



## Quality Policy

It is the policy of Lafarge Exshaw Plant to:

- Provide cements that comply with customer, and regulatory requirements, including API, ASTM, AASHTO and CSA Standards
- Anticipate and fill customers' needs to achieve customer satisfaction and be the "supplier of choice" for end users in the marketplace.
- Aim to prevent nonconformities at all stages of product formulation, by implementing and reviewing the requirements of the quality management system, including this manual and the supporting documents.
- Maintain communication with customers and suppliers to assure that expectations are understood.
- Operate in a safe, consistent and economical manner while respecting the environment.
- Focus on reaching both short-term and long-term objectives.
- Strive to continually improve the effectiveness of the quality management system

At Lafarge Exshaw Plant, the customer is everybody's business. We must, as a company and as individuals, assure quality; in both the way we do business and the cements we supply.

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