

**MID-SOUTH EMPLOYER RESOURCE NETWORK
TRAINING PROGRAMS**

MSERN offers opportunities for training and classes at your work site. By building you personal and employment skills, we can help you grow within your company.

We partner with organizations throughout the community to offer classes such as:

- Basic computer skills
- Computer applications
- Management & budgeting
- Credit repair and foreclosure prevention
- Affordable family nutrition
- English as a second language (ESL)
- Leadership and problem solving
- Math proficiency
- HiSet/GED classes
- Health and wellness
- Free income tax preparation

OUR GOAL...

Creating access and resources for employee success at work and in life.

Do you need an educational opportunity not offered through **MSERN**?

- Your Success Coach can help you find a class or program that is right for you, get you registered or search for financial aid if needed.



MEMBER MSERN COMPANIES AND HOURS

MONDAYS

*Spinnaker, 4650 Quality Dr. 38115
8:00A- 12:00P (1ST/3RD Weeks)
12:30P- 4:30P (2ND/4TH Weeks)

TUESDAYS

*Trezevant Manor, 177 N. Highland St. 38111
8:00A- 12:00P (1ST/3RD Weeks)
12:30P- 4:30P (2ND/4TH Weeks)

*Answering Advantage, 3181 Poplar Ave., Suite 224 38111
8:00A- 12:00P (2ND/4TH Weeks)
12:30P- 4:30P (1ST/3RD Weeks)

WEDNESDAYS

*M. Palazola Produce, 2713 Chelsea Ave. 38108
8:00A- 12:00P (1ST/3RD Weeks)
12:30P- 4:30P (2ND/4TH Weeks)

*DSI Warehouse, 1315 Farmville Rd. 38122
8:00A- 12:00P (2ND/4TH Weeks)
2:30P- 4:30P (1ST/3RD Weeks)

THURSDAYS

*Delta Metals, 1388 N. 7th St. 38107
8:00A- 12:00P (1ST/3RD Weeks)
12:30P- 4:30P (2ND/4TH Weeks)

*Owens Corning, 704 Corrine Ave. 38107
8:00A- 12:00P (2ND/4TH Weeks)
12:30P- 4:30P (1ST/3RD Weeks)

FRIDAYS

*ServiceMaster by Stratos, 66 N. Main St. 38103
8:00A- 12:00P (1ST/3RD Weeks)
12:30P- 4:30P (2ND/4TH Weeks)

*Dillard Door, 788 East St. 38104
8:00A- 12:00P (2ND/4TH Weeks)
12:30P- 4:30P (1ST/3RD Weeks)

WALK-INS WELCOME

**“LINKED TOGETHER FOR
EVERYDAY SUCCESS”**



Mid-SouthERN
by **YW** HOPEWORKS

Keva Irvin-Edwards
Success Coach

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**A program providing access to social services
and training programs that support your
employment.**

**We can accommodate
employees from any shift!**

WHAT WE DO...

The Mid-South Employer Resource Network (**MSERN**) helps employees access social services and training programs that support employment.

MSERN partners with local government, nonprofits and private employers to offer the best resources available.

MSERN networks with other Employer Resource Networks (ERNs) across the country who share best practices and ideas.

Your **MSERN Success Coach** can confidentially help you:

- Improve employment skills
- Overcome personal barriers
- Prepare for advancement opportunities

CONTACT YOUR MSERN SUCCESS COACH...

- ✓ By phone, text or email. You will receive a reply on the same or next business day.
- ✓ At work or at an off-site location.
- ✓ During office hours or a time that works for you.

WHY SHOULD YOU CALL YOUR MSERN SUCCESS COACH?

Work and home challenges affecting your work performance? What do you need to succeed? A **MSERN** Success Coach can give the guidance and connection to resources you need including, but not limited to:

- Workplace training: skills and advancement
- Life skills: budgeting, ESL, GED
- Tuition assistance: an advanced degree
- Financial stability: credit counseling, 401K, college and other savings plans
- Public assistance: applying and navigating
- Housing: affordable rentals or home ownership
- Transportation: public, repairs, car purchase
- Work attendance: solving issues and barriers
- Conflict resolution: family or co-workers
- Children: custody, childcare, development
- Drugs and alcohol: treatment and support
- Counseling: personal, marital, family

How can we help you achieve your dreams?

Q: What happens when you call your MSERN Success Coach?

A: To help you best, we will need to ask you for some details about your situation. We may need to see you in person and will try to be flexible around your work schedule. We will then coordinate services to address your concerns and will support you as you work through it.

Q: Will you share my information with my employer?

A: Not unless you give us consent. In some cases, we may need to verify some basic job information with your employer. This could be wages, date of hire or attendance history. Personal information can be confidential, and we will not disclose why you are seeking our assistance.

Employer Resource Network Success Stories:



“It is amazing that my new employer offers this benefit right onsite. They helped my family during a difficult time with homelessness.”

“I never knew these resources were available. Since I separated from my spouse, things have been very difficult financially. I would be in a much more difficult place if it were not for this program. This has been a bridge to a future.”

“This program saved my job. How would I have gotten to work without a car? I would recommend that anyone connect with the Success Coach.”