5-digit ZIP code; for example, 00544 or 94305)

136	26288	Mar 6, 2013 11:36 AM
137	25136	Mar 6, 2013 10:14 AM
138	26288	Mar 6, 2013 9:44 AM
139	26215	Mar 6, 2013 9:08 AM
140	26215	Mar 6, 2013 9:00 AM
141	24901	Mar 5, 2013 9:02 PM
142	25840	Mar 5, 2013 7:26 PM
143	25868	Mar 5, 2013 6:35 PM
144	25161	Mar 5, 2013 3:51 PM
145	25136	Mar 5, 2013 3:02 PM
146	25855	Mar 5, 2013 2:37 PM
147	25812	Mar 5, 2013 2:23 PM
148	25840	Mar 5, 2013 1:28 PM
149	25901	Mar 5, 2013 12:52 PM
150	25085	Mar 5, 2013 12:45 PM
151	26681	Mar 5, 2013 12:10 PM
152	26667	Mar 5, 2013 11:06 AM
153	25059	Mar 5, 2013 10:55 AM
154	25840	Mar 5, 2013 10:41 AM
155	25139	Mar 5, 2013 10:30 AM
156	25901	Mar 5, 2013 10:28 AM
157	25136	Mar 5, 2013 10:22 AM
158	25840	Mar 5, 2013 10:21 AM
159	25136	Mar 5, 2013 10:21 AM
160	25938	Mar 5, 2013 10:20 AM
161	25186	Mar 5, 2013 10:19 AM
162	25186	Mar 5, 2013 10:19 AM

Page 2, Q2. In what ZIP code is your home located? (enter 5-digit ZIP code; for example, 00544 or 94305)

163	24901	Mar 4, 2013 5:25 PM
164	24924	Mar 1, 2013 10:59 AM
165	24927	Feb 28, 2013 3:50 PM
166	24927	Feb 28, 2013 1:37 PM
167	26291	Feb 27, 2013 3:03 PM
168	24927	Feb 27, 2013 10:32 AM
169	24927	Feb 27, 2013 10:21 AM
170	24901	Feb 19, 2013 11:23 AM
171	24924	Feb 18, 2013 11:22 AM
172	26651	Feb 16, 2013 10:03 PM
173	24954	Feb 15, 2013 6:07 PM
174	24954	Feb 15, 2013 6:01 PM
175	24954	Feb 15, 2013 5:32 PM
176	26610	Feb 15, 2013 10:51 AM
177	26610	Feb 13, 2013 7:46 PM
178	24986	Feb 13, 2013 5:01 PM
179	24927	Feb 13, 2013 3:11 PM
180	24976	Feb 13, 2013 2:53 PM
181	94305	Feb 10, 2013 11:40 AM
182	456	Feb 7, 2013 2:34 PM
183	asdf	Feb 7, 2013 2:23 PM
184	asdfsdf	Feb 7, 2013 2:18 PM
185	asdf	Feb 7, 2013 2:12 PM
186	24927	Feb 5, 2013 5:50 PM
187	25901	Feb 5, 2013 5:04 PM
188	26288	Feb 5, 2013 4:53 PM
189	24927	Feb 5, 2013 12:26 PM

Page 2, Q2. In what ZIP code is your home located? (enter 5-digit ZIP code; for example, 00544 or 94305)

190	26679	Feb 5, 2013 12:01 PM
191	asdf	Feb 5, 2013 11:00 AM
192	asdf	Feb 5, 2013 10:46 AM
193	ASDF	Feb 4, 2013 4:17 PM
194	AXDF	Feb 4, 2013 4:15 PM
195	WER	Feb 4, 2013 4:14 PM
196	asdf	Feb 4, 2013 11:34 AM
197	lkjh	Feb 4, 2013 11:29 AM
198	asdf	Feb 1, 2013 2:45 PM
199	jhglijhglgj	Feb 1, 2013 2:44 PM
200	26651	Feb 1, 2013 1:18 PM
201	q39-480	Jan 31, 2013 5:02 PM
202	sadf	Jan 31, 2013 4:41 PM
203	asdf	Jan 31, 2013 4:40 PM
204	sadf	Jan 31, 2013 4:38 PM
205	asdfasf	Jan 31, 2013 4:34 PM
206	26651	Jan 31, 2013 4:27 PM
207	26651	Jan 31, 2013 4:01 PM
208	26651	Jan 31, 2013 3:57 PM
209	25901	Jan 31, 2013 10:12 AM
210	26651	Jan 30, 2013 4:02 PM
211	26651	Jan 30, 2013 3:55 PM
212	26679	Jan 30, 2013 3:50 PM
213	26651	Jan 30, 2013 3:18 PM
214	25901	Jan 30, 2013 3:16 PM
215	26651	Jan 30, 2013 11:28 AM
216	26651	Jan 30, 2013 10:52 AM

Page 2, Q2. In what ZIP code is your home located? (enter 5-digit ZIP code; for example, 00544 or 94305)

217	26651	Jan 29, 2013 5:05 PM
218	26651	Jan 22, 2013 11:05 AM
219	26206	Jan 15, 2013 4:57 PM
220	26288	Jan 8, 2013 3:38 PM
221	26206	Jan 8, 2013 12:17 PM
222	24927	Jan 7, 2013 4:27 PM
223	26651	Jan 4, 2013 5:01 PM
224	26206	Jan 3, 2013 3:56 PM
225	26288	Jan 2, 2013 9:13 AM
226	26206	Dec 30, 2012 3:35 PM
227	26266	Dec 28, 2012 6:04 PM
228	26208	Dec 28, 2012 11:28 AM
229	26205	Dec 20, 2012 10:42 AM
230	00544	Dec 13, 2012 2:37 PM
231	26288	Dec 12, 2012 3:00 PM
232	26205	Dec 12, 2012 1:52 PM
233	26208	Dec 11, 2012 4:31 PM

Page 2, Q3. In what county is your home located?

1	Kanawha	Mar 13, 2013 2:53 PM
2	Monongalia	Mar 13, 2013 2:51 PM
3	Pendleton	Mar 13, 2013 2:20 PM
4	on the Fayette/Kanawha line	Mar 5, 2013 10:22 AM
5	Monroe	Feb 13, 2013 2:53 PM

Page 6, Q8. How many?

1	1	Apr 17, 2013 7:19 AM
2	1	Apr 16, 2013 9:47 PM
3	1	Mar 20, 2013 4:09 PM
4	17	Mar 17, 2013 8:10 PM
5	1	Mar 17, 2013 6:11 PM
6	1	Mar 17, 2013 12:58 PM
7	2	Mar 15, 2013 8:45 PM
8	2	Mar 15, 2013 8:40 PM
9	3	Mar 15, 2013 8:31 PM
10	1	Mar 15, 2013 2:59 PM
11	1	Mar 15, 2013 2:55 PM
12	1	Mar 15, 2013 2:03 PM
13	1	Mar 15, 2013 9:38 AM
14	1	Mar 15, 2013 8:25 AM
15	1	Mar 15, 2013 8:18 AM
16	1	Mar 14, 2013 9:45 PM
17	1	Mar 14, 2013 6:15 PM
18	2	Mar 14, 2013 5:28 PM
19	1	Mar 14, 2013 5:14 PM
20	1	Mar 14, 2013 1:23 PM
21	2	Mar 14, 2013 12:12 PM
22	1	Mar 14, 2013 10:21 AM
23	1	Mar 14, 2013 9:01 AM
24	1	Mar 14, 2013 8:05 AM
25	1	Mar 13, 2013 10:25 PM
26	1	Mar 13, 2013 7:35 PM
27	1	Mar 13, 2013 7:05 PM

Page 6, Q8. How many?

28	1	Mar 13, 2013 6:45 PM
29	1	Mar 13, 2013 5:20 PM
30	1	Mar 13, 2013 4:49 PM
31	2	Mar 13, 2013 2:53 PM
32	3	Mar 13, 2013 2:35 PM
33	1	Mar 13, 2013 11:54 AM
34	2	Mar 13, 2013 11:49 AM
35	2	Mar 13, 2013 11:03 AM
36	5	Mar 13, 2013 10:30 AM
37	2	Mar 13, 2013 9:46 AM
38	1	Mar 13, 2013 9:11 AM
39	1	Mar 13, 2013 8:29 AM
40	1	Mar 13, 2013 6:56 AM
41	2	Mar 12, 2013 11:48 PM
42	2	Mar 12, 2013 9:22 PM
43	1	Mar 12, 2013 9:19 PM
44	3	Mar 12, 2013 7:52 PM
45	1	Mar 12, 2013 4:49 PM
46	2	Mar 12, 2013 4:12 PM
47	3	Mar 12, 2013 4:07 PM
48	1	Mar 12, 2013 3:50 PM
49	1	Mar 12, 2013 2:02 PM
50	4	Mar 12, 2013 1:57 PM
51	2	Mar 12, 2013 12:59 PM
52	1	Mar 12, 2013 12:00 PM
53	1	Mar 12, 2013 10:22 AM
54	1	Mar 11, 2013 3:33 PM

Page 6, Q8. How many?

55	1	Mar 11, 2013 2:48 PM
56	1	Mar 10, 2013 4:38 PM
57	1	Mar 9, 2013 1:36 PM
58	1	Mar 9, 2013 10:23 AM
59	4	Mar 8, 2013 7:59 PM
60	2	Mar 8, 2013 4:10 PM
61	4	Mar 8, 2013 11:20 AM
62	1	Mar 7, 2013 6:12 PM
63	1	Mar 7, 2013 4:43 PM
64	1	Mar 7, 2013 1:37 PM
65	3	Mar 7, 2013 10:14 AM
66	4	Mar 6, 2013 12:40 PM
67	1	Mar 6, 2013 12:37 PM
68	2	Mar 6, 2013 11:41 AM
69	1	Mar 6, 2013 11:37 AM
70	1	Mar 6, 2013 9:46 AM
71	1	Mar 6, 2013 9:08 AM
72	1	Mar 6, 2013 9:01 AM
73	5	Mar 5, 2013 9:03 PM
74	1	Mar 5, 2013 3:03 PM
75	1	Mar 5, 2013 2:38 PM
76	1	Mar 5, 2013 12:52 PM
77	1	Mar 5, 2013 12:47 PM
78	3	Mar 5, 2013 12:10 PM
79	2	Mar 5, 2013 11:07 AM
80	1	Mar 5, 2013 10:56 AM
81	1	Mar 5, 2013 10:30 AM

Page 6, Q8. How many?

82	1	Mar 5, 2013 10:23 AM
83	1	Mar 5, 2013 10:23 AM
84	1	Mar 5, 2013 10:22 AM
85	3	Mar 5, 2013 10:21 AM
86	2	Mar 4, 2013 5:26 PM
87	2	Mar 1, 2013 11:00 AM
88	2	Feb 28, 2013 3:51 PM
89	4	Feb 27, 2013 3:03 PM
90	3	Feb 15, 2013 6:08 PM
91	3	Feb 15, 2013 6:01 PM
92	3	Feb 15, 2013 5:33 PM
93	3	Feb 15, 2013 10:53 AM
94	1	Feb 13, 2013 7:47 PM
95	2	Feb 13, 2013 5:02 PM
96	3	Feb 13, 2013 2:55 PM
97	2	Feb 5, 2013 5:51 PM
98	3	Feb 5, 2013 5:04 PM
99	2	Feb 5, 2013 12:27 PM
100	1	Jan 31, 2013 10:13 AM
101	1	Jan 30, 2013 3:51 PM
102	1	Jan 30, 2013 3:18 PM
103	3	Jan 30, 2013 3:16 PM
104	1	Jan 30, 2013 11:28 AM
105	1	Jan 30, 2013 10:55 AM
106	1	Jan 22, 2013 11:05 AM
107	2	Jan 7, 2013 4:28 PM
108	1	Jan 2, 2013 9:13 AM

Page 6, Q8. How many?

109	3	Dec 30, 2012 3:35 PM
110	1	Dec 28, 2012 6:05 PM
111	3	Dec 13, 2012 2:37 PM
112	1	Dec 12, 2012 3:01 PM

Page 8, Q10. How many of this type device do you own?

1	1	Apr 17, 2013 7:19 AM
2	8	Apr 16, 2013 9:48 PM
3	2	Mar 24, 2013 3:56 PM
4	2	Mar 20, 2013 4:09 PM
5	1	Mar 19, 2013 11:39 AM
6	2	Mar 18, 2013 2:07 AM
7	3	Mar 17, 2013 8:11 PM
8	2	Mar 17, 2013 4:35 PM
9	3	Mar 17, 2013 12:59 PM
10	1	Mar 16, 2013 10:44 PM
11	3	Mar 16, 2013 6:52 PM
12	4	Mar 15, 2013 11:32 PM
13	3	Mar 15, 2013 8:45 PM
14	3	Mar 15, 2013 8:40 PM
15	3	Mar 15, 2013 8:31 PM
16	1	Mar 15, 2013 2:59 PM
17	2	Mar 15, 2013 2:03 PM
18	2	Mar 15, 2013 12:03 PM
19	2	Mar 15, 2013 9:56 AM
20	4	Mar 15, 2013 8:25 AM
21	1	Mar 15, 2013 8:18 AM
22	3	Mar 14, 2013 10:51 PM
23	6	Mar 14, 2013 9:45 PM
24	2	Mar 14, 2013 8:44 PM
25	3	Mar 14, 2013 7:49 PM
26	2	Mar 14, 2013 6:29 PM
27	3	Mar 14, 2013 6:15 PM

Page 8, Q10. How many of this type device do you own?

28	4	Mar 14, 2013 5:38 PM
29	2	Mar 14, 2013 5:29 PM
30	1	Mar 14, 2013 2:16 PM
31	4	Mar 14, 2013 2:04 PM
32	3	Mar 14, 2013 1:54 PM
33	3	Mar 14, 2013 12:12 PM
34	8	Mar 14, 2013 11:58 AM
35	3	Mar 14, 2013 10:22 AM
36	1	Mar 14, 2013 10:06 AM
37	3	Mar 14, 2013 9:49 AM
38	6	Mar 14, 2013 8:06 AM
39	2	Mar 13, 2013 10:25 PM
40	3	Mar 13, 2013 10:17 PM
41	5	Mar 13, 2013 8:11 PM
42	3	Mar 13, 2013 7:54 PM
43	3	Mar 13, 2013 7:35 PM
44	5	Mar 13, 2013 7:06 PM
45	3	Mar 13, 2013 6:45 PM
46	2	Mar 13, 2013 6:33 PM
47	1	Mar 13, 2013 5:21 PM
48	2	Mar 13, 2013 4:50 PM
49	3	Mar 13, 2013 2:53 PM
50	3	Mar 13, 2013 2:52 PM
51	5	Mar 13, 2013 2:35 PM
52	1	Mar 13, 2013 2:08 PM
53	1	Mar 13, 2013 1:25 PM
54	2	Mar 13, 2013 11:54 AM

Page 8, Q10. How many of this type device do you own?

55	2	Mar 13, 2013 11:50 AM
56	1	Mar 13, 2013 11:03 AM
57	4	Mar 13, 2013 10:30 AM
58	2	Mar 13, 2013 10:27 AM
59	6	Mar 13, 2013 9:47 AM
60	4	Mar 13, 2013 9:46 AM
61	2	Mar 13, 2013 9:11 AM
62	5	Mar 13, 2013 7:58 AM
63	2	Mar 13, 2013 6:56 AM
64	1	Mar 13, 2013 6:08 AM
65	3	Mar 13, 2013 12:23 AM
66	5	Mar 12, 2013 11:49 PM
67	6	Mar 12, 2013 11:31 PM
68	4	Mar 12, 2013 9:23 PM
69	5	Mar 12, 2013 9:19 PM
70	5	Mar 12, 2013 7:58 PM
71	3	Mar 12, 2013 7:52 PM
72	3	Mar 12, 2013 6:38 PM
73	2	Mar 12, 2013 6:00 PM
74	6	Mar 12, 2013 4:50 PM
75	1	Mar 12, 2013 4:12 PM
76	3	Mar 12, 2013 4:07 PM
77	3	Mar 12, 2013 3:51 PM
78	2	Mar 12, 2013 3:35 PM
79	1	Mar 12, 2013 2:02 PM
80	2	Mar 12, 2013 2:00 PM
81	3	Mar 12, 2013 1:57 PM

Page 8, Q10. How many of this type device do you own?

82	4	Mar 12, 2013 1:35 PM
83	3	Mar 12, 2013 12:59 PM
84	2	Mar 12, 2013 12:00 PM
85	5	Mar 12, 2013 11:20 AM
86	6	Mar 12, 2013 11:10 AM
87	2	Mar 12, 2013 10:29 AM
88	2	Mar 12, 2013 7:26 AM
89	4	Mar 11, 2013 8:06 PM
90	3	Mar 11, 2013 2:49 PM
91	4	Mar 10, 2013 4:39 PM
92	4	Mar 9, 2013 1:36 PM
93	2	Mar 9, 2013 10:24 AM
94	3	Mar 8, 2013 7:59 PM
95	2	Mar 8, 2013 4:10 PM
96	2	Mar 8, 2013 11:38 AM
97	3	Mar 8, 2013 11:36 AM
98	4	Mar 8, 2013 11:21 AM
99	4	Mar 8, 2013 10:26 AM
100	14	Mar 7, 2013 10:54 PM
101	2	Mar 7, 2013 10:52 PM
102	4	Mar 7, 2013 6:12 PM
103	1	Mar 7, 2013 4:43 PM
104	4	Mar 7, 2013 10:15 AM
105	12	Mar 6, 2013 12:41 PM
106	3	Mar 6, 2013 12:37 PM
107	5	Mar 6, 2013 11:41 AM
108	1	Mar 6, 2013 11:37 AM

Page 8, Q10. How many of this type device do you own?

109	3	Mar 6, 2013 10:15 AM
110	3	Mar 6, 2013 9:08 AM
111	3	Mar 6, 2013 9:01 AM
112	1	Mar 5, 2013 9:03 PM
113	2	Mar 5, 2013 7:26 PM
114	3	Mar 5, 2013 6:36 PM
115	4	Mar 5, 2013 3:53 PM
116	1	Mar 5, 2013 3:03 PM
117	2	Mar 5, 2013 2:38 PM
118	2	Mar 5, 2013 1:29 PM
119	1	Mar 5, 2013 12:53 PM
120	1	Mar 5, 2013 12:47 PM
121	1	Mar 5, 2013 12:10 PM
122	3	Mar 5, 2013 11:28 AM
123	1	Mar 5, 2013 10:57 AM
124	2	Mar 5, 2013 10:31 AM
125	1	Mar 5, 2013 10:29 AM
126	3	Mar 5, 2013 10:23 AM
127	3	Mar 5, 2013 10:23 AM
128	3	Mar 5, 2013 10:22 AM
129	2	Mar 5, 2013 10:21 AM
130	2	Mar 5, 2013 10:20 AM
131	2	Mar 5, 2013 10:19 AM
132	1	Mar 4, 2013 5:26 PM
133	7	Mar 1, 2013 11:00 AM
134	4	Feb 28, 2013 3:51 PM
135	2	Feb 28, 2013 1:39 PM

Page 8, Q10. How many of this type device do you own?

136	1	Feb 27, 2013 3:04 PM
137	5	Feb 19, 2013 11:32 AM
138	2	Feb 18, 2013 11:23 AM
139	6	Feb 16, 2013 10:07 PM
140	1	Feb 15, 2013 6:08 PM
141	1	Feb 15, 2013 6:02 PM
142	1	Feb 15, 2013 5:34 PM
143	8	Feb 13, 2013 7:48 PM
144	4	Feb 13, 2013 5:03 PM
145	1	Feb 13, 2013 3:12 PM
146	2	Feb 13, 2013 2:55 PM
147	2	Feb 7, 2013 2:24 PM
148	3	Feb 5, 2013 5:51 PM
149	6	Feb 5, 2013 5:04 PM
150	3	Feb 5, 2013 4:54 PM
151	2	Feb 5, 2013 12:27 PM
152	1	Feb 5, 2013 12:02 PM
153	3	Feb 1, 2013 1:18 PM
154	3	Jan 31, 2013 10:13 AM
155	1	Jan 30, 2013 3:56 PM
156	1	Jan 30, 2013 3:51 PM
157	2	Jan 30, 2013 3:19 PM
158	12	Jan 30, 2013 3:17 PM
159	2	Jan 30, 2013 10:56 AM
160	5	Jan 15, 2013 4:58 PM
161	3	Jan 8, 2013 3:39 PM
162	500000000	Jan 8, 2013 12:17 PM

Page 8, Q10. How many of this type device do you own?

163	3	Jan 7, 2013 4:28 PM
164	2	Jan 2, 2013 9:14 AM
165	3	Dec 30, 2012 3:36 PM
166	4	Dec 28, 2012 6:05 PM
167	1	Dec 28, 2012 11:28 AM
168	1	Dec 20, 2012 10:43 AM
169	4	Dec 13, 2012 2:38 PM
170	2	Dec 12, 2012 1:53 PM
171	4	Dec 11, 2012 4:32 PM
172	2	Dec 11, 2012 11:09 AM

Page 13, Q16. Identify your other devices:

1	Smart TV, Wii and Playstation 3	Apr 16, 2013 9:49 PM
2	US Cellular hot spot	Mar 24, 2013 3:57 PM
3	web capable television	Mar 19, 2013 11:39 AM
4	ipad	Mar 17, 2013 8:12 PM
5	smart TV	Mar 17, 2013 1:00 PM
6	tablet	Mar 16, 2013 10:45 PM
7	DVD, WiFi enabled TV	Mar 16, 2013 6:53 PM
8	ipad	Mar 15, 2013 11:33 PM
9	tablet, smart phone	Mar 15, 2013 3:00 PM
10	WiFi Capable TV	Mar 15, 2013 2:04 PM
11	tv	Mar 15, 2013 12:04 PM
12	DVD player TV	Mar 15, 2013 9:40 AM
13	DVD	Mar 14, 2013 9:46 PM
14	IPad	Mar 14, 2013 7:49 PM
15	Tv	Mar 14, 2013 6:16 PM
16	Smart TVs, smart hub DVD players, kindles	Mar 14, 2013 5:40 PM
17	Kindle	Mar 14, 2013 5:30 PM
18	IPAD	Mar 14, 2013 2:06 PM
19	Samsung TV	Mar 14, 2013 12:13 PM
20	Televisions	Mar 14, 2013 10:23 AM
21	I-pad	Mar 14, 2013 8:07 AM
22	tv	Mar 13, 2013 8:11 PM
23	dvd	Mar 13, 2013 2:54 PM
24	iPad	Mar 13, 2013 2:53 PM
25	B & N Nook	Mar 13, 2013 2:37 PM
26	two dvd players	Mar 13, 2013 11:04 AM
27	DVD, misc	Mar 13, 2013 10:31 AM

Page 13, Q16. Identify your other devices:

28	XBOX WITH NETFLIX	Mar 13, 2013 9:47 AM
29	ITV	Mar 13, 2013 9:47 AM
30	TV, Kindle Fire	Mar 13, 2013 9:12 AM
31	tv	Mar 13, 2013 8:30 AM
32	I Pad and laptop	Mar 13, 2013 7:59 AM
33	dvd tv	Mar 13, 2013 12:24 AM
34	Google TV, Apple TV	Mar 12, 2013 11:50 PM
35	TV	Mar 12, 2013 11:32 PM
36	kindle	Mar 12, 2013 9:25 PM
37	blue ray player, xbox360, playstation 3	Mar 12, 2013 9:20 PM
38	Security Cameras	Mar 12, 2013 8:00 PM
39	iTouch	Mar 12, 2013 6:39 PM
40	2 TV's, blu-ray player, weather station,	Mar 12, 2013 4:52 PM
41	TV	Mar 12, 2013 4:13 PM
42	Xbox 360	Mar 12, 2013 4:07 PM
43	tv, dvd player, x box	Mar 12, 2013 3:52 PM
44	internet ready tv, roku box	Mar 12, 2013 1:58 PM
45	DVD Player	Mar 12, 2013 1:00 PM
46	Rohku	Mar 12, 2013 12:02 PM
47	Blue ray player, Xbox, TiVo, play station 3	Mar 12, 2013 11:21 AM
48	Xbox, Wii, DVR, Playstation, etc.	Mar 12, 2013 11:11 AM
49	tv, dvd	Mar 11, 2013 3:34 PM
50	TV, Blu-Ray player	Mar 9, 2013 10:25 AM
51	Playstation 3	Mar 8, 2013 8:00 PM
52	Apple TV	Mar 8, 2013 11:21 AM
53	cable-ready TV	Mar 8, 2013 10:26 AM
54	x-box 360, PSP, Nintendo 3-DS, PS 3, lap tops, kindles	Mar 7, 2013 10:57 PM

Page 13, Q16. Identify your other devices:

55	Xbox 360, PS3	Mar 7, 2013 10:52 PM
56	Wii, Smart TV, WIFI adapter	Mar 7, 2013 6:13 PM
57	Smart TV,Blu-ray	Mar 7, 2013 10:18 AM
58	Tablet	Mar 6, 2013 12:38 PM
59	Wii	Mar 6, 2013 9:47 AM
60	Roku player	Mar 5, 2013 7:27 PM
61	Tablet, Laptop	Mar 5, 2013 3:54 PM
62	Blu Ray player	Mar 5, 2013 2:39 PM
63	TV	Mar 5, 2013 1:30 PM
64	Ipad Mini	Mar 5, 2013 12:48 PM
65	IPod touch	Mar 5, 2013 12:11 PM
66	DVR, Xbox, Playstation 3	Mar 5, 2013 10:23 AM
67	wifi enabled tv	Mar 4, 2013 5:27 PM
68	WIFI TV (2)	Feb 28, 2013 3:52 PM
69	dvd tv	Feb 28, 2013 1:41 PM
70	Nintendo DS and Nintendo WII	Feb 16, 2013 10:08 PM
71	Tv's, video gaming systems	Feb 13, 2013 7:50 PM
72	iPad	Feb 13, 2013 5:04 PM
73	TV's are Wifi compatible	Feb 5, 2013 5:52 PM
74	xbox and other video games	Feb 5, 2013 5:05 PM
75	WIFI TV's IPad tablet	Feb 5, 2013 12:28 PM
76	Tv DVD	Feb 1, 2013 1:19 PM
77	Wireless TV/Blue Ray Player	Jan 30, 2013 3:20 PM
78	WiFi DVD player, Roku Player	Jan 15, 2013 4:59 PM
79	television,	Jan 8, 2013 3:40 PM
80	TV	Jan 7, 2013 4:29 PM
81	Game Console	Dec 28, 2012 6:06 PM

Page 13, Q16. Identify your other devices:

82	Ipad	Dec 28, 2012 11:30 AM
83	Ipod	Dec 20, 2012 10:43 AM
84	apple tv	Dec 13, 2012 2:38 PM
85	Wii	Dec 12, 2012 3:02 PM
86	iPad	Dec 11, 2012 4:33 PM

Page 15, Q18. Who uses the computer and Internet at your home?

1	Visitors	Mar 14, 2013 5:21 PM
2	Guests	Mar 13, 2013 1:29 PM
3	brothers	Mar 8, 2013 4:13 PM
4	Sibling	Mar 8, 2013 11:41 AM
5	Siblings	Mar 7, 2013 11:08 PM
6	Adult children when visiting	Mar 6, 2013 9:10 AM
7	grand-children	Feb 15, 2013 11:44 AM
8	Other relatives who visit but do not live with us	Feb 13, 2013 8:15 PM

Page 15, Q19. What type of Internet connection do you use (Check all that apply)

1	I think it's DSL.	Mar 14, 2013 5:21 PM
2	Wireless connectivity	Mar 13, 2013 6:13 AM
3	I used to have dial-up service.	Mar 11, 2013 2:55 PM
4	Very slow	Mar 8, 2013 11:42 AM

Page 15, Q21. Why did you choose this connection type and service? (Check all that apply)

1	at the time.	Mar 13, 2013 2:55 PM
2	part of condo association package	Mar 13, 2013 10:34 AM
3	homeowner board	Mar 13, 2013 10:30 AM
4	Only available through Snowshoe	Mar 12, 2013 11:52 PM
5	Cable is included	Mar 12, 2013 11:25 AM
6	health reasons	Mar 11, 2013 3:44 PM
7	better than satellite	Mar 9, 2013 1:42 PM
8	Only available service without getting cable in my name	Mar 9, 2013 10:30 AM
9	It's not the only available service, but for the price and speed, it's the best value.	Mar 5, 2013 2:43 PM
10	At the time it was all they had, I am not happy with the speed	Jan 30, 2013 3:22 PM

Page 15, Q22. What company provides your Internet service?

1	verizon	Apr 17, 2013 7:21 AM
2	Frontier	Apr 16, 2013 9:53 PM
3	frontier	Apr 3, 2013 5:39 PM
4	US Cellular	Mar 24, 2013 4:06 PM
5	Frontier	Mar 19, 2013 12:01 PM
6	Sudden link	Mar 18, 2013 2:10 AM
7	Bulk TV	Mar 17, 2013 8:13 PM
8	FRONTIER	Mar 17, 2013 6:13 PM
9	don't know	Mar 17, 2013 4:38 PM
10	Frontier	Mar 17, 2013 1:04 PM
11	Frontier Communications	Mar 16, 2013 6:54 PM
12	Frontier Communications	Mar 15, 2013 8:47 PM
13	suddenlink	Mar 15, 2013 3:02 PM
14	Frontier	Mar 15, 2013 3:01 PM
15	Bulk TV	Mar 15, 2013 2:06 PM
16	att	Mar 15, 2013 11:44 AM
17	Wvnet	Mar 15, 2013 8:27 AM
18	Frontier	Mar 14, 2013 10:53 PM
19	Frontier	Mar 14, 2013 9:49 PM
20	Frontier	Mar 14, 2013 8:47 PM
21	Frontier	Mar 14, 2013 7:52 PM
22	bulk tv	Mar 14, 2013 6:35 PM
23	Frontier	Mar 14, 2013 6:19 PM
24	Frontier???	Mar 14, 2013 5:53 PM
25	Bulk TV	Mar 14, 2013 5:36 PM
26	Frontier	Mar 14, 2013 5:21 PM
27	Frontier	Mar 14, 2013 3:09 PM

Page 15, Q22. What company provides your Internet service?

28	Frontier	Mar 14, 2013 2:18 PM
29	Frontier	Mar 14, 2013 1:58 PM
30	end user services	Mar 14, 2013 1:29 PM
31	Hughesnet	Mar 14, 2013 12:18 PM
32	US Cellular	Mar 14, 2013 10:15 AM
33	Bulk TV	Mar 14, 2013 10:08 AM
34	us cellular	Mar 14, 2013 9:05 AM
35	Charter	Mar 14, 2013 8:10 AM
36	Don't Know (Condo provides service)	Mar 13, 2013 10:25 PM
37	Verizon	Mar 13, 2013 7:39 PM
38	Hughesnet	Mar 13, 2013 7:12 PM
39	Hughes	Mar 13, 2013 6:48 PM
40	Frontier	Mar 13, 2013 6:10 PM
41	Bulk TV	Mar 13, 2013 4:53 PM
42	Suddenlink	Mar 13, 2013 2:55 PM
43	verison	Mar 13, 2013 2:55 PM
44	Bulk TV	Mar 13, 2013 2:40 PM
45	Frontier	Mar 13, 2013 2:12 PM
46	Bulk TV	Mar 13, 2013 1:29 PM
47	Bulk TV	Mar 13, 2013 11:52 AM
48	Suddenlink	Mar 13, 2013 11:48 AM
49	Frontier	Mar 13, 2013 11:13 AM
50	Bulk TV	Mar 13, 2013 10:34 AM
51	Bulk Tv	Mar 13, 2013 10:30 AM
52	BULK TV	Mar 13, 2013 9:50 AM
53	Bulk TV	Mar 13, 2013 9:50 AM
54	Bulk TV	Mar 13, 2013 9:13 AM

Page 15, Q22. What company provides your Internet service?

55	bulk tv	Mar 13, 2013 8:32 AM
56	Bulk tv	Mar 13, 2013 8:00 AM
57	Bulk TV	Mar 13, 2013 7:29 AM
58	Bulk TV	Mar 13, 2013 7:00 AM
59	Bulk TV	Mar 13, 2013 6:13 AM
60	Bulk YV	Mar 13, 2013 2:34 AM
61	Bulk TV	Mar 12, 2013 11:52 PM
62	Frontier	Mar 12, 2013 11:36 PM
63	frontier	Mar 12, 2013 9:29 PM
64	Frontier	Mar 12, 2013 9:23 PM
65	Frontier Communications	Mar 12, 2013 8:03 PM
66	Frontier	Mar 12, 2013 6:54 PM
67	Bulk TV	Mar 12, 2013 6:04 PM
68	Frontier	Mar 12, 2013 4:55 PM
69	Frontier	Mar 12, 2013 4:17 PM
70	Bulk TV	Mar 12, 2013 3:55 PM
71	AT & T	Mar 12, 2013 2:05 PM
72	Frontier, but I am would not call it "service"	Mar 12, 2013 2:01 PM
73	Frontier	Mar 12, 2013 1:01 PM
74	Frontier	Mar 12, 2013 12:23 PM
75	Suddenlink (sudden stink...)	Mar 12, 2013 11:25 AM
76	Frontier - they are HORRIBLE	Mar 12, 2013 11:12 AM
77	frontier	Mar 12, 2013 8:03 AM
78	sprint	Mar 11, 2013 8:15 PM
79	frontier	Mar 11, 2013 3:44 PM
80	At&T	Mar 11, 2013 2:55 PM
81	Frontier	Mar 9, 2013 1:42 PM

Page 15, Q22. What company provides your Internet service?

82	Frontier	Mar 9, 2013 10:30 AM
83	Frontier	Mar 8, 2013 8:06 PM
84	Hughes Net	Mar 8, 2013 4:13 PM
85	Frontier	Mar 8, 2013 11:42 AM
86	Suddenlink	Mar 8, 2013 11:41 AM
87	Frontier	Mar 8, 2013 11:24 AM
88	Frontier	Mar 7, 2013 11:15 PM
89	Frontier Communications	Mar 7, 2013 11:08 PM
90	Frontier	Mar 7, 2013 6:16 PM
91	Frontier	Mar 7, 2013 4:58 PM
92	Frontier	Mar 7, 2013 1:42 PM
93	Frontier	Mar 7, 2013 10:32 AM
94	Suddenlink	Mar 6, 2013 12:48 PM
95	Suddenlink	Mar 6, 2013 12:40 PM
96	Frontier	Mar 6, 2013 11:44 AM
97	shentel	Mar 6, 2013 11:41 AM
98	Shentel	Mar 6, 2013 9:50 AM
99	Frontier	Mar 6, 2013 9:10 AM
100	Frontier	Mar 5, 2013 9:07 PM
101	Frontier	Mar 5, 2013 7:30 PM
102	Wildblue	Mar 5, 2013 6:39 PM
103	Suddenlink	Mar 5, 2013 3:56 PM
104	Suddenlink	Mar 5, 2013 3:05 PM
105	Frontier	Mar 5, 2013 2:43 PM
106	Shentel Cable	Mar 5, 2013 2:26 PM
107	Hughes Net	Mar 5, 2013 12:53 PM
108	direct tv	Mar 5, 2013 11:00 AM

Page 15, Q22. What company provides your Internet service?

109	frontier	Mar 5, 2013 10:40 AM
110	suddenlink	Mar 5, 2013 10:24 AM
111	Shentell	Mar 5, 2013 10:23 AM
112	Suddenlink	Mar 5, 2013 10:22 AM
113	frontier	Mar 4, 2013 5:29 PM
114	Frontier	Mar 1, 2013 11:08 AM
115	WILD BLUE	Feb 27, 2013 3:11 PM
116	frontier	Feb 27, 2013 10:33 AM
117	Frontier	Feb 19, 2013 11:36 AM
118	frontier	Feb 18, 2013 11:36 AM
119	Frontier communications	Feb 15, 2013 6:10 PM
120	Frontier communications	Feb 15, 2013 6:04 PM
121	Frontier	Feb 15, 2013 11:44 AM
122	Frontier communications	Feb 13, 2013 8:15 PM
123	Wild blue	Feb 13, 2013 5:06 PM
124	Frontier Communications	Feb 13, 2013 3:15 PM
125	HughesNet	Feb 5, 2013 5:06 PM
126	Shentel	Feb 1, 2013 1:20 PM
127	Frontier	Jan 30, 2013 3:22 PM
128	Frontier	Jan 15, 2013 5:01 PM
129	shentel	Jan 8, 2013 3:42 PM
130	Frontier	Dec 30, 2012 3:40 PM
131	FRONTIER COMMUNICATIONS	Dec 28, 2012 6:08 PM
132	Frontier	Dec 28, 2012 11:32 AM
133	Shentel	Dec 20, 2012 10:45 AM
134	a	Dec 13, 2012 2:39 PM
135	Frontier	Dec 12, 2012 3:06 PM

136 Frontier

Dec 11, 2012 4:34 PM

Page 15, Q23. How much do you pay per month for service?

1	30	Apr 17, 2013 7:21 AM
2	I don't know	Apr 16, 2013 9:53 PM
3	35	Apr 3, 2013 5:39 PM
4	125	Mar 24, 2013 4:06 PM
5	50.00	Mar 18, 2013 2:10 AM
6	11.73	Mar 17, 2013 8:13 PM
7	\$30.	Mar 17, 2013 6:13 PM
8	included in condo fees	Mar 17, 2013 4:38 PM
9	in HOA fee	Mar 17, 2013 1:04 PM
10	about \$125.00	Mar 16, 2013 6:54 PM
11	\$40	Mar 15, 2013 8:47 PM
12	about 50 because I have to pay a seperate fee for wireless internet	Mar 15, 2013 3:02 PM
13	70.00	Mar 15, 2013 3:01 PM
14	11.73	Mar 15, 2013 2:06 PM
15	\$130.00	Mar 15, 2013 11:44 AM
16	\$16.95	Mar 15, 2013 8:27 AM
17	bundled	Mar 14, 2013 9:49 PM
18	90	Mar 14, 2013 8:47 PM
19	100	Mar 14, 2013 7:52 PM
20	\$11	Mar 14, 2013 6:35 PM
21	\$20	Mar 14, 2013 6:19 PM
22	Included in HOA	Mar 14, 2013 5:53 PM
23	\$11.73	Mar 14, 2013 5:36 PM
24	\$18.99	Mar 14, 2013 5:21 PM
25	\$ 150.00	Mar 14, 2013 3:09 PM
26	To much	Mar 14, 2013 2:18 PM
27	\$90.00	Mar 14, 2013 1:58 PM

Page 15, Q23. How much do you pay per month for service?

28	12.95	Mar 14, 2013 1:29 PM
29	65.00	Mar 14, 2013 12:18 PM
30	Phone data plan bundled with phone service \$110.00 - data is around \$50	Mar 14, 2013 10:15 AM
31	\$11.73	Mar 14, 2013 10:08 AM
32	\$50.00	Mar 14, 2013 9:05 AM
33	29.95	Mar 14, 2013 8:10 AM
34	Included in Condo Fees	Mar 13, 2013 10:25 PM
35	\$11.73	Mar 13, 2013 7:58 PM
36	??	Mar 13, 2013 7:39 PM
37	75	Mar 13, 2013 7:12 PM
38	\$90	Mar 13, 2013 6:48 PM
39	can't remember	Mar 13, 2013 6:10 PM
40	11.73	Mar 13, 2013 4:53 PM
41	Bundle	Mar 13, 2013 2:55 PM
42	11.73	Mar 13, 2013 2:40 PM
43	30.00	Mar 13, 2013 2:12 PM
44	\$11.73	Mar 13, 2013 1:29 PM
45	\$11.73	Mar 13, 2013 11:52 AM
46	98.00	Mar 13, 2013 11:48 AM
47	package (\$200 per month)	Mar 13, 2013 11:13 AM
48	Any amount is too much	Mar 13, 2013 10:34 AM
49	\$11.73	Mar 13, 2013 10:30 AM
50	11.73	Mar 13, 2013 9:50 AM
51	\$11.73	Mar 13, 2013 9:50 AM
52	\$11.73	Mar 13, 2013 9:13 AM
53	11.73	Mar 13, 2013 8:32 AM
54	\$11.73	Mar 13, 2013 8:00 AM

Page 15, Q23. How much do you pay per month for service?

55	\$11.74	Mar 13, 2013 7:29 AM
56	11.73	Mar 13, 2013 7:00 AM
57	11.73	Mar 13, 2013 6:13 AM
58	11.73	Mar 13, 2013 2:34 AM
59	\$11.75	Mar 12, 2013 11:52 PM
60	\$35	Mar 12, 2013 11:36 PM
61	\$ 47 for internet	Mar 12, 2013 9:29 PM
62	50.00	Mar 12, 2013 9:23 PM
63	\$278.00	Mar 12, 2013 8:03 PM
64	25.00	Mar 12, 2013 6:54 PM
65	\$20.00	Mar 12, 2013 4:55 PM
66	Approx. \$80	Mar 12, 2013 4:17 PM
67	39	Mar 12, 2013 4:08 PM
68	30.00	Mar 12, 2013 2:01 PM
69	\$40	Mar 12, 2013 1:01 PM
70	39.00 ?	Mar 12, 2013 12:23 PM
71	\$140	Mar 12, 2013 11:25 AM
72	\$120 - too much. Pay for full service Internet - don't get 1/2 that!	Mar 12, 2013 11:12 AM
73	14.99	Mar 12, 2013 8:03 AM
74	\$50.00	Mar 11, 2013 8:15 PM
75	unsure	Mar 11, 2013 3:44 PM
76	\$70	Mar 11, 2013 2:55 PM
77	don't know	Mar 9, 2013 1:42 PM
78	\$60	Mar 9, 2013 10:30 AM
79	\$45	Mar 8, 2013 8:06 PM
80	70.00	Mar 8, 2013 4:13 PM
81	About \$89/month including telephone	Mar 8, 2013 11:42 AM

Page 15, Q23. How much do you pay per month for service?

82	\$90	Mar 8, 2013 11:24 AM
83	\$75.00	Mar 7, 2013 11:15 PM
84	\$75	Mar 7, 2013 11:08 PM
85	35.00	Mar 7, 2013 6:16 PM
86	35.99	Mar 7, 2013 4:58 PM
87	\$45	Mar 7, 2013 1:42 PM
88	\$35.00	Mar 7, 2013 10:32 AM
89	30	Mar 6, 2013 12:48 PM
90	\$80.00	Mar 6, 2013 11:44 AM
91	50	Mar 6, 2013 11:41 AM
92	40.00	Mar 6, 2013 9:50 AM
93	about \$70 including land line phone service	Mar 6, 2013 9:10 AM
94	35.99	Mar 5, 2013 9:07 PM
95	\$60 per month	Mar 5, 2013 7:30 PM
96	\$80	Mar 5, 2013 6:39 PM
97	N/A	Mar 5, 2013 3:56 PM
98	\$30	Mar 5, 2013 3:05 PM
99	\$50	Mar 5, 2013 2:43 PM
100	65.00	Mar 5, 2013 12:53 PM
101	45	Mar 5, 2013 11:00 AM
102	51.86	Mar 5, 2013 10:40 AM
103	40	Mar 5, 2013 10:24 AM
104	\$35.00	Mar 5, 2013 10:23 AM
105	bundled, about \$25	Mar 5, 2013 10:22 AM
106	35	Mar 4, 2013 5:29 PM
107	50.00	Mar 1, 2013 11:08 AM
108	80.00	Feb 27, 2013 3:11 PM

Page 15, Q23. How much do you pay per month for service?

109	100.00	Feb 27, 2013 10:33 AM
110	\$45	Feb 19, 2013 11:36 AM
111	37	Feb 18, 2013 11:36 AM
112	\$107.00 packaged with phone service	Feb 15, 2013 6:10 PM
113	\$107.00	Feb 15, 2013 6:04 PM
114	\$20	Feb 15, 2013 11:44 AM
115	Not sure--it is bundled with our phone service at about \$142	Feb 13, 2013 8:15 PM
116	129.00	Feb 13, 2013 5:06 PM
117	too much! \$45-\$50/mo	Feb 13, 2013 3:15 PM
118	79.00	Feb 5, 2013 5:06 PM
119	\$100	Feb 1, 2013 1:20 PM
120	30.00 with discount	Jan 30, 2013 3:22 PM
121	50.00	Jan 15, 2013 5:01 PM
122	55.00	Jan 8, 2013 3:42 PM
123	\$29.	Dec 30, 2012 3:40 PM
124	34.99	Dec 28, 2012 6:08 PM
125	\$50	Dec 28, 2012 11:32 AM
126	118	Dec 20, 2012 10:45 AM
127	\$39.99	Dec 12, 2012 3:06 PM
128	70.00	Dec 11, 2012 4:34 PM

Page 15, Q25. Please run a speed test on your residential service by copying and pasting the following URL into a separate browser window and running the test:

<http://gis2.kimballdata.com/WVSpeedTest/WVSpeedTest.html?Id=speedtest>

Record the results below in Mbps.

Uplink		
1	.14	Apr 16, 2013 9:53 PM
2	.15	Apr 3, 2013 5:39 PM
3	0.09	Mar 24, 2013 4:06 PM
4	2.37	Mar 19, 2013 12:01 PM
5	15kps	Mar 18, 2013 2:10 AM
6	0.71	Mar 15, 2013 8:47 PM
7	1.57 mbps	Mar 15, 2013 3:02 PM
8	NOT THAT COMPUTER SAVY	Mar 15, 2013 3:01 PM
9	0.55	Mar 14, 2013 9:49 PM
10	1.29	Mar 14, 2013 6:35 PM
11	0.16	Mar 14, 2013 6:19 PM
12	0.16 Mbps	Mar 14, 2013 5:53 PM
13	16	Mar 14, 2013 3:09 PM
14	0.36	Mar 14, 2013 1:58 PM
15	0.13	Mar 14, 2013 12:18 PM
16	.13	Mar 13, 2013 10:25 PM
17	http://gis2.kimballdata.com/WVSpeedTest/WVSpeedTest.html?Id=speedtest	Mar 13, 2013 7:39 PM
18	.11 Mbps	Mar 13, 2013 7:12 PM
19	1.14 mbps	Mar 13, 2013 12:10 PM
20	0.14	Mar 13, 2013 11:13 AM
21	I am not currently at that location and you know how bad it is	Mar 13, 2013 10:34 AM
22	.62	Mar 12, 2013 11:36 PM
23	0.14Mbps	Mar 12, 2013 9:23 PM

Page 15, Q25. Please run a speed test on your residential service by copying and pasting the following URL into a separate browser window and running the test:

<http://gis2.kimballdata.com/WVSpeedTest/WVSpeedTest.html?Id=speedtest>

Record the results below in Mbps.

24	0.14	Mar 12, 2013 6:54 PM
25	0.15	Mar 12, 2013 4:55 PM
26	0.92	Mar 12, 2013 4:17 PM
27	.55	Mar 12, 2013 3:55 PM
28	28K maybe	Mar 12, 2013 2:01 PM
29	128K	Mar 12, 2013 1:01 PM
30	1344	Mar 12, 2013 12:23 PM
31	Can't download flash..	Mar 12, 2013 11:25 AM
32	100.0	Mar 12, 2013 8:03 AM
33	1.90	Mar 11, 2013 3:44 PM
34	.12	Mar 9, 2013 1:42 PM
35	0.67	Mar 9, 2013 10:30 AM
36	.31 mbps	Mar 8, 2013 8:06 PM
37	0.15 Mb/s	Mar 8, 2013 11:42 AM
38	.16 mpbs	Mar 8, 2013 11:24 AM
39	0.25	Mar 7, 2013 11:15 PM
40	.25	Mar 7, 2013 11:08 PM
41	0.13 Mbps	Mar 7, 2013 6:16 PM
42	.15	Mar 7, 2013 4:58 PM
43	0.36	Mar 7, 2013 1:42 PM
44	0.15 Mbps	Mar 7, 2013 10:32 AM
45	3.4 M	Mar 6, 2013 11:44 AM
46	2.98	Mar 6, 2013 11:41 AM
47	0.81	Mar 6, 2013 9:50 AM

Page 15, Q25. Please run a speed test on your residential service by copying and pasting the following URL into a separate browser window and running the test:

<http://gis2.kimballdata.com/WVSpeedTest/WVSpeedTest.html?Id=speedtest>

Record the results below in Mbps.

48	0.62 Mbps	Mar 5, 2013 7:30 PM
49	.11	Mar 5, 2013 6:39 PM
50	.20	Mar 5, 2013 12:53 PM
51	0.52 Mbps	Mar 1, 2013 11:08 AM
52	0.84	Feb 27, 2013 3:11 PM
53	.32	Feb 18, 2013 11:36 AM
54	0.16	Feb 15, 2013 6:10 PM
55	0.16	Feb 15, 2013 6:04 PM
56	.13	Feb 13, 2013 8:15 PM
57	256	Feb 5, 2013 5:06 PM
Downlink		
1	.74	Apr 16, 2013 9:53 PM
2	1.13	Apr 3, 2013 5:39 PM
3	error	Mar 24, 2013 4:06 PM
4	.28	Mar 19, 2013 12:01 PM
6	0.15	Mar 15, 2013 8:47 PM
7	22.90 mbps	Mar 15, 2013 3:02 PM
9	0.22	Mar 14, 2013 9:49 PM
10	0.25	Mar 14, 2013 6:35 PM
11	1.14	Mar 14, 2013 6:19 PM
12	1.13 Mbps	Mar 14, 2013 5:53 PM
13	73	Mar 14, 2013 3:09 PM
14	2.02	Mar 14, 2013 1:58 PM
15	0.96	Mar 14, 2013 12:18 PM

Page 15, Q25. Please run a speed test on your residential service by copying and pasting the following URL into a separate browser window and running the test:

<http://gis2.kimballdata.com/WVSpeedTest/WVSpeedTest.html?Id=speedtest>

Record the results below in Mbps.

16	1.30	Mar 13, 2013 10:25 PM
18	,04 Mbps	Mar 13, 2013 7:12 PM
19	0.11 mdps	Mar 13, 2013 12:10 PM
20	1.05	Mar 13, 2013 11:13 AM
21	plus, I don't work for your group. Hire some people and do a better job	Mar 13, 2013 10:34 AM
22	.85	Mar 12, 2013 11:36 PM
23	0.62Mbps	Mar 12, 2013 9:23 PM
24	0.03	Mar 12, 2013 6:54 PM
25	1.14	Mar 12, 2013 4:55 PM
26	0.15	Mar 12, 2013 4:17 PM
27	.34	Mar 12, 2013 3:55 PM
28	98K sometimes	Mar 12, 2013 2:01 PM
29	768K	Mar 12, 2013 1:01 PM
30	192 depends on time of day this test 12Pm	Mar 12, 2013 12:23 PM
33	.36	Mar 11, 2013 3:44 PM
34	.30	Mar 9, 2013 1:42 PM
35	2.82	Mar 9, 2013 10:30 AM
36	.87 mbps	Mar 8, 2013 8:06 PM
37	0.54 Mb/s	Mar 8, 2013 11:42 AM
38	1.04 mpbs	Mar 8, 2013 11:24 AM
39	0.75	Mar 7, 2013 11:15 PM
40	.75	Mar 7, 2013 11:08 PM
41	1.04 Mbps	Mar 7, 2013 6:16 PM
42	1.16	Mar 7, 2013 4:58 PM

Page 15, Q25. Please run a speed test on your residential service by copying and pasting the following URL into a separate browser window and running the test:

<http://gis2.kimballdata.com/WVSpeedTest/WVSpeedTest.html?Id=speedtest>

Record the results below in Mbps.

43	3.14	Mar 7, 2013 1:42 PM
44	1.12 Mbps	Mar 7, 2013 10:32 AM
45	358 K	Mar 6, 2013 11:44 AM
46	.36	Mar 6, 2013 11:41 AM
47	1.10	Mar 6, 2013 9:50 AM
48	2.11 Mbps	Mar 5, 2013 7:30 PM
49	3.26	Mar 5, 2013 6:39 PM
50	1.21	Mar 5, 2013 12:53 PM
51	2.58 Mbps	Mar 1, 2013 11:08 AM
52	0.15	Feb 27, 2013 3:11 PM
53	3.12	Feb 18, 2013 11:36 AM
54	1.17	Feb 15, 2013 6:10 PM
55	1.17	Feb 15, 2013 6:04 PM
56	.87	Feb 13, 2013 8:15 PM
57	1024	Feb 5, 2013 5:06 PM

Page 16, Q26. Please check all the reasons why you DO NOT have Internet service in your home. (Check all that apply)

1	When tried service only got 24kps, which means no service. I would love to have DSL	Mar 15, 2013 9:42 AM
2	High Speed or DSL is not available and there are no plans to make available	Jan 7, 2013 4:31 PM

Page 19, Q29. Where do you use the Internet other than at home? (Check all that apply.)

1	Cellular Data Plan	Apr 16, 2013 9:54 PM
2	I do use for work business, but would use at home if I was able to get!!!!	Mar 15, 2013 9:44 AM
3	Silver Creek Resort, Snowshoe, WV	Mar 14, 2013 9:50 PM
4	other home	Mar 14, 2013 8:48 PM
5	All	Mar 13, 2013 10:35 AM
6	Second home	Mar 13, 2013 10:31 AM
7	Office Building Slatyfork WV	Mar 12, 2013 12:25 PM
8	dialup	Mar 12, 2013 8:06 AM
9	I use the Internet extensively for my work	Mar 8, 2013 11:43 AM
10	none	Feb 18, 2013 11:38 AM
11	at house in VA	Feb 5, 2013 5:53 PM
12	Home in VA	Feb 5, 2013 12:29 PM
13	Work / Home in Virginia	Jan 7, 2013 4:31 PM

Page 23, Q34. Please list the names of your active social media services like Facebook, Twitter, etc.: (Not the actual account username!)

1	Facebook and Twitter	Apr 16, 2013 9:55 PM
2	Facebook LinkedIn	Mar 24, 2013 4:08 PM
3	Facebook My Space Gaywatch	Mar 18, 2013 2:11 AM
4	Facebook twitter	Mar 17, 2013 4:40 PM
5	Facebook	Mar 16, 2013 6:55 PM
6	facebook twitter google + link up	Mar 15, 2013 3:03 PM
7	Facebook Twitter	Mar 15, 2013 2:07 PM
8	facebook lync, communicator	Mar 15, 2013 12:05 PM
9	Facebook	Mar 15, 2013 8:28 AM
10	Facebook Twitter Foursquare	Mar 14, 2013 9:51 PM
11	facebook	Mar 14, 2013 8:48 PM
12	Facebook	Mar 14, 2013 7:53 PM
13	facebook	Mar 14, 2013 6:37 PM
14	Facebook; linkedIn	Mar 14, 2013 5:54 PM
15	facebook	Mar 14, 2013 5:26 PM
16	Facebook, linked in, twitter	Mar 14, 2013 3:12 PM
17	Facebook	Mar 14, 2013 2:19 PM
18	Facebook Twitter Military.com	Mar 14, 2013 1:59 PM
19	Instagram	Mar 14, 2013 9:50 AM
20	Facebook Twitter	Mar 14, 2013 8:12 AM
21	Facebook	Mar 13, 2013 10:26 PM
22	facebook, Linkin	Mar 13, 2013 7:39 PM
23	Facebook	Mar 13, 2013 7:15 PM
24	Facebook	Mar 13, 2013 6:50 PM
25	Facebook	Mar 13, 2013 4:53 PM
26	Facebook Twitter	Mar 13, 2013 2:56 PM
27	facebook, twitter	Mar 13, 2013 2:56 PM

Page 23, Q34. Please list the names of your active social media services like Facebook, Twitter, etc.: (Not the actual account username!)

28	Facebook Myspace	Mar 13, 2013 1:30 PM
29	Facebook, LinkedIn	Mar 13, 2013 11:15 AM
30	FACEBOOK	Mar 13, 2013 9:50 AM
31	LinkedIn	Mar 13, 2013 9:14 AM
32	facebook	Mar 13, 2013 8:33 AM
33	Linked In	Mar 13, 2013 6:14 AM
34	Facebook Twitter LinkedIn Plaxo	Mar 12, 2013 11:54 PM
35	Facebook, twitter, google+	Mar 12, 2013 11:37 PM
36	facebook	Mar 12, 2013 9:30 PM
37	Facebook, Twitter, Pinterest, Google+	Mar 12, 2013 6:56 PM
38	Facebook	Mar 12, 2013 6:05 PM
39	facebook	Mar 12, 2013 4:56 PM
40	LinkedIn	Mar 12, 2013 4:18 PM
41	Facebook, Myspace, Game Site forums	Mar 12, 2013 4:09 PM
42	Facebook	Mar 12, 2013 3:56 PM
43	Facebook, Twitter, LinkedIn	Mar 12, 2013 1:02 PM
44	Facebook	Mar 12, 2013 12:26 PM
45	Facebook, Instagram	Mar 12, 2013 11:26 AM
46	Facebook Facetime Utube twitter	Mar 12, 2013 11:13 AM
47	Facebook	Mar 12, 2013 8:07 AM
48	Facebook and Twitter	Mar 11, 2013 8:17 PM
49	facebook	Mar 11, 2013 3:45 PM
50	Facebook Twitter	Mar 11, 2013 2:56 PM
51	facebook, twitter	Mar 9, 2013 1:43 PM
52	Facebook Google+	Mar 9, 2013 10:31 AM
53	Facebook	Mar 8, 2013 8:07 PM
54	Facebook, various blogs	Mar 8, 2013 11:43 AM

Page 23, Q34. Please list the names of your active social media services like Facebook, Twitter, etc.: (Not the actual account username!)

55	Facebook, LinkedIn	Mar 8, 2013 11:26 AM
56	Facebook, Twitter,	Mar 7, 2013 11:19 PM
57	Facebook	Mar 7, 2013 11:09 PM
58	Facebook	Mar 7, 2013 6:16 PM
59	Facebook twitter	Mar 6, 2013 12:49 PM
60	Facebook	Mar 6, 2013 11:45 AM
61	Facebook Twitter LinkedIn	Mar 6, 2013 11:42 AM
62	Facebook	Mar 6, 2013 9:51 AM
63	Facebook	Mar 6, 2013 9:11 AM
64	Facebook, Strava	Mar 5, 2013 7:30 PM
65	facebook	Mar 5, 2013 6:40 PM
66	facebook	Mar 5, 2013 2:44 PM
67	Twitter, Pinterest, Instagram,	Mar 5, 2013 12:12 PM
68	Facebook	Mar 5, 2013 10:44 AM
69	Facebook LinkedIn	Mar 5, 2013 10:43 AM
70	Facebook	Mar 5, 2013 10:25 AM
71	facebook	Mar 5, 2013 10:22 AM
72	facebook, pinterest, vimeo	Mar 4, 2013 5:31 PM
73	Twitter Facebook	Mar 1, 2013 11:10 AM
74	facebook	Feb 28, 2013 3:54 PM
75	FACEBOOK	Feb 27, 2013 3:12 PM
76	Facebook	Feb 19, 2013 11:36 AM
77	Facebook	Feb 16, 2013 10:09 PM
78	Facebook, Mathlabs, Searchlabs, and others not sure	Feb 15, 2013 11:45 AM
79	Facebook, twitter, instagram, linkedin	Feb 13, 2013 8:19 PM
80	Facebook	Feb 13, 2013 2:56 PM
81	Facebook	Feb 5, 2013 5:53 PM

Page 23, Q34. Please list the names of your active social media services like Facebook, Twitter, etc.: (Not the actual account username!)

82	Facebook	Feb 5, 2013 5:07 PM
83	Facebook	Feb 5, 2013 12:30 PM
84	Facebook, Twitter, Pintrest	Jan 15, 2013 5:03 PM
85	Facebook	Jan 7, 2013 4:32 PM
86	facebook	Dec 30, 2012 3:41 PM
87	Facebook	Dec 28, 2012 6:09 PM
88	Facebook	Dec 28, 2012 11:33 AM
89	Fb	Dec 20, 2012 10:46 AM
90	Facebook	Dec 12, 2012 3:07 PM
91	Facebook	Dec 11, 2012 4:35 PM

Page 25, Q37. Please explain why you indicated that it is [Q36] for ALL RESIDENTS of the State to have access to computers and the Internet.

1	The internet brings the resources of world to our homes.	Apr 17, 2013 7:24 AM
2	I feel it is important for all children to have access to the internet at home. As a mother it is important to use edline to check my childrens progress. The kids use it to play learning games and research. I have personally used it to understand new ways of math. Had I not had access to google, I would not have understood how to help my children.	Apr 16, 2013 9:58 PM
3	It is very important for all residents to have GOOD access to internet. Especially for WV residents. Job and income opportunities for folks who live away from potential employment.	Mar 24, 2013 4:10 PM
4	It is important for me personally because my location is remote and I need the access for work. In my work I perform trainings I could not otherwise complete with Interent access. It is also important for our schools systems, both lower and higher level education, to be competitive and successful and even be able to complete daily tasks.	Mar 19, 2013 12:05 PM
5	Because it is educational ,and fast growing to be the only way to do commerce.	Mar 18, 2013 2:12 AM
6	They may need it for financial capabilities	Mar 17, 2013 6:14 PM
7	Less paper (greener) technology for all is way to the future	Mar 17, 2013 4:41 PM
8	All do not have a computer in the state	Mar 17, 2013 1:07 PM
9	primary way for people to communicate...all must have, otherwise those w/o Internet are 'out of the loop'.	Mar 16, 2013 6:56 PM
10	In order to be able to communicate in this digital age, to work from home, both for personal business and for business.	Mar 15, 2013 8:51 PM
11	This world we live in has become much larger and you are left out and left behind if you aren't familiar with the Internet and how to use it. Now we can connect to college, doctors, employers, etc... through the Internet and you are lost if you don't have that ability.	Mar 15, 2013 3:05 PM
12	Educational & buissness purpases	Mar 15, 2013 3:03 PM
13	Access to outside media and news can impact security and daily lives of individuals without access otherwise.	Mar 15, 2013 2:08 PM
14	Most of the people in my area including me hold positions where we could work from home is there is increment weather. We are unable to do so because dsl is not available in our area. Another area of concern at least for me is I have family all over the US and internet is how I keep in contact, again I have to wait to go to work where I have access because it is not available in my area.	Mar 15, 2013 12:07 PM
15	to be aware of whats going on	Mar 15, 2013 11:45 AM
16	People living in rural areas have a right to be up with the times. They pay their taxes and contribute to the world, as a whole, but are treated as second class clitzens when it comes to getting anything such as water or internet service. You	Mar 15, 2013 9:50 AM

Page 25, Q37. Please explain why you indicated that it is [Q36] for ALL RESIDENTS of the State to have access to computers and the Internet.

	will someday learn that higher income families are choosing to move out of the city.....get us up to speed.	
17	How can we be a community if not all have access to information?	Mar 15, 2013 8:28 AM
18	Information dissemination, emergency alerts	Mar 14, 2013 9:52 PM
19	it is how we communicate and do business today	Mar 14, 2013 8:49 PM
20	Information at your fingertips.	Mar 14, 2013 7:53 PM
21	This has become a major tool for information, news,and commerce	Mar 14, 2013 6:38 PM
22	To remain competitive with the rest of the world.	Mar 14, 2013 6:21 PM
23	Internet is replacing news media, emergency messaging, family bulletin boards, encyclopedia, libraries.	Mar 14, 2013 5:56 PM
24	very important for contacts, information and alerts	Mar 14, 2013 5:38 PM
25	In today's society an individual needs to have Internet access to function. Everything is being computerized so in order to function Internet access is vital. Banking, bill paying, Social Security are just a few examples of companies being computerized.	Mar 14, 2013 5:34 PM
26	to stay connected	Mar 14, 2013 2:19 PM
27	Current news, access to all other types of information.	Mar 14, 2013 2:00 PM
28	Before I moved to WV I lived on OH. In OH I lost my job and the only way to apply for jobs were to go on line. Some applications were multiple pages long and I would get booted off before my application was completed. I even had a doctor that asked me to go online and update my information. I had to go to a Library where I could access high speed internet. In WV I call my bank to ask them to do things for me that would take too long on dial up and run the risk of losing my connection in the process. And I have a friend with high speed to do all my online shopping for me. I am at the point where I am going to have a additional phone line installed so my Mother can go online and not tie up our phone line.	Mar 14, 2013 1:36 PM
29	If you can not keep up with others you will fall behind in everything	Mar 14, 2013 12:19 PM
30	Able to work from home, research,	Mar 14, 2013 10:09 AM
31	important in 2013	Mar 14, 2013 9:51 AM
32	BECAUSE THAT'S HOW THINGS ARE DONE NOW. YOU HAVE NO CHOICE BUT TRY TO HAVE ACCESS. IT USED TO BE INCONVENIENT, NOW IT'S A NECESSITY.	Mar 14, 2013 9:08 AM
33	Because lots of billings are sent on internet. Medical information is sent on internet. Schooling is on the internet. Business is on the internet. Business contacts are on the internet. Information attained on the internet for business and	Mar 14, 2013 8:14 AM

Page 25, Q37. Please explain why you indicated that it is [Q36] for ALL RESIDENTS of the State to have access to computers and the Internet.

	schooling.	
34	Everyone should at least have access via local schools and libraries to keep technologically updated. This is the way of modern communication.	Mar 13, 2013 10:27 PM
35	provides access to information and is a form of communication	Mar 13, 2013 7:58 PM
36	It keeps them informed (hopefully) and gives access to information and communication.	Mar 13, 2013 7:40 PM
37	Many citizens would likely complete college courses if Broadband was available. Business would have access to many services.	Mar 13, 2013 7:16 PM
38	Has taken the place of phone, tv. Communication and staying current critical. Has to be decent service and affordable.	Mar 13, 2013 6:52 PM
39	everything is now on the internet, its hard not to have it, I pay bills and order all the time.	Mar 13, 2013 2:58 PM
40	Technology is needed for school (education), work, and communication. Most businesses use the internet to provide services to customers -billing, ordering etc.	Mar 13, 2013 2:57 PM
41	Sometimes it is the only way to communicate or to find information.	Mar 13, 2013 2:45 PM
42	Internet usage has and will an absolute necessity for all families. It's how we communicate beyond family to family. Doctor's, School's, Bank's etc now prefer to communicate via the internet.	Mar 13, 2013 2:16 PM
43	Everyone should have access to the knowledge available on the internet for business, commerce, school, world news, hobbies, and other uses.	Mar 13, 2013 1:32 PM
44	I do not believe we need to pay for others services when they can use the library as I have until I was willing to pay the price for the service.	Mar 13, 2013 12:16 PM
45	Many people take classes online. Larger access to computers and the Internet could assist them. More people could take classes and earn degrees therefore obtaining better jobs.	Mar 13, 2013 11:50 AM
46	I am a business owner, and 95% of my business is conducted by email. Streaming video is next to impossible, and very time consuming. Need these capabilities to compete.	Mar 13, 2013 11:17 AM
47	It's the key to life in this century	Mar 13, 2013 10:35 AM
48	because it is vitally important for me to be able to access the internet hourly to manage my finances.	Mar 13, 2013 9:52 AM
49	It is the world as we know it. You almost cannot do anything these days without internet access	Mar 13, 2013 9:15 AM
50	better informed equals better educated	Mar 13, 2013 8:34 AM

Page 25, Q37. Please explain why you indicated that it is [Q36] for ALL RESIDENTS of the State to have access to computers and the Internet.

51	Educational. Help with job searching and working and studying and learning. Safety: knowing weather, road conditions, emergencies, etc	Mar 13, 2013 8:03 AM
52	Just like everyone else in the world. It is a World Wide Web that is used for everything from social media to work related information. The amount of information that is available is greatly appreciated and is required to stay informed on information from all walks of life from social events, work related information and general information.	Mar 13, 2013 7:35 AM
53	1. Much communication (bills, etc) these days is done via the internet. 2. Much information (& ease of retrieval) is available via the internet. NOTE: "ALL Residents" access (for me) does not necessarily mean 'at home' - but could mean access in public areas (library, parks, gov. offices)	Mar 13, 2013 7:04 AM
54	Fastest and most efficient way to access specific information. Convenience of use. Educational & research tool.	Mar 13, 2013 6:15 AM
55	It is only important if you want the state to grow and develop at a similar pace as other states and the rest of the world.	Mar 13, 2013 2:37 AM
56	We don't want to remain a third world country. Why do think? Everything is digital. Work, play live.	Mar 12, 2013 11:56 PM
57	With limited jobs in the State, high speed Internet could create Internet based jobs like computer programming, web design, web based sales sites, etc. City's Like Chattanooga are embracing the fast Internet speeds and seeing job growth and increase population of young prof.	Mar 12, 2013 11:43 PM
58	necessary for information in emergencies and to communicate since cell service sucks	Mar 12, 2013 9:32 PM
59	Everyone uses the internet, from students doing research to business owners managing accounts online. The internet is utilized by everyone.	Mar 12, 2013 9:26 PM
60	So we can scholastically compete with the rest of the world.	Mar 12, 2013 8:07 PM
61	This is a basic need that 97% of the country has; our children, our businesses, our lives are being hampered by not having access to h/s Internet. Economic growth is also affected. It makes our educational system sub par. How can WV expect to grow, much less compete, with the rest of the country w/o this??? I have to go to a public computer to file my taxes. Dial-up will not support TurboTax. How ridiculous is it that I cannot file my taxes at home? Pocahontas County in particular is at a particular disadvantage because we cannot use cell phones due to NRAO. I have plenty to say on this matter but will leave it at this. Thank you very much for asking!!! :)	Mar 12, 2013 7:04 PM
62	It is necessary to keep informed and function in today's society	Mar 12, 2013 6:06 PM
63	All media (Tv, phone, audio, video, newspapers, etc,) in the future will be transmitted via the internet.	Mar 12, 2013 4:58 PM
64	Cannot operate without it.	Mar 12, 2013 4:19 PM

Page 25, Q37. Please explain why you indicated that it is [Q36] for ALL RESIDENTS of the State to have access to computers and the Internet.

65	To keep up with the modern age, WV is usually behind in most important sectors.	Mar 12, 2013 4:10 PM
66	Communications	Mar 12, 2013 3:56 PM
67	TOO MUCH OF WHAT I DO IS RELATED TO THE COMPUTER.	Mar 12, 2013 2:06 PM
68	Communications with family and grandkids, research, business communications, entertainment, home shopping.	Mar 12, 2013 2:03 PM
69	Research and social interaction come to mind first. Students are more educated with they have access to the Internet. Libraries are great but in our rural area they are difficult to use.	Mar 12, 2013 1:03 PM
70	I am trying to operate a business. With poor service I cannot compete with a third world service. I need to be able to upload and download pictures and other information, which I can not do at times depending on time of day, and it is very very slow slow slow!!!!	Mar 12, 2013 12:30 PM
71	Internet should be free...	Mar 12, 2013 11:27 AM
72	Why should we be penalized because we live Rural? Modern Technology. My daughter's school work is now assigned on-line and half the time, we can't access the website due to poor, inadequate internet. Why should our kids suffer because one Internet provider won't increase our broadband but yet feels compelled to take our money for full price but we don't get full service. I pay as much as someone in Elkins, Charleston, Morgantown, but I don't receive the same service. Why can't we give Frontier some competition and see who can provide the Internet service we DESERVE too!	Mar 12, 2013 11:16 AM
73	it just is we need a good internet provider	Mar 12, 2013 8:08 AM
74	The internet is a very important learning tool. Almost everything we do now is computer related.	Mar 11, 2013 8:19 PM
75	important source of info	Mar 11, 2013 3:46 PM
76	It opens up people to new ideas and access to information.	Mar 11, 2013 2:57 PM
77	provide equal access to information otherwise unavailable	Mar 9, 2013 1:44 PM
78	So much information can be gleaned from the Internet. It is a very convenient and fast way to communicate, research and learn. I use the Internet not only for entertainment but also for education as I am currently taking online classes from the local community college for my degree.	Mar 9, 2013 10:35 AM
79	All aspects of the world are moving away from stores, snail mail, etc and into the world wide web. So it is only far that everyone who wants access has access.	Mar 8, 2013 8:21 PM
80	It makes things so much easier to have internet access. When I was in high school I had no internet and it was hard to do even simple take home school projects.	Mar 8, 2013 4:15 PM

Page 25, Q37. Please explain why you indicated that it is [Q36] for ALL RESIDENTS of the State to have access to computers and the Internet.

81	Broadband speeds need to be on reasonable parity with those available to ALL residents in urban areas, to attract bright, talented social and business entrepreneurs to live in rural areas. A thriving middle class is necessary for rural areas to thrive economically and socially. Fast broadband speeds (not the slow stuff foisted on us) is as necessary today as rural electrification was in the 1930's. One problem is that monopolistic practices common in rural areas mean that the sole provider will try to get by with copper lines, slow speeds, and high rates, figuring they can slip this by on us "stupid hillbillies." I am very upset that West Virginia governance is bamboozled by this.	Mar 8, 2013 11:50 AM
82	We live in a remote area. With internet there is so much access to news, shopping, communicating with people. For kids, it is invaluable for enhancing reading and access to all sorts of learning sites and tools.	Mar 8, 2013 11:28 AM
83	Internet is the new way to connect with friends and family and it is also an important way to stay on top of news and weather. You can also use it for information purposes much more thoroughly than books (unfortunately). You can also use it for entertainment purposes. It is a very important tool for performing business. You can shop from home so that saves time and money.	Mar 7, 2013 11:26 PM
84	In our increasingly technologically powered world it is almost a necessity for people to have easy access to the internet. Through it we are able to maintain contact with friends and family, maintain contact with the rest of our world, keep up to date on important information such as the news and weather, etc.	Mar 7, 2013 11:11 PM
85	For news, information, weather forecasts, etc.	Mar 7, 2013 6:21 PM
86	We are living in a technical world	Mar 7, 2013 5:05 PM
87	West Virginians, in my opinion, are some of the most ignorant people in the whole country! One very important way for that to change is to have easy access to computers and the Internet.	Mar 7, 2013 1:45 PM
88	Learning, News, Weather.	Mar 7, 2013 10:39 AM
89	Because you have to have it in everyday life	Mar 6, 2013 12:50 PM
90	With out internet, people don't have access to information.	Mar 6, 2013 12:41 PM
91	Education, and Connection to relatives and friends	Mar 6, 2013 11:46 AM
92	in many ways, social media and email have become the preferred methods of communication	Mar 6, 2013 11:45 AM
93	I feel it is important to stay current and aware of what our younger generation is doing.	Mar 6, 2013 10:18 AM
94	It seems to be the most used method for people to be able to receive warning, or information that would be useful during a disaster	Mar 6, 2013 9:53 AM
95	To be able to access information, make decisions based on current information, to keep in touch with others, to have a technologically literate work force	Mar 6, 2013 9:14 AM

Page 25, Q37. Please explain why you indicated that it is [Q36] for ALL RESIDENTS of the State to have access to computers and the Internet.

96	Just like the automobile, everyone needs one.	Mar 5, 2013 9:15 PM
97	There is so much knowledge available online. Good for future advancements.	Mar 5, 2013 7:31 PM
98	internet is a basic utility now - people that don't have access are cut off from how 'the rest of the world' is communicating, sharing info, learning, etc. additionally, we are at a point culturally where equality of access is a basic right, much like freedom of expression.	Mar 5, 2013 6:43 PM
99	SOMe people do not need internet, because they use it for bad thing.	Mar 5, 2013 3:57 PM
100	Access to information, access to social networks	Mar 5, 2013 3:07 PM
101	It is very difficult to be a productive member of today's society if you do not have access to the internet. It is needed to get (and most times, keep) a job, access banking, government resources, etc. However, I do NOT think it is necessary for ALL RESIDENTS of WV to have access in their homes. For the most rural places, access at a local school or library is sufficient.	Mar 5, 2013 2:48 PM
102	Technology is rapidly changing. If all residents do not have access to high speed internet in their home, they are at a disadvantage. It is impossible to run a business or work as a virtual agent without high speed internet. Without Internet access, residents cannot upload resumes, pay bills electronically, work on homework assignments, take online courses. It creates an overall economic, social and educational disadvantage.	Mar 5, 2013 12:59 PM
103	Education, Information	Mar 5, 2013 12:13 PM
104	I believe that it is important because this is a very dependable way to get access to information and any warring that may arise due to weather, terriest, or local accident.	Mar 5, 2013 11:03 AM
105	Instant way to let people know of pending danger.	Mar 5, 2013 10:45 AM
106	So much is required, and expected, in schools to have access to research material online. For educational reasons, I believe it is very important for everyone to have access to computers and the internet.	Mar 5, 2013 10:44 AM
107	Computers and the internet access is the way of the future. Everyone should have access if they so desire.	Mar 5, 2013 10:27 AM
108	staying informed, education, lifelong learning, internet purchasing	Mar 4, 2013 5:32 PM
109	In The Near Future You Will Not Be Able To Communicate With Any Financial Or Governmental body Without Access, Or Find Printed Materials As more And More Media is Digital. Try To Find A tax Form Or Instruction Today Without A Computer. Good Luck!	Mar 1, 2013 11:16 AM
110	Great source of information on a whole variety of subjects including, medial, business, local and world events. great for communication. Especially important in rural areas esp if no cell phone service is available	Feb 28, 2013 3:56 PM
111	EQUALIZING AND PROMOTING BUSINESS AND EDUCATION	Feb 27, 2013 3:14 PM

Page 25, Q37. Please explain why you indicated that it is [Q36] for ALL RESIDENTS of the State to have access to computers and the Internet.

OPPORTUNITIES FOR RURAL RESIDENTS AND THE REST OF WV.

112	The area we live in cannot have cell phones, the internet is so important in this day and time everyone should be able to access it	Feb 27, 2013 10:52 AM
113	It is a way of communication to always be in touch with family, friends, children, and work	Feb 19, 2013 11:37 AM
114	to stay current with present day life style	Feb 18, 2013 11:39 AM
115	Education and staying connected with friends and family	Feb 16, 2013 10:10 PM
116	There is a need to interact with businesses, government agencies, financial institutions etc. in a timely manner. Shopping online saves a one hundred mile round trip and allows one to purchase items not locally available. Easy access to news and current weather updates are necessary. No other method provides such a service.	Feb 15, 2013 6:15 PM
117	If you are enrolled in College, on-line courses, you might fail the course when you don't have internet access, when your internet fails you.	Feb 15, 2013 11:45 AM
118	For research, homework, instant access to bank and other financial accounts, to stay in touch in real-time vs US mail	Feb 13, 2013 8:21 PM
119	Times have changed and it is a very important part of my every day usage. Wether it be for banking, kids homework or googling information you can do anything you need to on it.	Feb 13, 2013 5:09 PM
120	I think the vast majority of internet users are addicted to social media and networking. I don't feel that's important. I do feel like the internet is vital for schools and businesses, less so (but handy) for shopping, especially for people in rural areas	Feb 13, 2013 3:18 PM
121	To process my utility, loan payments, access to weather, news. Just because I live in a rural area, it is not fair that I do not have high speed internet. When I contact Frontier they tell me they dont know how long it will be. It is not fair that I have to go to the Library to see what my relatives and friend are doing and how they are and to pay my bills online and so on. Come on people this is West Virginia. Can we not bring technology up to speed with other States? Why cannot I enjoy my beautiful state and have internet also?	Feb 13, 2013 2:59 PM
122	in today's world, everything is done 'online', banking, shopping, paying bills, news, etc. Broadband access definitely helps to get a lot of life's things done.	Feb 5, 2013 5:09 PM
123	Residents need access to email, web browser etc every day. I only use social media like facebook weekly	Feb 5, 2013 12:31 PM
124	Educational opportunities	Feb 1, 2013 1:21 PM

Page 26, Q38. Please check all the reasons that apply for not purchasing a computer.

1	Not at the home enough to use it.	Mar 17, 2013 3:34 PM
2	poor internet service	Mar 14, 2013 3:48 PM
3	Dial up is only Internet access available and therefore computer use would be limited.	Mar 14, 2013 1:34 PM
4	The main reason I would want one is to research items on the internet.	Mar 14, 2013 11:55 AM

Page 28, Q42. What is your race/ethnicity?

1	European American	Mar 24, 2013 4:11 PM
2	none of your business	Mar 12, 2013 9:34 PM
3	white/american indian	Mar 12, 2013 8:10 AM
4	not sure why this is relevant	Jan 7, 2013 4:33 PM

Page 28, Q43. What is the highest level of school you have completed or the highest degree you have received?

1	MBA	Mar 24, 2013 4:11 PM
2	Two masters	Mar 12, 2013 11:57 PM
3	#39 explanation- I'm not a low-life; I have cancer and am currently unable to work.	Mar 12, 2013 7:08 PM
4	technical school	Mar 9, 2013 1:45 PM
5	PhD in Chemical Engineering	Jan 7, 2013 4:33 PM

Page 34, Q52. In a typical week, about how many combined hours are worked by you from your home?

1	30	Apr 17, 2013 7:25 AM
2	Until I moved: 25 hrs	Mar 24, 2013 4:13 PM
3	All work is completed from my home 40 hours or more a week.	Mar 19, 2013 12:06 PM
4	15	Mar 17, 2013 4:44 PM
5	8	Mar 17, 2013 1:09 PM
6	8 to 16	Mar 15, 2013 8:53 PM
7	15	Mar 15, 2013 2:11 PM
8	30	Mar 15, 2013 8:30 AM
9	20	Mar 14, 2013 10:55 PM
10	40	Mar 14, 2013 8:51 PM
11	20	Mar 14, 2013 6:22 PM
12	25	Mar 14, 2013 5:58 PM
13	3	Mar 14, 2013 10:11 AM
14	4	Mar 14, 2013 9:53 AM
15	10	Mar 14, 2013 8:17 AM
16	16-25	Mar 13, 2013 7:43 PM
17	30 plus	Mar 13, 2013 2:58 PM
18	All, since my office is in my home	Mar 13, 2013 11:20 AM
19	16	Mar 13, 2013 10:33 AM
20	15	Mar 13, 2013 9:53 AM
21	20	Mar 12, 2013 11:58 PM
22	10	Mar 12, 2013 11:45 PM
23	appx 20	Mar 12, 2013 9:36 PM
24	8	Mar 12, 2013 9:28 PM
25	10 hours	Mar 12, 2013 8:09 PM
26	39	Mar 12, 2013 4:21 PM
27	25 HOURS	Mar 12, 2013 2:08 PM

Page 34, Q52. In a typical week, about how many combined hours are worked by you from your home?

28	8	Mar 12, 2013 1:05 PM
29	FULL TIME	Mar 12, 2013 12:33 PM
30	10	Mar 12, 2013 11:18 AM
31	20	Mar 11, 2013 2:59 PM
32	5	Mar 9, 2013 1:46 PM
33	Over 40	Mar 8, 2013 11:53 AM
34	40	Mar 8, 2013 11:34 AM
35	40 +	Mar 7, 2013 11:31 PM
36	5	Mar 7, 2013 6:30 PM
37	20	Mar 5, 2013 1:02 PM
38	5	Mar 1, 2013 11:19 AM
39	8-10	Feb 13, 2013 5:12 PM
40	8 to 10	Feb 5, 2013 5:11 PM
41	10	Feb 5, 2013 4:55 PM
42	10 but check email daily	Feb 5, 2013 12:36 PM
43	15	Feb 1, 2013 1:22 PM
44	10	Jan 30, 2013 3:18 PM
45	12	Jan 15, 2013 5:04 PM
46	10	Jan 7, 2013 4:35 PM
47	Two/three	Dec 28, 2012 11:35 AM
48	2	Dec 20, 2012 10:47 AM
49	21	Dec 13, 2012 2:42 PM
50	5	Dec 11, 2012 4:37 PM

Page 35, Q53. What is the best reason you do not work from your home?

1	no internet access DSL not available	Mar 15, 2013 12:10 PM
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Page 38, Q56. How frequently do you access the Internet for your casual or personal use?

1	Hourly	Mar 13, 2013 9:54 AM
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Page 38, Q57. What is the principle purpose(s) for you to access the Internet? (Check all that apply.)

1	Training and meetings for work	Mar 24, 2013 4:14 PM
2	Work	Mar 17, 2013 1:10 PM
3	Pay bills, check bank statements	Mar 15, 2013 8:54 PM
4	Manage my finances	Mar 13, 2013 9:54 AM
5	Research	Mar 12, 2013 11:29 AM
6	homework	Mar 11, 2013 8:55 PM
7	Look for car and other parts..	Mar 5, 2013 9:19 PM
8	Shopping, work	Dec 28, 2012 11:36 AM

Page 39, Q58. What is your business name and address?

1

Name: (Optional)	USDA Forest Service	Mar 19, 2013 12:08 PM
Company:	USDA Forest Service	Mar 19, 2013 12:08 PM
Address:	*	Mar 19, 2013 12:08 PM
Address 2:	*	Mar 19, 2013 12:08 PM
City/Town:	*	Mar 19, 2013 12:08 PM
State:	WI	Mar 19, 2013 12:08 PM
ZIP:	*	Mar 19, 2013 12:08 PM
Email Address:	*	Mar 19, 2013 12:08 PM

2

Name: (Optional)	John	Mar 17, 2013 8:16 PM
Company:	John	Mar 17, 2013 8:16 PM
Address:	B306 Snowcrest	Mar 17, 2013 8:16 PM
City/Town:	Snowshoe	Mar 17, 2013 8:16 PM
State:	WV	Mar 17, 2013 8:16 PM
ZIP:	26209	Mar 17, 2013 8:16 PM
Email Address:	johnot27@aol.com	Mar 17, 2013 8:16 PM

3

Name: (Optional)	sorry	Mar 17, 2013 4:46 PM
Company:	sorry	Mar 17, 2013 4:46 PM
Address:	sorry	Mar 17, 2013 4:46 PM
Address 2:	sorry	Mar 17, 2013 4:46 PM
City/Town:	sorry	Mar 17, 2013 4:46 PM
State:	KY	Mar 17, 2013 4:46 PM
ZIP:	sorry	Mar 17, 2013 4:46 PM
Email Address:	sorry	Mar 17, 2013 4:46 PM

4

Page 39, Q58. What is your business name and address?

Company:	us army	Mar 17, 2013 3:36 PM
Address:	103 HALSTEAD LN	Mar 17, 2013 3:36 PM
Address 2:	103 HALSTEAD LN	Mar 17, 2013 3:36 PM
City/Town:	fort eustis	Mar 17, 2013 3:36 PM
State:	VA	Mar 17, 2013 3:36 PM
ZIP:	23604	Mar 17, 2013 3:36 PM
Email Address:	jim3831@cox.net	Mar 17, 2013 3:36 PM
5		
Company:	bsk, cpas	Mar 15, 2013 11:38 PM
Address:	2617 legends waty	Mar 15, 2013 11:38 PM
City/Town:	crestview hills	Mar 15, 2013 11:38 PM
State:	KY	Mar 15, 2013 11:38 PM
ZIP:	41017	Mar 15, 2013 11:38 PM
Email Address:	ajb@bskcpas.com	Mar 15, 2013 11:38 PM
6		
Name: (Optional)	Snowshoe Mountain Resort	Mar 15, 2013 12:11 PM
Company:	Snowshoe	Mar 15, 2013 12:11 PM
Address:	10 Snowshoe Dr.	Mar 15, 2013 12:11 PM
City/Town:	Snowshoe	Mar 15, 2013 12:11 PM
State:	WV	Mar 15, 2013 12:11 PM
ZIP:	26209	Mar 15, 2013 12:11 PM
Email Address:	jimedwv@yahoo.com	Mar 15, 2013 12:11 PM
7		
Name: (Optional)	g	Mar 15, 2013 11:47 AM
Company:	o	Mar 15, 2013 11:47 AM
Address:	2	Mar 15, 2013 11:47 AM
Address 2:	3	Mar 15, 2013 11:47 AM

Page 39, Q58. What is your business name and address?

City/Town:	r	Mar 15, 2013 11:47 AM
State:	WV	Mar 15, 2013 11:47 AM
ZIP:	26291	Mar 15, 2013 11:47 AM
Email Address:	0	Mar 15, 2013 11:47 AM
8		
Name: (Optional)	Not necessary for survey	Mar 15, 2013 10:03 AM
Company:	Nicholas County Commission	Mar 15, 2013 10:03 AM
Address:	700 Main Street	Mar 15, 2013 10:03 AM
City/Town:	Summersville	Mar 15, 2013 10:03 AM
State:	WV	Mar 15, 2013 10:03 AM
ZIP:	26651	Mar 15, 2013 10:03 AM
Email Address:	ncc_maryodell@yahoo.com	Mar 15, 2013 10:03 AM
9		
Name: (Optional)	Joan C. Browning	Mar 15, 2013 8:32 AM
Company:	Joan C. Browning	Mar 15, 2013 8:32 AM
Address:	PO Box 1147	Mar 15, 2013 8:32 AM
City/Town:	Lewisburg	Mar 15, 2013 8:32 AM
State:	WV	Mar 15, 2013 8:32 AM
ZIP:	24901	Mar 15, 2013 8:32 AM
Email Address:	oma00013@wvnet.edu	Mar 15, 2013 8:32 AM
10		
Company:	Greenbrier County HSEM	Mar 14, 2013 9:55 PM
Address:	200 North Court St	Mar 14, 2013 9:55 PM
City/Town:	Lewisburg	Mar 14, 2013 9:55 PM
State:	WV	Mar 14, 2013 9:55 PM
ZIP:	24901	Mar 14, 2013 9:55 PM
Email Address:	paula.brown@greenbriercountyema.net	Mar 14, 2013 9:55 PM

Page 39, Q58. What is your business name and address?

11

Company:	MITRE	Mar 14, 2013 8:52 PM
Address:	7515 Colshire Drive	Mar 14, 2013 8:52 PM
City/Town:	McLean	Mar 14, 2013 8:52 PM
State:	VA	Mar 14, 2013 8:52 PM
ZIP:	22102	Mar 14, 2013 8:52 PM

12

Company:	City of Lewisburg	Mar 14, 2013 11:59 AM
Address:	942 Washington St W	Mar 14, 2013 11:59 AM
City/Town:	Lewisburg	Mar 14, 2013 11:59 AM
State:	WV	Mar 14, 2013 11:59 AM
ZIP:	24901	Mar 14, 2013 11:59 AM
Email Address:	shonaker@lewisburg-wv.com	Mar 14, 2013 11:59 AM

13

Name: (Optional)	fd	Mar 14, 2013 10:12 AM
Company:	ds	Mar 14, 2013 10:12 AM
Address:	fd	Mar 14, 2013 10:12 AM
Address 2:	dfd	Mar 14, 2013 10:12 AM
City/Town:	fd	Mar 14, 2013 10:12 AM
State:	WV	Mar 14, 2013 10:12 AM
ZIP:	26209	Mar 14, 2013 10:12 AM
Email Address:	jkfjdl@djo.com	Mar 14, 2013 10:12 AM

14

Name: (Optional)	Catherine Slusher	Mar 14, 2013 9:55 AM
Company:	Harrisonburg OB/GYN Assoc	Mar 14, 2013 9:55 AM
Address:	2291 Evelyn Byrd Ave.	Mar 14, 2013 9:55 AM
City/Town:	Harrisonburg	Mar 14, 2013 9:55 AM

Page 39, Q58. What is your business name and address?

State:	VA	Mar 14, 2013 9:55 AM
ZIP:	22801	Mar 14, 2013 9:55 AM
15		
Name: (Optional)	Lynn A. Pace	Mar 14, 2013 8:19 AM
Company:	ACHW	Mar 14, 2013 8:19 AM
Address:	Snowcrest 204B	Mar 14, 2013 8:19 AM
City/Town:	Snowshoe	Mar 14, 2013 8:19 AM
State:	WV	Mar 14, 2013 8:19 AM
ZIP:	26209	Mar 14, 2013 8:19 AM
Email Address:	Lpace@achw.com	Mar 14, 2013 8:19 AM
16		
Name: (Optional)	CHristina Ross Clayton	Mar 13, 2013 8:01 PM
Company:	Keller Williams	Mar 13, 2013 8:01 PM
Address:	190 Gallery Drive	Mar 13, 2013 8:01 PM
City/Town:	McMurray	Mar 13, 2013 8:01 PM
State:	PA	Mar 13, 2013 8:01 PM
ZIP:	15317	Mar 13, 2013 8:01 PM
Email Address:	chrisrosskw@gmail.com	Mar 13, 2013 8:01 PM
17		
Name: (Optional)	CHristina Ross Clayton	Mar 13, 2013 7:45 PM
Company:	Real Estate	Mar 13, 2013 7:45 PM
Address:	190 gallery Drive	Mar 13, 2013 7:45 PM
City/Town:	McMurray	Mar 13, 2013 7:45 PM
State:	PA	Mar 13, 2013 7:45 PM
ZIP:	15365	Mar 13, 2013 7:45 PM
Email Address:	achrisrosskw@gmail.com	Mar 13, 2013 7:45 PM
18		

Page 39, Q58. What is your business name and address?

Company:	West Virginia DEP	Mar 13, 2013 1:35 PM
Address:	601 57th Street, S.E.	Mar 13, 2013 1:35 PM
City/Town:	Charleston	Mar 13, 2013 1:35 PM
State:	WV	Mar 13, 2013 1:35 PM
ZIP:	25311	Mar 13, 2013 1:35 PM
Email Address:	wveagle100@yahoo.com	Mar 13, 2013 1:35 PM

19

Company:	Resort Realty	Mar 13, 2013 11:21 AM
Address:	HC 69, Box 23A	Mar 13, 2013 11:21 AM
City/Town:	Slatyfork	Mar 13, 2013 11:21 AM
State:	WV	Mar 13, 2013 11:21 AM
ZIP:	26291	Mar 13, 2013 11:21 AM
Email Address:	mtnresortrealty@frontiernet.net	Mar 13, 2013 11:21 AM

20

Name: (Optional)	Dale Kohlrrieser	Mar 13, 2013 9:17 AM
Company:	Consultant	Mar 13, 2013 9:17 AM
Address:	Wabasso 8	Mar 13, 2013 9:17 AM
City/Town:	Snowshoe	Mar 13, 2013 9:17 AM
State:	WV	Mar 13, 2013 9:17 AM
ZIP:	26209	Mar 13, 2013 9:17 AM
Email Address:	dale@allserviceglass.com	Mar 13, 2013 9:17 AM

21

Company:	Cardinal energy	Mar 13, 2013 8:08 AM
Address:	105 Morgan Hill road	Mar 13, 2013 8:08 AM
City/Town:	Morgantown	Mar 13, 2013 8:08 AM
State:	WV	Mar 13, 2013 8:08 AM
ZIP:	26508	Mar 13, 2013 8:08 AM

Page 39, Q58. What is your business name and address?

Email Address:	Nanseeliot@comcast.net	Mar 13, 2013 8:08 AM
22		
Company:	Snowcrest Condominimums	Mar 13, 2013 7:39 AM
Address:	PO Box 554	Mar 13, 2013 7:39 AM
City/Town:	Snowshoe	Mar 13, 2013 7:39 AM
State:	WV	Mar 13, 2013 7:39 AM
ZIP:	26209	Mar 13, 2013 7:39 AM
Email Address:	marcr1@frontiernet.net	Mar 13, 2013 7:39 AM
23		
Name: (Optional)	Optional	Mar 13, 2013 6:19 AM
Company:	TLVacation Rentals	Mar 13, 2013 6:19 AM
Address:	Snowcrest 305A	Mar 13, 2013 6:19 AM
City/Town:	Snowshoe	Mar 13, 2013 6:19 AM
State:	WV	Mar 13, 2013 6:19 AM
ZIP:	26209	Mar 13, 2013 6:19 AM
Email Address:	windybs@comcast.net	Mar 13, 2013 6:19 AM
24		
Company:	Electric Co.	Mar 13, 2013 12:00 AM
Address:	10 Massell	Mar 13, 2013 12:00 AM
City/Town:	Cartersville	Mar 13, 2013 12:00 AM
State:	GA	Mar 13, 2013 12:00 AM
ZIP:	30120	Mar 13, 2013 12:00 AM
25		
Company:	First Tracts	Mar 12, 2013 11:47 PM
Address:	Hc 69 box 23c	Mar 12, 2013 11:47 PM
City/Town:	Slatyfork	Mar 12, 2013 11:47 PM
State:	WV	Mar 12, 2013 11:47 PM

Page 39, Q58. What is your business name and address?

ZIP:	26291	Mar 12, 2013 11:47 PM
Email Address:	Info@firsttracts.com	Mar 12, 2013 11:47 PM
26		
Company:	GWP and Associates	Mar 12, 2013 9:40 PM
Address:	4 Timbers	Mar 12, 2013 9:40 PM
Address 2:	Arlington,va	Mar 12, 2013 9:40 PM
City/Town:	Snowshoe	Mar 12, 2013 9:40 PM
State:	WV	Mar 12, 2013 9:40 PM
ZIP:	26209	Mar 12, 2013 9:40 PM
27		
Name: (Optional)	A	Mar 12, 2013 8:12 PM
Company:	Big Coin Laundry	Mar 12, 2013 8:12 PM
Address:	A	Mar 12, 2013 8:12 PM
City/Town:	Manassas	Mar 12, 2013 8:12 PM
State:	VA	Mar 12, 2013 8:12 PM
ZIP:	20110	Mar 12, 2013 8:12 PM
28		
Name: (Optional)	Brian Salmon	Mar 12, 2013 7:10 PM
Company:	Hydro Aluminum	Mar 12, 2013 7:10 PM
Address:	HC 63 Box 62A	Mar 12, 2013 7:10 PM
City/Town:	Arbovale	Mar 12, 2013 7:10 PM
State:	WV	Mar 12, 2013 7:10 PM
ZIP:	24915	Mar 12, 2013 7:10 PM
Email Address:	brian.salmon@hydro.com	Mar 12, 2013 7:10 PM
29		
Company:	RootLeaf Innovations	Mar 12, 2013 5:00 PM
Address:	4725 Peachtree Corners Circle	Mar 12, 2013 5:00 PM

Page 39, Q58. What is your business name and address?

City/Town:	Norcross	Mar 12, 2013 5:00 PM
State:	GA	Mar 12, 2013 5:00 PM
ZIP:	30092	Mar 12, 2013 5:00 PM
30		
Name: (Optional)	JD Morgan	Mar 12, 2013 4:22 PM
Company:	Frostline Consulting LLC	Mar 12, 2013 4:22 PM
Address:	PO Box 16	Mar 12, 2013 4:22 PM
City/Town:	Slatyfork	Mar 12, 2013 4:22 PM
State:	WV	Mar 12, 2013 4:22 PM
ZIP:	26291	Mar 12, 2013 4:22 PM
Email Address:	jmorgan20@frontier.com	Mar 12, 2013 4:22 PM
31		
Name: (Optional)	NORM MELTON	Mar 12, 2013 2:10 PM
Company:	SELF EMPLOYED	Mar 12, 2013 2:10 PM
Address:	3314 TIPTON	Mar 12, 2013 2:10 PM
City/Town:	WILMINGTON	Mar 12, 2013 2:10 PM
State:	NC	Mar 12, 2013 2:10 PM
ZIP:	28409	Mar 12, 2013 2:10 PM
Email Address:	NORM_MELTON@YAHOO.COM	Mar 12, 2013 2:10 PM
32		
Name: (Optional)	George Murphy	Mar 12, 2013 1:06 PM
Company:	Snowshoe Mountain	Mar 12, 2013 1:06 PM
Address:	10 Snowshoe Dr	Mar 12, 2013 1:06 PM
City/Town:	Snowshoe	Mar 12, 2013 1:06 PM
State:	WV	Mar 12, 2013 1:06 PM
ZIP:	26209	Mar 12, 2013 1:06 PM
Email Address:	gmurphy@snowshoemountain.com	Mar 12, 2013 1:06 PM

Page 39, Q58. What is your business name and address?

33

Company:	WV Buyer Broker	Mar 12, 2013 12:38 PM
Address:	HC 64 BOX 533	Mar 12, 2013 12:38 PM
City/Town:	HILLSBORO	Mar 12, 2013 12:38 PM
State:	WV	Mar 12, 2013 12:38 PM
ZIP:	24946	Mar 12, 2013 12:38 PM
Email Address:	bet.david@frontiernet.net	Mar 12, 2013 12:38 PM

34

Company:	Fayette County Family Resource Network	Mar 11, 2013 3:01 PM
Address:	100 Court St / Floor 3	Mar 11, 2013 3:01 PM
City/Town:	Fayetteville	Mar 11, 2013 3:01 PM
State:	WV	Mar 11, 2013 3:01 PM
ZIP:	25840	Mar 11, 2013 3:01 PM
Email Address:	fayettefrn@gmail.com	Mar 11, 2013 3:01 PM

35

Name: (Optional)	Allen Johnson	Mar 8, 2013 11:54 AM
Company:	Christians For The Mountains	Mar 8, 2013 11:54 AM
Address:	Rt. 1 Box 119-B	Mar 8, 2013 11:54 AM
City/Town:	Dunmore	Mar 8, 2013 11:54 AM
State:	WV	Mar 8, 2013 11:54 AM
ZIP:	24934	Mar 8, 2013 11:54 AM
Email Address:	allen@christiansforthemountains.org	Mar 8, 2013 11:54 AM

36

Name: (Optional)	Heath Acree	Mar 6, 2013 11:48 AM
Company:	SRMC	Mar 6, 2013 11:48 AM
Address:	400 Fairview Heghts Road	Mar 6, 2013 11:48 AM
City/Town:	Summersville	Mar 6, 2013 11:48 AM

Page 39, Q58. What is your business name and address?

State:	WV	Mar 6, 2013 11:48 AM
ZIP:	26651	Mar 6, 2013 11:48 AM
Email Address:	hacree@smhww.org	Mar 6, 2013 11:48 AM
37		
Company:	Webster County Health Department	Mar 6, 2013 10:00 AM
Address:	112 Bell Street	Mar 6, 2013 10:00 AM
Address 2:	Suite C	Mar 6, 2013 10:00 AM
City/Town:	Webster Springs	Mar 6, 2013 10:00 AM
State:	WV	Mar 6, 2013 10:00 AM
ZIP:	26288	Mar 6, 2013 10:00 AM
38		
Name: (Optional)	Kelly Jo Drey	Mar 5, 2013 2:50 PM
Company:	Bridgemont CTC	Mar 5, 2013 2:50 PM
Address:	326 3rd Ave	Mar 5, 2013 2:50 PM
Address 2:	Suite 304	Mar 5, 2013 2:50 PM
City/Town:	Montgomery	Mar 5, 2013 2:50 PM
State:	WV	Mar 5, 2013 2:50 PM
ZIP:	25136	Mar 5, 2013 2:50 PM
Email Address:	kdrey@bridgemont.edu	Mar 5, 2013 2:50 PM
39		
Company:	Bridgemont CTC	Mar 5, 2013 10:45 AM
Address:	619 2nd Av	Mar 5, 2013 10:45 AM
City/Town:	Montgomery	Mar 5, 2013 10:45 AM
State:	WV	Mar 5, 2013 10:45 AM
ZIP:	25136	Mar 5, 2013 10:45 AM
Email Address:	mwhittington@bridgemont.edu	Mar 5, 2013 10:45 AM
40		

Page 39, Q58. What is your business name and address?

Company:	city of lewisburg	Mar 4, 2013 5:34 PM
Address:	942 wash st west	Mar 4, 2013 5:34 PM
City/Town:	lewisburg	Mar 4, 2013 5:34 PM
State:	WV	Mar 4, 2013 5:34 PM
ZIP:	24901	Mar 4, 2013 5:34 PM

41

Company:	Tim's Well Pump & Water Service	Mar 1, 2013 11:21 AM
Address:	RR 2 Box 47-W	Mar 1, 2013 11:21 AM
City/Town:	Buckeye	Mar 1, 2013 11:21 AM
State:	WV	Mar 1, 2013 11:21 AM
ZIP:	24924	Mar 1, 2013 11:21 AM
Email Address:	timswellpump@frontiernet.net	Mar 1, 2013 11:21 AM

42

Company:	BIG SPRING CLINIC	Feb 27, 2013 3:16 PM
Address:	HC 69 BOX 23	Feb 27, 2013 3:16 PM
City/Town:	SLATYFORK	Feb 27, 2013 3:16 PM
State:	WV	Feb 27, 2013 3:16 PM
ZIP:	26291	Feb 27, 2013 3:16 PM
Email Address:	bigspring@ferontiernet.net	Feb 27, 2013 3:16 PM

43

Company:	City of Lewisburg	Feb 19, 2013 11:39 AM
Address:	RR 2 BOx 339	Feb 19, 2013 11:39 AM
City/Town:	Lewisburg	Feb 19, 2013 11:39 AM
State:	WV	Feb 19, 2013 11:39 AM
ZIP:	24901	Feb 19, 2013 11:39 AM
Email Address:	lewisburg-wv.com	Feb 19, 2013 11:39 AM

44

Page 39, Q58. What is your business name and address?

Company:	ASI	Feb 13, 2013 8:35 PM
Address:	Birch river Rd	Feb 13, 2013 8:35 PM
City/Town:	Birch River	Feb 13, 2013 8:35 PM
State:	WV	Feb 13, 2013 8:35 PM
ZIP:	26610	Feb 13, 2013 8:35 PM

45

Name: (Optional)	asdf	Feb 7, 2013 2:32 PM
Company:	sadf	Feb 7, 2013 2:32 PM
Address:	sadf	Feb 7, 2013 2:32 PM
Address 2:	asdf	Feb 7, 2013 2:32 PM
City/Town:	asdf	Feb 7, 2013 2:32 PM
State:	TX	Feb 7, 2013 2:32 PM
ZIP:	asdf	Feb 7, 2013 2:32 PM
Email Address:	asdf	Feb 7, 2013 2:32 PM

46

Name: (Optional)	xxx	Feb 5, 2013 5:58 PM
Company:	yyy	Feb 5, 2013 5:58 PM
Address:	zzz	Feb 5, 2013 5:58 PM
City/Town:	ccc	Feb 5, 2013 5:58 PM
State:	VA	Feb 5, 2013 5:58 PM
ZIP:	22037	Feb 5, 2013 5:58 PM
Email Address:	jjj	Feb 5, 2013 5:58 PM

47

Company:	Adventure WV, LLC	Feb 5, 2013 5:11 PM
Address:	1 Ames Heights Rd	Feb 5, 2013 5:11 PM
City/Town:	Lansing	Feb 5, 2013 5:11 PM
State:	WV	Feb 5, 2013 5:11 PM

Page 39, Q58. What is your business name and address?

ZIP: 25862 Feb 5, 2013 5:11 PM

Email Address: r.underwood@onthegorge.com Feb 5, 2013 5:11 PM

48

Company: Webster County EDA Feb 5, 2013 4:56 PM

Address: 139 Baker St Feb 5, 2013 4:56 PM

City/Town: Webster Springs Feb 5, 2013 4:56 PM

State: WV Feb 5, 2013 4:56 PM

ZIP: 26288 Feb 5, 2013 4:56 PM

Email Address: wcda@websterwv.com Feb 5, 2013 4:56 PM

49

Company: XXX Feb 5, 2013 12:39 PM

Address: YYY Feb 5, 2013 12:39 PM

City/Town: Fairfax Feb 5, 2013 12:39 PM

State: VA Feb 5, 2013 12:39 PM

ZIP: 22037 Feb 5, 2013 12:39 PM

Email Address: zzz Feb 5, 2013 12:39 PM

50

Name: (Optional) ASDF Feb 4, 2013 4:16 PM

Company: ASDF Feb 4, 2013 4:16 PM

Address: SDF Feb 4, 2013 4:16 PM

Address 2: SDF Feb 4, 2013 4:16 PM

City/Town: SADF Feb 4, 2013 4:16 PM

State: AS Feb 4, 2013 4:16 PM

ZIP: ASDF Feb 4, 2013 4:16 PM

Email Address: ASS Feb 4, 2013 4:16 PM

51

Name: (Optional) asdf Feb 4, 2013 11:32 AM

Page 39, Q58. What is your business name and address?

Company:	sadfsadf	Feb 4, 2013 11:32 AM
Address:	asdf	Feb 4, 2013 11:32 AM
Address 2:	asdf	Feb 4, 2013 11:32 AM
City/Town:	asdf	Feb 4, 2013 11:32 AM
State:	MO	Feb 4, 2013 11:32 AM
ZIP:	sadf	Feb 4, 2013 11:32 AM
Email Address:	asdf	Feb 4, 2013 11:32 AM

52

Name: (Optional)	sdf	Feb 1, 2013 2:49 PM
Company:	asdf	Feb 1, 2013 2:49 PM
Address:	sdaf	Feb 1, 2013 2:49 PM
Address 2:	sdf	Feb 1, 2013 2:49 PM
City/Town:	sdf	Feb 1, 2013 2:49 PM
State:	AK	Feb 1, 2013 2:49 PM
ZIP:	sadf	Feb 1, 2013 2:49 PM
Email Address:	sadf	Feb 1, 2013 2:49 PM

53

Company:	Castles and creeks real estate	Feb 1, 2013 1:24 PM
Address:	101 west Webster road	Feb 1, 2013 1:24 PM
City/Town:	Summersville	Feb 1, 2013 1:24 PM
State:	WV	Feb 1, 2013 1:24 PM
ZIP:	26651	Feb 1, 2013 1:24 PM
Email Address:	Nutter_vickie@yahoo.com	Feb 1, 2013 1:24 PM

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Name: (Optional)	zzx	Jan 31, 2013 4:05 PM
Company:	zcxzc	Jan 31, 2013 4:05 PM
Address:	Zxczxc	Jan 31, 2013 4:05 PM

Page 39, Q58. What is your business name and address?

Address 2:	zxczxcZxczxc	Jan 31, 2013 4:05 PM
City/Town:	zczc	Jan 31, 2013 4:05 PM
State:	FM	Jan 31, 2013 4:05 PM
ZIP:	Zxc	Jan 31, 2013 4:05 PM
Email Address:	zxc	Jan 31, 2013 4:05 PM

55

Name: (Optional)	Randy Underwood	Jan 30, 2013 3:19 PM
Company:	Adventures On The Gorge	Jan 30, 2013 3:19 PM
Address:	PO Box 78	Jan 30, 2013 3:19 PM
City/Town:	Lansing	Jan 30, 2013 3:19 PM
State:	WV	Jan 30, 2013 3:19 PM
ZIP:	25862	Jan 30, 2013 3:19 PM
Email Address:	r.underwood@onthegorge.com	Jan 30, 2013 3:19 PM

56

Company:	Webster County Housing Authority	Jan 15, 2013 5:08 PM
Address:	PO Box 1184	Jan 15, 2013 5:08 PM
City/Town:	Webster Springs	Jan 15, 2013 5:08 PM
State:	WV	Jan 15, 2013 5:08 PM
ZIP:	26288	Jan 15, 2013 5:08 PM
Email Address:	Wcha@frontiernet.net	Jan 15, 2013 5:08 PM

57

Name: (Optional)	Paul Kamienski	Jan 7, 2013 4:38 PM
Company:	Essex Consulting	Jan 7, 2013 4:38 PM
Address:	HC-61 Box 300	Jan 7, 2013 4:38 PM
Address 2:	Back Mountain Road	Jan 7, 2013 4:38 PM
City/Town:	Cass	Jan 7, 2013 4:38 PM
State:	WV	Jan 7, 2013 4:38 PM

Page 39, Q58. What is your business name and address?

ZIP:	22124	Jan 7, 2013 4:38 PM
Email Address:	kamorders2@verizon.net	Jan 7, 2013 4:38 PM
58		
Company:	Glade Middle	Jan 3, 2013 4:03 PM
Address:	17 Park Street	Jan 3, 2013 4:03 PM
City/Town:	Cowen	Jan 3, 2013 4:03 PM
State:	WV	Jan 3, 2013 4:03 PM
ZIP:	26206	Jan 3, 2013 4:03 PM
Email Address:	ctoothma@access.k12.wv.us	Jan 3, 2013 4:03 PM
59		
Company:	Glade Middle School	Dec 12, 2012 1:55 PM
Address:	25 Mill St.	Dec 12, 2012 1:55 PM
City/Town:	Cowen	Dec 12, 2012 1:55 PM
State:	WV	Dec 12, 2012 1:55 PM
ZIP:	26206	Dec 12, 2012 1:55 PM
Email Address:	kfrazier@access.k12.wv.us	Dec 12, 2012 1:55 PM
60		
Company:	WCBOE	Dec 11, 2012 4:39 PM
Address:	315 South Main	Dec 11, 2012 4:39 PM
City/Town:	Webster Springs	Dec 11, 2012 4:39 PM
State:	WV	Dec 11, 2012 4:39 PM
ZIP:	26288	Dec 11, 2012 4:39 PM
61		
Company:	Region 4 PDC	Dec 11, 2012 11:17 AM
Address:	885 Broad Street	Dec 11, 2012 11:17 AM
Address 2:	Suite 100	Dec 11, 2012 11:17 AM
City/Town:	Summersville	Dec 11, 2012 11:17 AM

Page 39, Q58. What is your business name and address?

State:	WV	Dec 11, 2012 11:17 AM
ZIP:	26610	Dec 11, 2012 11:17 AM

Page 40, Q60. What is the name of the department you work in?

1	Training	Mar 17, 2013 3:36 PM
2	Information Tech, and Food and Beverage	Mar 15, 2013 12:12 PM
3	GCHSEM	Mar 14, 2013 9:55 PM
4	Operations Research and Systems Analysis	Mar 14, 2013 8:53 PM
5	Finance	Mar 14, 2013 11:59 AM
6	medical	Mar 14, 2013 9:55 AM
7	Architectural	Mar 14, 2013 8:19 AM
8	Division of Water & Waste Management	Mar 13, 2013 1:36 PM
9	I'm a consultant	Mar 13, 2013 9:17 AM
10	Rental Management	Mar 12, 2013 11:48 PM
11	owner	Mar 12, 2013 9:41 PM
12	Metal Procurement	Mar 12, 2013 7:11 PM
13	Owner	Mar 12, 2013 4:22 PM
14	IT	Mar 12, 2013 1:06 PM
15	n/a	Mar 11, 2013 3:01 PM
16	I handle communications	Mar 8, 2013 11:54 AM
17	Administration, Financial	Mar 6, 2013 10:00 AM
18	Workforce Development	Mar 5, 2013 2:51 PM
19	financial affairs	Mar 5, 2013 10:46 AM
20	mayor	Mar 4, 2013 5:34 PM
21	Owner	Mar 1, 2013 11:21 AM
22	Administration	Feb 19, 2013 11:40 AM
23	Accounting	Feb 13, 2013 8:36 PM
24	Information Technology	Feb 5, 2013 5:12 PM
25	Education and real estate sales	Feb 1, 2013 1:25 PM
26	Information Technology	Jan 30, 2013 3:19 PM
27	Accounting	Jan 15, 2013 5:08 PM

Page 40, Q60. What is the name of the department you work in?

28	Research and Engineering; Technology Licensing	Jan 7, 2013 4:38 PM
29	5th grade	Jan 3, 2013 4:03 PM
30	IT	Dec 11, 2012 4:39 PM
31	Adminitration	Dec 11, 2012 11:17 AM

Page 40, Q61. What is the title of the person responding to survey?

1	Chief	Mar 17, 2013 3:36 PM
2	Food and Beverage Manager/ Food and Beverage Training manager	Mar 15, 2013 12:12 PM
3	Sole proprietor	Mar 15, 2013 8:32 AM
4	Deputy Director	Mar 14, 2013 9:55 PM
5	Ops Research Lead	Mar 14, 2013 8:53 PM
6	Treasurer	Mar 14, 2013 11:59 AM
7	M.D.	Mar 14, 2013 9:55 AM
8	Construction Administrator	Mar 14, 2013 8:19 AM
9	Environmental Resources Analyst	Mar 13, 2013 1:36 PM
10	Member/Manager	Mar 13, 2013 11:22 AM
11	consultant	Mar 13, 2013 9:17 AM
12	Office Assistant	Mar 12, 2013 11:48 PM
13	owner	Mar 12, 2013 9:41 PM
14	President	Mar 12, 2013 8:13 PM
15	Metals Trader	Mar 12, 2013 7:11 PM
16	Owner	Mar 12, 2013 4:22 PM
17	OWNER	Mar 12, 2013 2:10 PM
18	IT Director	Mar 12, 2013 1:06 PM
19	Director	Mar 11, 2013 3:01 PM
20	Coordinator	Mar 8, 2013 11:54 AM
21	Sandra Cochran	Mar 6, 2013 10:00 AM
22	Director, Sustainability Institute	Mar 5, 2013 2:51 PM
23	Accountant	Mar 5, 2013 10:46 AM
24	mayor	Mar 4, 2013 5:34 PM
25	Owner	Mar 1, 2013 11:21 AM
26	Assistant City Administrator	Feb 19, 2013 11:40 AM
27	Financial manager	Feb 13, 2013 8:36 PM

Page 40, Q61. What is the title of the person responding to survey?

28	Director of IT	Feb 5, 2013 5:12 PM
29	Executive Director	Feb 5, 2013 4:57 PM
30	Administrator and agent	Feb 1, 2013 1:25 PM
31	IT Director	Jan 30, 2013 3:19 PM
32	Executive Director	Jan 15, 2013 5:08 PM
33	Engineer	Jan 7, 2013 4:38 PM
34	teacher	Jan 3, 2013 4:03 PM
35	Teacher	Dec 12, 2012 1:55 PM
36	Technology Support Specialist	Dec 11, 2012 4:39 PM
37	Administrative Assistant	Dec 11, 2012 11:17 AM

Page 42, Q64. What is the URL (Web address) for your business website?

1	snowshoemtn.com	Mar 15, 2013 12:12 PM
2	Http://my web.wvnet.edu/~oma00013/	Mar 15, 2013 8:34 AM
3	http://greenbriercountyhsem.org/	Mar 14, 2013 9:57 PM
4	www.mitre.org	Mar 14, 2013 8:53 PM
5	lewisburg-wv.com	Mar 14, 2013 12:00 PM
6	www.harrisonburgobgyn.com	Mar 14, 2013 9:55 AM
7	www.dep.wv.gov	Mar 13, 2013 1:37 PM
8	www.mtnresortrealty.com	Mar 13, 2013 11:23 AM
9	Www.firsttracts.com	Mar 12, 2013 11:48 PM
10	Bigcoinlaundry.com	Mar 12, 2013 8:14 PM
11	www.hydro.com	Mar 12, 2013 7:12 PM
12	NORM_MELTON@YAHOO.COM	Mar 12, 2013 2:11 PM
13	www.snowshoemtn.com	Mar 12, 2013 1:06 PM
14	www.fayettefrn.com	Mar 11, 2013 3:01 PM
15	www.christiansforthemountains.org	Mar 8, 2013 11:54 AM
16	www.webstercountyhealthdepartment.com	Mar 6, 2013 10:01 AM
17	www.bridgemont.edu	Mar 5, 2013 2:51 PM
18	www.bridgemont.edu	Mar 5, 2013 10:46 AM
19	www.lewisburg-wv.com	Mar 4, 2013 5:35 PM
20	lewisburg-wv.com	Feb 19, 2013 11:40 AM
21	www.adventuresonthegorge.com	Feb 5, 2013 5:12 PM
22	www.websterwv.com	Feb 5, 2013 4:57 PM
23	00000000000000	Feb 1, 2013 1:25 PM
24	www.adventuresonthegorge.com	Jan 30, 2013 3:19 PM

Page 43, Q65. Briefly describe what your business does:

1	Snowshoe Mountain is in the hospitality/guest service business. We are a ski resort.	Mar 15, 2013 12:13 PM
2	Writing, lecturing	Mar 15, 2013 8:34 AM
3	Homeland Security Emergency Management	Mar 14, 2013 9:57 PM
4	Think Tank	Mar 14, 2013 8:53 PM
5	municipal government	Mar 14, 2013 12:00 PM
6	medical practice of OB/GYN	Mar 14, 2013 9:55 AM
7	Architects and Engineers Planners and Surveyors	Mar 14, 2013 8:21 AM
8	State Government-Environmental Protection	Mar 13, 2013 1:37 PM
9	Real Estate sales, property management, and vacation rentals	Mar 13, 2013 11:23 AM
10	Architectural glass and aluminum consultant	Mar 13, 2013 9:17 AM
11	Real Estate & Vacation Rentals	Mar 12, 2013 11:48 PM
12	Consulting and property management	Mar 12, 2013 9:42 PM
13	Self Service & Commercial Laundry	Mar 12, 2013 8:15 PM
14	Aluminum producer. I run a satellite office and do my work via Internet and phone - that is, the buying, selling, and trading of aluminum.	Mar 12, 2013 7:14 PM
15	Provides services to condo associations in the Snowshoe Area.	Mar 12, 2013 4:23 PM
16	RENTAL PROPERTY	Mar 12, 2013 2:11 PM
17	4 season resort	Mar 12, 2013 1:06 PM
18	Information, referral, planning, coordination	Mar 11, 2013 3:02 PM
19	We are a Christian ministry that advocates for environmental and social justice in Appalachia. We network throughout the nation with religious and social advocacy organizations, print a quarterly newspaper, do community service, and I run several websites.	Mar 8, 2013 11:56 AM
20	Provides public health and we also have a threat preparedness program.	Mar 6, 2013 10:01 AM
21	community and technical college	Mar 5, 2013 2:51 PM
22	Higher education	Mar 5, 2013 10:46 AM
23	government--local	Mar 4, 2013 5:35 PM
24	Plumbing And Mechanical Contractor	Mar 1, 2013 11:22 AM
25	Municipality	Feb 19, 2013 11:40 AM

Page 43, Q65. Briefly describe what your business does:

26	Professional services with heavy use of computer	Feb 13, 2013 8:38 PM
27	All-Inclusive Adventure Resort. We have guests from all over the world visit to participate in our adventure activities and stay in our deluxe lodging.	Feb 5, 2013 5:13 PM
28	economic development activities	Feb 5, 2013 4:57 PM
29	School and sell properties	Feb 1, 2013 1:25 PM
30	We are an All-Inclusive Adventure Resort	Jan 30, 2013 3:20 PM
31	Housing authority	Jan 15, 2013 5:08 PM
32	teaches children	Jan 3, 2013 4:03 PM
33	It is a school	Dec 12, 2012 1:55 PM

Page 44, Q66. Indicate what national business classification best describes your business:

1	to many	Mar 17, 2013 4:47 PM
2	accounting	Mar 15, 2013 11:39 PM
3	Writing & lecturing	Mar 15, 2013 8:34 AM
4	Property Management	Mar 13, 2013 7:39 AM
5	Laundry	Mar 12, 2013 8:16 PM
6	TRAVEL & TOURISM	Mar 12, 2013 2:12 PM
7	non profit	Mar 11, 2013 3:02 PM
8	Christian ministry	Mar 8, 2013 11:57 AM
9	None of the above	Feb 13, 2013 8:39 PM
10	Travel and Tourism	Feb 5, 2013 5:13 PM
11	Travel and Tourism	Jan 30, 2013 3:20 PM
12	Engineering	Jan 7, 2013 4:38 PM

Page 46, Q69. Where is your central office?

1	Ohio	Mar 13, 2013 9:18 AM
2	Morgantown , WV	Mar 13, 2013 8:09 AM
3	26 Knob Dr	Mar 13, 2013 7:39 AM
4	Arlington Va	Mar 12, 2013 9:44 PM
5	Baltimore, MD	Mar 12, 2013 7:15 PM
6	New Jersey	Jan 7, 2013 4:39 PM

Page 48, Q71. Where are the satellite offices located?

1	Fairmont, Wheeling, Parkersburg, Logan, Beckley, Romney	Mar 13, 2013 1:39 PM
2	Ohio, Kentucky	Mar 13, 2013 9:18 AM
3	Richmond, VA, Charlotte, NC, Denver, CO, LaGrange, KY, Arbovale, WV and others.	Mar 12, 2013 7:17 PM
4	Harrisburg, Pennsylvania, Ashville, North Carolina	Mar 8, 2013 11:57 AM
5	South Charleston	Mar 5, 2013 2:51 PM
6	south charleston	Mar 5, 2013 10:47 AM

Page 50, Q73. Who is your Internet provider?

1	Frontier	Mar 19, 2013 12:09 PM
2	a terrible provider just like snowshoe	Mar 15, 2013 11:40 PM
3	frontier	Mar 15, 2013 12:14 PM
4	frontier	Mar 15, 2013 11:48 AM
5	Wvnet, AT&T	Mar 15, 2013 8:35 AM
6	Suddenlink	Mar 14, 2013 9:57 PM
7	unknown	Mar 14, 2013 8:54 PM
8	Suddenlink	Mar 14, 2013 12:00 PM
9	ntelos	Mar 14, 2013 9:56 AM
10	bellsouth	Mar 14, 2013 8:23 AM
11	Not sure	Mar 13, 2013 1:39 PM
12	Frontier	Mar 13, 2013 11:24 AM
13	WCOIL	Mar 13, 2013 9:18 AM
14	Bulk TV	Mar 13, 2013 6:20 AM
15	Frontier	Mar 12, 2013 11:49 PM
16	Frontier and	Mar 12, 2013 9:45 PM
17	Cox	Mar 12, 2013 8:16 PM
18	Frontier	Mar 12, 2013 7:18 PM
19	Frontier	Mar 12, 2013 4:24 PM
20	at & t	Mar 12, 2013 2:12 PM
21	AT&T and Frontier	Mar 12, 2013 1:07 PM
22	Frontier	Mar 12, 2013 12:39 PM
23	Not sure	Mar 11, 2013 3:03 PM
24	Frontier (by the way, I protest calling 500 Kb/s download "high speed Internet. C'mon, let's get off that myth, and start thinking of at least 5 Mb/s, get fiber access to every home, and get our rural areas out of the dark ages!!!)	Mar 8, 2013 12:00 PM
25	Lumous	Mar 5, 2013 10:47 AM
26	suddenlink	Mar 4, 2013 5:36 PM

Page 50, Q73. Who is your Internet provider?

27	Frontier	Mar 1, 2013 11:23 AM
28	FRONTIER	Feb 27, 2013 3:17 PM
29	Suddenlink	Feb 19, 2013 11:58 AM
30	Frontier communications	Feb 13, 2013 8:40 PM
31	Frontier and Shentel	Feb 5, 2013 5:13 PM
32	Frontier	Feb 5, 2013 4:58 PM
33	verizon FIOS in VA none in WV	Feb 5, 2013 12:40 PM
34	Frontier	Feb 1, 2013 1:26 PM
35	Frontier and Shentel	Jan 30, 2013 3:21 PM
36	Frontier	Jan 15, 2013 5:09 PM
37	Verizon FIOS	Jan 7, 2013 4:39 PM
38	linksy	Jan 3, 2013 4:04 PM
39	ldk	Dec 12, 2012 1:56 PM
40	Frontier	Dec 11, 2012 4:40 PM

Page 53, Q78. What type of Internet connectivity do you have?

1	many of the above options in the workplace, cable from home	Mar 14, 2013 8:55 PM
2	don't know	Mar 14, 2013 9:56 AM
3	AT&T ATM circuit (9MBps) to corporate network and several DSL circuits from Frontier	Mar 12, 2013 1:08 PM
4	Over copper, something Frontier has no plans to ever change	Mar 8, 2013 12:01 PM
5	Dedicated Internet access metro 5m	Feb 13, 2013 8:41 PM
6	And backup cable to the main office.	Feb 5, 2013 5:15 PM
7	And a backup Cable Modem	Jan 30, 2013 3:25 PM

Page 53, Q79. Please run a speed test on your business service by copying and pasting this URL into a separate browser window and running the test:

<http://gis2.kimballdata.com/WVSpeedTest/WVSpeedTest.html?Id=speedtest>

Record the results below in Mbps.

Uplink		
1	2.37	Mar 19, 2013 12:10 PM
2	12.65mpbs	Mar 14, 2013 12:02 PM
3	same as previously	Mar 13, 2013 11:25 AM
4	.1	Mar 12, 2013 11:59 PM
5	0.86	Mar 12, 2013 4:24 PM
6	2.74	Mar 11, 2013 3:06 PM
7	0.15 Mb/s	Mar 8, 2013 12:01 PM
8	5.74	Mar 5, 2013 2:53 PM
9	13.95	Mar 5, 2013 10:48 AM
10	11.89mbps	Mar 4, 2013 5:38 PM
11	0.52 Mbps	Mar 1, 2013 11:24 AM
12	0.84	Feb 27, 2013 3:17 PM
13	6.06	Feb 5, 2013 5:15 PM
14	0.49 Mbps	Feb 5, 2013 5:00 PM
15	6.48	Jan 30, 2013 3:25 PM
16	8.78	Dec 11, 2012 4:41 PM
Downlink		
1	.28	Mar 19, 2013 12:10 PM
2	2.03mbps	Mar 14, 2013 12:02 PM
4	.2	Mar 12, 2013 11:59 PM
5	.014	Mar 12, 2013 4:24 PM
6	2.37	Mar 11, 2013 3:06 PM
7	0.54 Mb/s (these are typical, as I check often)	Mar 8, 2013 12:01 PM
8	6.63	Mar 5, 2013 2:53 PM

Page 53, Q79. Please run a speed test on your business service by copying and pasting this URL into a separate browser window and running the test:

<http://gis2.kimballdata.com/WVSpeedTest/WVSpeedTest.html?Id=speedtest>

Record the results below in Mbps.

9	14.33	Mar 5, 2013 10:48 AM
10	1.9mbps	Mar 4, 2013 5:38 PM
11	2.58 Mbps	Mar 1, 2013 11:24 AM
12	0.15	Feb 27, 2013 3:17 PM
13	2.81	Feb 5, 2013 5:15 PM
14	1.09 Mbps	Feb 5, 2013 5:00 PM
15	2.05	Jan 30, 2013 3:25 PM
16	6.09	Dec 11, 2012 4:41 PM

**Page 53, Q80. What year did you first establish Broadband, or High-speed Internet service at your business?
(Enter UNK if the date is unknown.)**

1	2010	Mar 19, 2013 12:10 PM
2	UNK	Mar 17, 2013 4:48 PM
3	2012	Mar 14, 2013 9:58 PM
4	unk	Mar 14, 2013 8:55 PM
5	UNK	Mar 14, 2013 12:02 PM
6	UNK	Mar 14, 2013 9:56 AM
7	1996	Mar 14, 2013 8:24 AM
8	UNK	Mar 13, 2013 1:40 PM
9	2006	Mar 13, 2013 11:25 AM
10	UNK	Mar 13, 2013 6:20 AM
11	2007	Mar 12, 2013 11:59 PM
12	1990	Mar 12, 2013 8:17 PM
13	UNK	Mar 12, 2013 4:24 PM
14	20010	Mar 12, 2013 2:13 PM
15	UNK	Mar 12, 2013 1:08 PM
16	UNK	Mar 11, 2013 3:06 PM
17	UNK (when it became available several years ago)	Mar 8, 2013 12:01 PM
18	UNK	Mar 5, 2013 2:53 PM
19	unk	Mar 5, 2013 10:48 AM
20	unk	Mar 4, 2013 5:38 PM
21	UNK	Mar 1, 2013 11:24 AM
22	UNK	Feb 27, 2013 3:17 PM
23	10 years of more	Feb 19, 2013 11:59 AM
24	Unk	Feb 13, 2013 8:41 PM
25	2011	Feb 5, 2013 5:15 PM
26	UNK	Feb 5, 2013 5:00 PM
27	2000	Feb 5, 2013 12:40 PM

**Page 53, Q80. What year did you first establish Broadband, or High-speed Internet service at your business?
(Enter UNK if the date is unknown.)**

28 we had a t1 here in mid-90's up until 2011 when other options became available. Jan 30, 2013 3:25 PM

Page 54, Q84. Why is, or why isn't, a broadband connection important to you at your location?

1	Need VPN to work from home.	Mar 24, 2013 4:15 PM
2	I work remotely and could not work without my Internet access. I could work much more efficiently with higher speeds.	Mar 19, 2013 12:13 PM
3	Because there are no choices in this area just the one.	Mar 18, 2013 2:14 AM
4	It is Very important because it is 2013 not 1980	Mar 17, 2013 1:13 PM
5	Need high speed (greater than 3 Mbps) to be able to connect quickly and access services	Mar 15, 2013 8:56 PM
6	One we need the access to run the business, and second for guest accomidations. Most of them are on vacation but still need to stay connected to home and work.	Mar 15, 2013 12:16 PM
7	?	Mar 15, 2013 11:49 AM
8	I'm confused....I have internet at work but not at home. So, why is this relevant?	Mar 15, 2013 10:07 AM
9	it is essential for work and communications	Mar 14, 2013 8:57 PM
10	It is a major if not the most important contact I have for purchases, communication, news and information	Mar 14, 2013 6:44 PM
11	broadband connection is very important because it is the main tool we use to communicate among our employees and customers	Mar 14, 2013 12:04 PM
12	The speed to carry on business.	Mar 14, 2013 8:25 AM
13	Speed, Access	Mar 13, 2013 8:02 PM
14	Enables business to be conducted more efficiently.	Mar 13, 2013 1:41 PM
15	I can cope with what I have but I do not like paying for high speed and only getting the quality of dial up	Mar 13, 2013 12:28 PM
16	Broadband is most important because of speed, reliability and continuity of the connection.	Mar 13, 2013 9:57 AM
17	99% of my work revolves around Internet access either booking a reservation, looking up info or recording info	Mar 13, 2013 12:01 AM
18	obvious	Mar 12, 2013 9:47 PM
19	Security and Safety of our business.	Mar 12, 2013 8:20 PM
20	To be able to function and do my job in a timely and accurate form. My integrity is on the line when I have 549 emails in my inbox and cannot access them, much less reply due to the slowest, at times 20 Kbps, Internet possible. I cannot tell my market-sensitive clients "hang on, I'm waiting for this to load." My employer does not know I have dial-up Internet; that would be my undoing.	Mar 12, 2013 7:24 PM
21	Live in rural WV and need high speed connection to communicate with the real	Mar 12, 2013 4:26 PM

Page 54, Q84. Why is, or why isn't, a broadband connection important to you at your location?

	world.	
22	To study and for leisure	Mar 12, 2013 4:12 PM
23	We must connect to our Corporate HQ, datacenters, credit card processors, etc. We must also provide connectivity for our guests.	Mar 12, 2013 1:10 PM
24	Why should I be denied what I pay for?	Mar 12, 2013 11:19 AM
25	Makes work faster	Mar 11, 2013 9:10 PM
26	Efficiency	Mar 11, 2013 3:07 PM
27	My work is centered on communications. I am either writing, on the phone, or researching on the Internet. I also run several websites. The slow speeds we are stuck with are maddening.	Mar 8, 2013 12:04 PM
28	It is very important, I live in a rural area and due to the vast distance I must travel to get anywhere it is much more convenient to have internet access. I am able to keep track of weather conditions, I can monitor local, national, and international news, I can keep in touch with my friends and family, I can actively spend quality time with friends and family through online gaming, video chatting, and instant messaging. It also allows me to save time and money by being able to shop from home for many items, both pleasure items such as books and games and also day to day necessities such as groceries and home improvement supplies.	Mar 7, 2013 11:23 PM
29	I fell it is important because of access to other people.	Mar 5, 2013 11:08 AM
30	Speed of connectivity and ease of transmission	Mar 5, 2013 10:49 AM
31	fast connections are a part of life now--doing business, communicating, customer service/	Mar 4, 2013 5:40 PM
32	Time Is Money	Mar 1, 2013 11:26 AM
33	Again, this is the way of communication for this day and tiem	Feb 19, 2013 12:00 PM
34	Important to have communication and file sharing with Parent Corp. in another state	Feb 16, 2013 10:15 PM
35	Need enternet to be available to get courses on-line finished and turned on time	Feb 15, 2013 11:46 AM
36	To connect to our other offices in the state and to conduct everyday business in a timely manner. Our staff is billable and we don't want any wasted unbillable time.	Feb 13, 2013 8:44 PM
37	It is important becasuemofmthe speed. In today's world, even the satellite connection is like the old dial up. It's ridiculous. We need to get regular broadband to all citizens of the state or make the satellite providers step up there programs for whatntheybare charging. It's a scam that they can charge us whatnthey do knowing we only have two choices, dial-up or satellite. It's a joke.	Feb 13, 2013 5:16 PM
38	videoconferencing, faster downloading & uploading of documents, videos & other material	Feb 5, 2013 5:02 PM

Page 54, Q84. Why is, or why isn't, a broadband connection important to you at your location?

39	I do not usually conduct business from my home. My office needs better connectivity. My home depends on Hughes Net and needs better connectiivty.	Feb 5, 2013 12:08 PM
40	Critical, all of our operations us the internet for credit card processing, online selling of our products and services, etc. Internet is just as important to us as phone lines.	Jan 30, 2013 3:31 PM
41	I have extremely slow dial-up service. Hard to check e-mail.	Jan 30, 2013 11:31 AM
42	To help business grow and increase communication	Jan 15, 2013 5:10 PM
43	oh absolutely rather its business or personnal everyones time is very important and need to breeze swiftly through anything that needs done not be bogged down	Jan 8, 2013 3:47 PM
44	I live in a remote, rural location.	Dec 30, 2012 3:44 PM
45	School employee	Dec 28, 2012 11:39 AM
46	It is important because I use it in my job.	Dec 20, 2012 10:50 AM

Page 56, Q86. Why would it be beneficial to you if the broadband environment in your area was enhanced?

1	It would make life easier.	Apr 16, 2013 10:03 PM
2	VPN access would allow me to work again. I would work at home three weeks and travel one week each month. I need the work phone to ring through my VPN also. And to be able to attend webcasts meetings and training.	Mar 24, 2013 4:16 PM
3	My trainings would run smoother. My children could do college courses online prior to leaving for college. My children also have difficulty completing their assignments because the of slow speeds we encounter.	Mar 19, 2013 12:15 PM
4	Ease of access and use.Commerce etc.	Mar 18, 2013 2:15 AM
5	cant use current system for what we need. cant do business at Snowshoe.	Mar 17, 2013 1:16 PM
6	Geez.. something faster than a rotary dial phone	Mar 15, 2013 11:42 PM
7	Currently Frontier only supplies 1 Mbps or less in this area. Many calls to the company regarding poor service, I.e., sometimes not accessible, have not resulted in improved service. Enhanced service would mean improved ability to conduct personal business and employer business.	Mar 15, 2013 9:05 PM
8	One to get internet to more customers, and two to provide better internet service to the current customers	Mar 15, 2013 12:16 PM
9	0	Mar 15, 2013 11:49 AM
10	Please review my prior answer to previous same question. Same as above	Mar 15, 2013 10:09 AM
11	the snowshoe area has very few internet options; my primary residence has great internet options	Mar 14, 2013 8:58 PM
12	reliability and speed	Mar 14, 2013 6:45 PM
13	There are many residential area such as where I live that does not have access to broadband that cannot connect to their communities and find out information and/or communicate. For example during the Dericho Storm on June 30, 2012 many residents did not have power and the local governments were using social media as a way to communicate and with the limited broadband access many residents were not aware of assistance available nor of services that were being offered.	Mar 14, 2013 12:07 PM
14	IT HAS BECOME A NECESSITY WHETHER WE WANT IT TO OR NOT. THIS IS THE WAY THINGS ARE DONE AND WE MUST MOVE FORWARD	Mar 14, 2013 9:12 AM
15	Speed	Mar 14, 2013 8:26 AM
16	Hopefully dependable access	Mar 13, 2013 8:03 PM
17	So I can connect to work and complete work in a reasonable time. Very very slow? Many things won't even load.	Mar 13, 2013 6:59 PM
18	Residing in a rural area of West Virginia lacks coverage via internet and cell service. Communication is necessary in today's world.	Mar 13, 2013 2:21 PM

Page 56, Q86. Why would it be beneficial to you if the broadband environment in your area was enhanced?

19	NA	Mar 13, 2013 1:42 PM
20	I would spend less time waiting for things to load	Mar 13, 2013 12:29 PM
21	streaming video capability	Mar 13, 2013 11:27 AM
22	same reason	Mar 13, 2013 9:57 AM
23	Improve access to everything, include better work environment	Mar 13, 2013 9:19 AM
24	Faster more reliable speeds would allow me to do my job quick, more efficient and possibly work from home.	Mar 13, 2013 12:03 AM
25	save time	Mar 12, 2013 9:48 PM
26	Yes	Mar 12, 2013 8:20 PM
27	To be part of the rest of the world. We see commercials about wireless this and wireless that and we just shake our heads. Frontier PROMISED us SEVEN years ago that we were just a few weeks/months away from their version of broadband which I have heard is almost as bad as dial-up. Also, the stress on my husband with his job would be lifted...	Mar 12, 2013 7:27 PM
28	Because it is not up to industry standards.	Mar 12, 2013 5:02 PM
29	Instead of near dial-up speed, I could enjoy the speed which I am currently charged for.	Mar 12, 2013 4:26 PM
30	drop my isp	Mar 12, 2013 4:12 PM
31	FOR OUR USE IN WEST VIRGINIA	Mar 12, 2013 2:14 PM
32	Because the crap we have now is a JOKE... very unreliable, ridiculously slow speeds, I have filed several FCC complaints about the lousy service we get from Frontier to no avail... Frontier has told me numerous times "we do not guarantee a minimum level of service" !!!	Mar 12, 2013 2:10 PM
33	Currently Frontier limits our connectivity too much. Their circuits don't measure up to the speed they say and circuits are up and down all the time. Their customer service is horrible. If there were a respectable provider in the area Frontier would not do any business here.	Mar 12, 2013 1:11 PM
34	Better connectivity! At 5 pm and 8 am the Internet is so sluggish from everyone being online at the same time... I pay for the same Internet service and bandwidth my neighbors get as well!! We all share the same Internet on the same block..	Mar 12, 2013 11:32 AM
35	I could get connected to the outside world.	Mar 12, 2013 11:20 AM
36	I could get work done quicker and with less stress	Mar 11, 2013 9:11 PM
37	Efficiency	Mar 11, 2013 3:08 PM
38	Pocahontas County is a beautiful place to live, but to attract or retain talented,	Mar 8, 2013 12:06 PM

Page 56, Q86. Why would it be beneficial to you if the broadband environment in your area was enhanced?

	educated people, certain services are critical, and that includes fast (I mean like 5 Mb/s or better) Internet. Our county and other rural areas will decline unless we have certain basic quality services. As it is, our county is losing population every census. I say that obtaining fast broadband is the most important issue for our county's future economic and social vitality.	
39	I work from home and I need higher speed for uploading files.	Mar 8, 2013 11:37 AM
40	Currently I am able to do basic things such as surf the internet and access websites, however most entertainment is mediocre at best. Slow speeds make it inconvenient to download/stream movies, games, music or any kind of media. It's also not possible to attend an online university that requires the ability to stream content for educational purposes, it's also detrimental to the ability to stream content for business. Add in multiple other users of the internet which slows down speeds and it is sometimes difficult to even do basic things such as surf the web.	Mar 7, 2013 11:29 PM
41	It would be nice if I had access to faster service, but this is not a necessity. I think cable is available where I live, but they make you bundle services and I don't need a landline or TV.	Mar 5, 2013 2:55 PM
42	The faster the Internet service, the more options that are available. Ex. 1.5 mbps is a minimum requirement for watching streaming video. Some virtual jobs require a minimum download and upload speed. Satellite internet has daily download allowances that once exceeded make the Internet very slow.	Mar 5, 2013 1:09 PM
43	more availability	Mar 5, 2013 12:15 PM
44	ease of access and more reliable.	Mar 5, 2013 11:08 AM
45	Would make my work easier and faster to complete.	Mar 5, 2013 10:50 AM
46	To assist students and business people in this area.	Mar 5, 2013 10:49 AM
47	could attract entrepreneurs who need legitimate high speed internet not what we get around here. use for marketing purposes as well.	Mar 4, 2013 5:41 PM
48	Less Time To Do Tasks That Don't Involve Making Money	Mar 1, 2013 11:27 AM
49	END INTERRUPTION OF WORK DURING THE DAY.	Feb 27, 2013 3:19 PM
50	since we do not have access to cell phones. dial up is a dinosaur in this day and time. Everyone should be able to have internet service.	Feb 27, 2013 10:57 AM
51	To make all applications and programs faster	Feb 19, 2013 12:01 PM
52	Should bring cost down and speed up	Feb 13, 2013 8:45 PM
53	We would be able to do more things with the kids education, do more with the computers but are limited to what we can do because of the speed now provided.	Feb 13, 2013 5:18 PM
54	Yes, it would allow us to have better quality and service speeds available.	Feb 6, 2013 5:57 PM

Page 56, Q86. Why would it be beneficial to you if the broadband environment in your area was enhanced?

55	Better productivity	Feb 5, 2013 5:02 PM
56	Could telecommute from home; could access web for borwsing, ordering items, using Skype and other avail service	Feb 5, 2013 12:41 PM
57	Better connectivity would mean better and faster access to on-line communication for shopping, social networking and other personal uses.	Feb 5, 2013 12:10 PM
58	better speeds at lower rates.	Jan 30, 2013 3:32 PM
59	Would be easier to work from home.	Jan 30, 2013 11:32 AM
60	Speed	Jan 15, 2013 5:11 PM
61	absolutely time is essential for everyone including me	Jan 8, 2013 3:59 PM
62	Student/teacher access is vital to success	Dec 28, 2012 11:41 AM
63	I like it fast.	Dec 20, 2012 10:51 AM

Page 57, Q88. What do you currently pay each month for this service? (If you have indicated several services above, indicate your total expense for these services.)

1	bundled with phone bill approximately \$39.99 per month	Mar 19, 2013 12:17 PM
2	we don't have broadband	Mar 12, 2013 7:28 PM

Page 57, Q89. What is the term of your service contract(s)?

1	2 years	Mar 24, 2013 4:17 PM
2	I currently have a one year contract. I have opted not to have a longer term contract because of my dissatisfaction with the service I currently receive.	Mar 19, 2013 12:17 PM
3	In HOA fee	Mar 17, 2013 1:17 PM
4	2 years	Mar 15, 2013 9:06 PM
5	n/a	Mar 15, 2013 12:17 PM
6	0	Mar 15, 2013 11:49 AM
7	Annual	Mar 14, 2013 10:00 PM
8	unknown	Mar 14, 2013 6:46 PM
9	month to month agreement	Mar 14, 2013 12:08 PM
10	WAS 2 YEARS NOW EXPIRED	Mar 14, 2013 9:13 AM
11	monthly	Mar 14, 2013 8:27 AM
12	24 months	Mar 13, 2013 6:59 PM
13	Unknown	Mar 13, 2013 2:21 PM
14	UNK	Mar 13, 2013 1:42 PM
15	2 year bundle	Mar 13, 2013 12:31 PM
16	UKN	Mar 13, 2013 11:27 AM
17	Month to month	Mar 13, 2013 12:03 AM
18	None	Mar 12, 2013 8:21 PM
19	3 years	Mar 12, 2013 5:03 PM
20	Don't know.	Mar 12, 2013 4:27 PM
21	open	Mar 12, 2013 3:59 PM
22	multiple years	Mar 12, 2013 1:11 PM
23	UNK	Mar 11, 2013 3:08 PM
24	Usually two years	Mar 8, 2013 12:07 PM
25	Monthly payments for continued internet access.	Mar 7, 2013 11:30 PM
26	2 years	Mar 5, 2013 1:10 PM
27	2 years	Mar 5, 2013 10:51 AM

Page 57, Q89. What is the term of your service contract(s)?

28	unk	Mar 4, 2013 5:42 PM
29	NONE	Feb 27, 2013 3:19 PM
30	2 years	Feb 27, 2013 10:58 AM
31	idk	Feb 19, 2013 12:01 PM
32	unknown	Feb 16, 2013 10:16 PM
33	2 years	Feb 13, 2013 8:45 PM
34	Take it or leave it.	Feb 13, 2013 5:19 PM
35	2 years	Feb 6, 2013 5:58 PM
36	unknown	Feb 5, 2013 12:12 PM
37	2 yr terms	Jan 30, 2013 3:32 PM
38	monthly	Jan 30, 2013 11:32 AM
39	Na	Jan 15, 2013 5:11 PM
40	to brake anytime when paid in full	Jan 8, 2013 3:59 PM
41	2 year	Dec 28, 2012 11:41 AM
42	Don't know	Dec 20, 2012 10:51 AM

Page 58, Q90. Please express your thoughts about how to go about enhancing broadband availability in your region:

1	Frontier workers tell me that when we see the "pizza boxes" being installed at the local place just down the lane we can expect full and good internet access. Before I moved here I had DSL and could work from home.	Mar 24, 2013 4:18 PM
2	I recommend increasing competition.	Mar 19, 2013 12:18 PM
3	SMART SWITCHES, FIBRE OPTICS, Whatever it takes	Mar 17, 2013 6:16 PM
4	try to bid out, or use your own system for Snowshoe guests	Mar 17, 2013 1:19 PM
5	Enable more providers to provide services. Increase WiFi capability close to condo developments. All providers could offer a 'limited speed' service to elderly and/or lower income people so they can afford at least some level of service.	Mar 16, 2013 6:58 PM
6	This is what I pay you for... Fee should provide better service.	Mar 15, 2013 11:44 PM
7	Encouraging Frontier to improve the service in rural areas. They have claimed many times that the service will improve, but for the last several years nothing has changed. Encouraging other providers to come into area would force Frontier to improve service.	Mar 15, 2013 9:19 PM
8	This is a serious need. I have a friend who lives less than one mile from Oak Hill and he has no access to cable modem. His only option is satellite service, which is crappy.	Mar 15, 2013 3:07 PM
9	I think that since the NRAO effects the internet services the Federal government should split the bill with the providers in our area to help establish more connections and better connections to customers. I think more grants need to be giving and I think that before the people with DSL are upgraded to fiber, all residents should get DSL first. I also think that the bonuses that were given to the CEO of the internet provider for the state and county was ridiculous and that money should have been spent on upgrades not given to one person to spend.	Mar 15, 2013 12:20 PM
10	0	Mar 15, 2013 11:50 AM
11	Make the option available.	Mar 15, 2013 10:10 AM
12	Bring it!	Mar 15, 2013 8:37 AM
13	Get more providers	Mar 14, 2013 7:58 PM
14	fiber optic cable	Mar 14, 2013 6:46 PM
15	Since cell phone data plans do not work well at snowshoe (greenbank). It is vitAl thT the internet works well here.	Mar 14, 2013 6:00 PM
16	It must be cost efficient or people on limited incomes won't be able to afford it.	Mar 14, 2013 5:39 PM
17	My current ISP is; unreliable, slow and/or intermittent. As far as I can tell they (Frontier) have no intentions of investing in the infrastructure to upgrade or even to maintain current levels of service. They have a monopoly.	Mar 14, 2013 2:03 PM
18	I have spoke to Frontier and they claim within the next three years that my	Mar 14, 2013 1:38 PM

Page 58, Q90. Please express your thoughts about how to go about enhancing broadband availability in your region:

	location will have broadband, however I have heard this same scenario for several years and would like to see broadband access actually become available to me at my home.	
19	This survey shows up in the paper one day prior to the deadline. I doubt many people read, let alone complete it. Fire and convict the state officials for corruption on purchasing equipment we do not need. Show how businesses need it to compete	Mar 14, 2013 12:24 PM
20	The local cable and phone providers need to update their equipment to be able to reach further out into the rural communities. For example in my situation I live about a mile to far for the local telephone company to provide broadband to my home and it is because of the location and age of their facilities.	Mar 14, 2013 12:11 PM
21	no idea	Mar 14, 2013 8:27 AM
22	Need to have better access. Surely Greenbank Observatory can use some kinds of sophisticated filters to obtain the info they need.	Mar 13, 2013 10:29 PM
23	that is not my area of expertise	Mar 13, 2013 8:03 PM
24	As previously stated. Communication tools are no longer a luxury but necessary.	Mar 13, 2013 2:22 PM
25	more than one provider or if a monopoly is aloud, price controls	Mar 13, 2013 12:33 PM
26	fiber optics into the home/office	Mar 13, 2013 11:28 AM
27	Get broadband service. We now have DSL. It is all but useless. I tried to download a printer driver and the time for the download was 1 hour and 35 min. Impossible	Mar 13, 2013 9:59 AM
28	We at Snowshoe need to have better broadband for work and personal use. What we have now is totally inadequate	Mar 13, 2013 9:20 AM
29	Allow all businesses and residents to connect to the high speed fiber optic cable currently being ran through our area and the State! Also upgrade the local Frontier switchboard to service more than 1mps especially since we are all paying for thr premium Plan of up to 6mps. This is a class action lawsuit editing to go off	Mar 13, 2013 12:07 AM
30	Make wire fi and cell service available at Snowshoe	Mar 12, 2013 9:49 PM
31	There needs to be an alternative to Frontier Communication in the State of West Virginia	Mar 12, 2013 8:22 PM
32	Update the infrastructure.	Mar 12, 2013 7:29 PM
33	Encourage competition among providers. Require Frontier to upgrade its services	Mar 12, 2013 6:07 PM
34	faster throughput and more providers.	Mar 12, 2013 5:03 PM

Page 58, Q90. Please express your thoughts about how to go about enhancing broadband availability in your region:

35	Frontier currently charges for up to 8GB of service for this location. I actually receive less than 1MB. Make Frontier deliver the service for which they are charging.	Mar 12, 2013 4:28 PM
36	City wide free internet such as Charleston WV has	Mar 12, 2013 4:13 PM
37	reasonably priced reliably good service	Mar 12, 2013 2:10 PM
38	We could regulate Internet service as we do telephone service or we could support small businesses that could provide Internet services in our local markets. I thought SKSR would be an option in the future but they have outgrown their infrastructure and customer support capabilities and are now no different than Frontier.	Mar 12, 2013 1:13 PM
39	Finish running the fiber cable that you went right by my house. Because I live 1/4 mile off main highway, you won't give me enhanced broadband but yet charge me full price like everyone else.	Mar 12, 2013 11:21 AM
40	just do it	Mar 12, 2013 8:10 AM
41	I dont know enough about it to have any ideas	Mar 11, 2013 9:12 PM
42	would like to see fiber optics installed in the area...it is currently being installed down the road and this type of infrastructure might be more expensive but it is permanent solution to the broadband issue.	Mar 11, 2013 4:01 PM
43	At present, there is broadband available through the local cable company. However, the cost of connecting through the cable company is quite high, not to mention that the cable isn't always reliable. Offer broadband through other outlets at affordable prices.	Mar 9, 2013 10:40 AM
44	Increase the capacity frontier servers can handle during peak hours. I use the internet at home primarily during the evenings and on the weekends. Both of which are "peak times" and at times the internet is unusable. High ping, low download speeds, and outrageous prices for the services given are the biggest cause of frustration with Frontier's service. National averages per MB of download speed are \$1- \$5, so I get on average in peak times 1mb of download speed. So if prices were based on national averages I should only pay somewhere between \$1-\$5 not the \$45 I am currently paying. Steaming videos via netflix or online don't require huge download speeds. If I use the internet during non peak hours I get around 2.5 - 3 mb download speeds with low ping and I can easily stream videos. Servers just need upgrades to be able to handle the volume during peak times.	Mar 8, 2013 8:29 PM
45	It appears that shady or inept West Virginia politics is keeping fast broadband from developing in our state. I cite the router scandal. Also, the federal money to libraries, schools, hospitals instead of to every home. And then, letting Frontier have monopolistic-type advantage at a time when they were cash-strapped from a buy-out, which they then have lagged in developing their customers. The upshot is shoddy WV politics and corporate irresponsibility.	Mar 8, 2013 12:10 PM
46	Only Frontier provides DSL and they are focused on getting internet access to	Mar 8, 2013 11:38 AM

Page 58, Q90. Please express your thoughts about how to go about enhancing broadband availability in your region:

more people, not upgrading their service

47	Improving/updating the internet lines and speeds should be the first priority. However this would come about quicker were there competition between companies in my region. Cheaper supplies and equipment would make it more feasible for other ISP's to venture into my region and compete for my business. This would force each company to try and improve more than the other company(s) and would increase the quality of broadband service.	Mar 7, 2013 11:32 PM
48	Fiber optics	Mar 7, 2013 5:09 PM
49	One company should not have a monopoly providing Internet service. Competition between providers will result in better service (and, perhaps, lower cost).	Mar 7, 2013 1:47 PM
50	I am in a pretty resident and open area, the service is better than in most places.	Mar 6, 2013 10:20 AM
51	Improve speed	Mar 6, 2013 9:15 AM
52	It's unbelievable to me that we live 15 minutes from town and cannot get a reasonable connection to the internet. we both work from home, for the most part, and are severely limited in what we can accomplish from here. additionally, the satellite providers have our backs against the wall with a extremely expensive yet poor quality connection, with unreasonable restrictions. and they keep getting away with it because we have no choice (i don't consider dial-up to be a choice). we are a progressive county, all this relative, but we are seriously lacking in access to this (now) basic utility. it is one reason, of several, that we regularly consider moving elsewhere.	Mar 5, 2013 6:49 PM
53	I would love to have access through DSL either through Frontier, Shentel or Suddenlink. None of these options are available after many phone calls and requests.	Mar 5, 2013 1:12 PM
54	have no ideal.	Mar 5, 2013 11:09 AM
55	keep political pressure on verizon and suddenlink on state level. allow last mile grants to be dispensed to competitors by broadband council.	Mar 4, 2013 5:43 PM
56	We Desperately Need And Deserve Wireless Service in Pocahontas Co. The Government Has Limited our Service Because Of The Quiet Zone. When The Funds Were Available From The Government They Should Have Provided Pocahontas A Solution First Since We Are The Ones Being Denied Because Of Their Quiet Zone Why Not Fund A Low Power County wide System With Federal Money Since It is The Federal Gov That Causes Our Problem. We Residents will never have service because of the feds why shouldn't federal money be spent here first	Mar 1, 2013 11:36 AM
57	Collect and map internet speed data and use to make better decisions on where to use public and private funds to extend broadband to unserved areas Engage the public and show them how true high speed internet can be used Work collaboratively with loca townshps, REgional planning councils, WV Broadband Council to make it happen for the people of WV	Feb 28, 2013 4:00 PM

Page 58, Q90. Please express your thoughts about how to go about enhancing broadband availability in your region:

58	It would be great to have internet access where we live.	Feb 27, 2013 11:00 AM
59	We just need to get it to all the residents	Feb 16, 2013 10:16 PM
60	Internet speed and a high data capacity is critical to effective web browsing and general misc. usage as java scripting and intensive use of graphics by web page owners require it. The current overbooking of capacity directly impacts user experience and limits effective data transfer. Changes to delivery via upgrading of systems transfer rates are required, blanket broadband wireless coverage or other changes such as fiber optic networking is necessary to achieve maximum efficiency in this particular location. No competition for services as well as overbooking copper transmission lines puts this area in a class with backward third world locations. Even in Africa and Asian rural areas their internet services are much superior.	Feb 15, 2013 6:28 PM
61	If the funding is available to bring it to our area, I know that the citizens will jump at the opportunity to get on it. We have been promised this from Verizon and Frontier but they say now we will never get it. The satellite companies know this and therefore that allows them to not have to do anything because there is no competition. It's pitiful.	Feb 13, 2013 5:21 PM
62	Please help us to get internet in my area. Hughes net is available but at such an excessive amount and it is not even comparable with high speed it is almost as slow as dial up. My business cannot compete with other ones because I am losing business because I do not have access like other companies. Do I have to move out of rural West Virginia to have access? And by rural I mean 15 minutes from a Main Highway?	Feb 13, 2013 3:02 PM
63	I believe that fios service into the business is the way to go. I would start by looking at extending service to the areas that are just out of DSL or equivillant range then move back toward the population centers.	Feb 6, 2013 5:59 PM
64	Using public funds to provide infrastructure to locations that would not normally receive it from private businesses	Feb 5, 2013 12:42 PM
65	The area needs more ISPs to spur competition. Frontier seemingly has a monopoly.	Feb 5, 2013 12:13 PM
66	Our biggest issue for our business is price and reliability. We're glad we have it. And we're willing to pay for it because of the importance to us, but a lower price would be nice. Other issue is our employees: many of our owners and mgt live in areas that don't offer any high speed internet options other than satellite. Again, expense, quality and reliability are all issues with satellite. It would help all of us to have better ability to work from home. With most of the connectivity issue taking away from the work time it would help us all to be more productive in a shorter period of time.	Jan 30, 2013 4:10 PM
67	Make high speed access available for everyone, especially students and schools.	Jan 15, 2013 5:12 PM
68	time is very important for students between classes myself on a personal level needing to finish projects bill paying on my way to work .. jobs that need to hurry	Jan 8, 2013 4:01 PM

Page 58, Q90. Please express your thoughts about how to go about enhancing broadband availability in your region:

though and get all work completed .. yes its very very important and needed.

69	Accurately map the locations where BB is available, as well as the download and upload speeds to provide a basis for making informed decisions	Jan 7, 2013 4:54 PM
70	only thing that would improve employment opportunities would benefit my area.	Dec 30, 2012 3:46 PM
71	Positive PR promotion to general public to stress importance	Dec 28, 2012 11:42 AM
72	Don't know	Dec 20, 2012 10:52 AM
73	higher internet speed...	Dec 12, 2012 3:16 PM

Page 59, Q91. Do you have any other comments about broadband service availability in your region?

1	Increased broadband for Snowshoe is a win win for the state, homeowners, and renters.	Apr 3, 2013 5:45 PM
2	It needs to be improved. It is especially important in my area because I am located in what is known as a quite zone and do not have access to cell phone communications.	Mar 19, 2013 12:20 PM
3	SOON PLEASE	Mar 17, 2013 6:16 PM
4	Snowshoe must serve its guests this service better, its embarrassing to all of us.	Mar 17, 2013 1:24 PM
5	Compared to other places I have lived (recently) the broadband service available in this region is the worst...by far. The technical skills necessary to service end user equipment and/or to diagnose technical problems are non-existent. The schooling/training for these types of workers does not exist within 100 or more miles of this ZIP code.	Mar 16, 2013 7:00 PM
6	Frontier provides only a minimal Internet service in this region. Some nights the service is so poor that one can't connect. I have contacted their customer support many times, have had technicians check my connections several times, only to be told that it is downstream problems and they "are working on it". I would use satellite service, but it is more expensive and doesn't provide any faster speeds. Just because we choose to live in a rural area, doesn't mean we should have to put up with substandard service.	Mar 15, 2013 9:32 PM
7	Do it already!	Mar 15, 2013 2:12 PM
8	It stinks, I cannot get connectivity I am 4000 feet from the cut off for the internet. I have asked if boosters could be put in and I have gotten no answers. Any time I have called about internet because of a brochure in the mail, they tell me that I cannot have it. Again not good customer service. I have even had a Frontier representative to call me at home and tell me that no matter how much I call I will never get DSL, this only made me madder, and have considered calling the better business bureau.	Mar 15, 2013 12:23 PM
9	0	Mar 15, 2013 11:50 AM
10	It is really hard to understand when the capability is just a short distance from your home, but you can't get it. It's a wonder our ancestors were able to get electricity and telephone service. I'm sure they were probably the last ones to receive, but thank God they did get it! What I can't understand is that even if there are only a few people in the area that might want the service at the present time, doesn't anyone realize others would move to the area if the capability were available.	Mar 15, 2013 10:41 AM
11	Verizon reps sneered at my request. Frontier installer said nit available to me.	Mar 15, 2013 8:37 AM
12	Frontier DSL service is my home is totally unacceptable. They do not have the bandwidth available to service their customers and the only other option I have at home is satellite service which was even slower until recently.	Mar 14, 2013 10:01 PM
13	no	Mar 14, 2013 6:46 PM

Page 59, Q91. Do you have any other comments about broadband service availability in your region?

14	I think it would be a good thing for our community.	Mar 14, 2013 5:41 PM
15	It's a shame that broadband not available in all areas, however I do understand the obstacles that are faced with the radio observatory. I would like to see more access for residents in the state. I feel that broadband access would benefit all sectors of my community.	Mar 14, 2013 1:40 PM
16	We are at the mercy of the providers to expand. I guess they are waiting on federal money to expand.	Mar 14, 2013 12:25 PM
17	Currently service at my home is not acceptable and I would like to see infrastructure implemented so that I can have access to realiable high speed Internet.	Mar 14, 2013 10:19 AM
18	no	Mar 14, 2013 8:27 AM
19	It is incredible that there is absolutely NO phone service on Snowshoe Mountain. Really it is just not acceptable.	Mar 13, 2013 10:30 PM
20	It is very hard to find a provider with reliable service.	Mar 13, 2013 2:50 PM
21	None.	Mar 13, 2013 2:22 PM
22	I except what I have because of my remote location. It is only when I venture out into the main stream I realize how slow the service is. From a growth perspective, I live in a subdivision with 12 homes. I am the only permanent resident. If the internet was better more people would work from here and contribute to growth.	Mar 13, 2013 12:41 PM
23	I am paying for higher speeds than I am receiving, and if an alternative were available, I would take advantage.	Mar 13, 2013 11:29 AM
24	I've said it all. U may contact me for additional info if you choose. Allen Walker allenmail66@gmail.com Voice and text 540.521.9118	Mar 13, 2013 10:00 AM
25	Needs Improved. Unreliable & Slow.	Mar 13, 2013 6:22 AM
26	Improve quality. We pay for services we don't get already with very very poor cell coverage. Poor Internet speeds make it worst. Then consider with out tourism we would have nothing in our region and our visitors can't stand the poor communications on both fronts. It doesn't help our tourism when guests can't communicate!	Mar 13, 2013 12:09 AM
27	I feel like when I contact Frontier Communications that I am dealing With the Mafia. They are very dishonest and it is insulting.	Mar 12, 2013 8:25 PM
28	Due to the lack of access of broadband, we are contemplating a move out of the area. Pocahontas County is a wonderful place to live - if you can live in the 1990's information age...	Mar 12, 2013 7:32 PM
29	No	Mar 12, 2013 6:08 PM
30	There is a 1.2 MB server that provides service to a large area including the condos @ Snowshoe. Frontier charges (by default) high speed up to 8GBs of	Mar 12, 2013 4:33 PM

Page 59, Q91. Do you have any other comments about broadband service availability in your region?

service but is unable to provide the speed due to the bottleneck in the server located just north of the Rt 66/US 219 intersection. Frontier has been promising since August 2011 to replace this server, but have not. This location is served by fiber and delivery of the speed for which they charge is possible by replacing the outdated equipment. Please help put pressure on Frontier to fulfil the empty promise of replacing this server. Thank you.

31	need more providers or a maximum capped rate	Mar 12, 2013 4:13 PM
32	IT IS CRITICAL TO HAVE THIS IN OR SNOWSHOE, WV, LOCATION.	Mar 12, 2013 2:15 PM
33	Get someone in here besides Frontier !	Mar 12, 2013 2:10 PM
34	Broadband service by my standards is nonexistent. Unfortunately most people in this area don't know what it's like outside of this area and they seem willing to accept the substandard performance of the local provider.	Mar 12, 2013 1:15 PM
35	Broadband service needs enhanced in my community. More and more people are getting Internet, too many users, not enough broadband but we pay same rates.	Mar 12, 2013 11:22 AM
36	I hope it comes soon	Mar 11, 2013 9:13 PM
37	I am satisfied with the availability but it is dependent on the status of electricity in the area and the electrical grid seems to be failing much more frequently than it has in the past. Availability is dependent on electricity and since electricity is iffy....broadband is iffy.	Mar 11, 2013 4:03 PM
38	no	Mar 11, 2013 3:08 PM
39	It is terrible and unacceptable. As I have explained during "peak hours" the internet is, at times, unusable. For working people peak hours are the only time we can use the internet. It is unacceptable to be paying outrageous prices for a product that is, quite frankly, terrible. Frontier Communications has the worst internet product, customer service, and tech support I have ever encountered when it comes to internet. If servers could be upgraded to handle the load during peak hours it wouldn't be as bad.	Mar 8, 2013 8:33 PM
40	Again, it is of utmost importance that high speed broadband be available to every resident in West Virginia. By resident, I mean those who have accessibility to electricity and telephone. By high speed, I mean fiber cable that can deliver speeds of at least 5 Mb/s and designed to be in the 20 Mb/s range if needed. Rural electrification in the 1930's was necessary because the power companies could not otherwise capture the costs of installation in low-density populations. Just as urban areas need government help in mass transportation, rural areas need government help in getting broadband speeds in reasonable parity to urban areas. Our service provider, Frontier, has made it clear that they intend to stick with copper in our broadband transmission. Furthermore, they oversubscribe, which means speeds really bog down in the evenings and other busy times. Third, Frontier makes every effort to thwart any competition.	Mar 8, 2013 12:16 PM
41	I look forward to improvements to the quality of broadband service available to me. I am sure that these improvements will come, it would just be nice if they	Mar 7, 2013 11:34 PM

Page 59, Q91. Do you have any other comments about broadband service availability in your region?

	would come quicker. It is just a matter of effort on the ISP's part to improve the quality of service in my region.	
42	no	Mar 7, 2013 5:09 PM
43	The lack of broadband is VERY noticeable here. It is obvious that, when school is not in session and more folks are using the Internet, my speed goes wayyyyyyyyyyyyyyy down (often far enough down to give me zero access to some websites)!	Mar 7, 2013 1:50 PM
44	It is slow. Sometime it works, Sometime it does not work. Only one broadband provider.	Mar 7, 2013 10:44 AM
45	Even though satellite is better than dial-up, it is expensive and the daily usage is limited. Not everyone can afford these prices.	Mar 5, 2013 1:13 PM
46	just wish that it could be upgraded.	Mar 5, 2013 11:09 AM
47	it will never really be available and cost competitive while frontier and suddenlink are allowed to call all their shots. they cherry pick on behalf of their stockholders not the communities they operate within.	Mar 4, 2013 5:45 PM
48	We have none in our area even though people have requested it from current providers for years. People who do have access have slow and unreliable service (1.2 / 0.15 Mbps) which is nearly useless Current providers often use existing rules for grants and related to suppress proposals that would provide enhanced and competitive service. Neighbors in the area are very displeased with the lack of or current level of service in the area, but generally feel powerless to do anything about it	Feb 28, 2013 4:05 PM
49	Already stated but I will reiterate that that it is very poor and Frontier remains at the bottom of surveys related to customer satisfaction.	Feb 15, 2013 6:30 PM
50	We would love to have it.	Feb 13, 2013 5:22 PM
51	Help us get the access that everyone takes for granted.	Feb 13, 2013 3:02 PM
52	Need faster service and redundancy to prevent outages.	Feb 5, 2013 5:03 PM
53	There is none and the DSL that is available in some locatsions is very slow and unreliable	Feb 5, 2013 12:43 PM
54	I believe there is a real opportunity here. EVERYONE wants to be online, if affordable service is there people will buy it. But if cost prohibitive (like satellite or t1) then most home users will pass or use cellular service but on a limited basis. If broadband could just expand a bit outside (5 miles or so) the primary populations they will pick up a large number of customers.	Jan 30, 2013 4:13 PM
55	No	Jan 15, 2013 5:12 PM
56	This survey was way too long. I only completed it because I understand the importance of technology to our future. General public won't take the time.	Dec 28, 2012 11:44 AM
57	No	Dec 20, 2012 10:52 AM

Page 59, Q91. Do you have any other comments about broadband service availability in your region?

58 No

Dec 12, 2012 3:16 PM