



Seventh Heaven Pet Care Services

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Assisted Living and Retirement Community Pet Care Guidelines

FOR ALL VISITS:

Do a health check before you leave your home. If you have symptoms, call the Main Office and I will arrange for a substitute Pet Care Specialist.

Watch for symptoms!!

Reported illnesses have ranged from mild symptoms to severe illness and death for confirmed coronavirus disease 2019 (COVID-19) cases.

These symptoms may appear 2-14 days after exposure (based on the incubation period of MERS-CoV viruses).

- Fever
- Cough
- Shortness of breath

Supplies:

Since supplies of Hand Sanitizer, Nitrile Gloves, and Medical Masks are scarce at this time, I can supply these items to you in limited quantities. Masks will need to be reused. Please let me know if you need me to put out either item for you to pick up.

I also have extra leashes for you to use until you can get at least two of your own. Let me know if you need to pick them up.

Dog Walking with Staff Assistance:

- 1) Bring your own leash and wipe it down with a disinfectant wipe before approaching the building. You may wear gloves for the walk and if you are not entering the building may put them on when you take possession of the dog.

- 2) When the Staff Member brings the dog down for a walk, please switch to your leash and leave the Owner's leash with the Staff Member.
- 3) Walk the dog and then return the dog to the Staff Member. Wipe down your leash and then use sanitizer before returning to your car. Wipe down the leash when you get to your car.

Dog Walking/ Pet Care without Staff Assistance/ Clients in Home who are Medically Frail or Elderly (entering the building):

- 1) Sanitize hands before entering the building.
- 2) Wipe down your leash before entering the building.
- 3) Make sure you have a pair of gloves in your pocket before entering the building.
- 4) Make sure you have a few disinfectant wipes in your purse before entering the building (you may want to carry them in a ziplock bag)
- 5) Put on a mask before entering the building. (You must wear a mask inside of Assisted Living Facilities and should when doing In Home visits with Frail/Elderly Clients.)
- 6) Sanitize your hands at the entrance to Facilities. Be prepared to answer questions and have your temperature taken before entering the building.
- 7) Once you have checked in go straight to the room and wipe the door handle with a wipe before entering the room. If a cart is being used for the pet, wipe down the handles with a wipe.
- 8) Put your leash on the pet and take the pet from the room to go on the walk.
- 9) Once outside you may put your gloves on.
- 10) Before re-entering the facility, remove your gloves and dispose of them.
- 11) Sanitize your hands before entering the facility and make sure your mask is in place.
- 12) Return the pet to the Owner. Remember to take your leash.
- 13) Sanitize your hands before leaving the Facility and wipe down your leash.

THANK YOU FOR BEING CONSCIENTIOUS DURING THIS STRESSFUL TIME FOR CLIENTS AND THEIR CAREGIVERS. ALL STEPS LISTED ABOVE ARE DESIGNED TO KEEP YOU, THE CLIENTS AND CAREGIVERS SAFE.

JENNY STEVENS, OWNER