

## **Ozarks Clean Water Company**

P.O. Box 973

Kimberling City, MO 65686

(417) 739-4100

Hours: Mon – Fri 9:00 a.m. to 4:00 p.m.

E-mail: [contact@ozarkscleanwater.org](mailto:contact@ozarkscleanwater.org)

Website: [www.ozarkscleanwater.org](http://www.ozarkscleanwater.org)

Ozarks Clean Water Company is a not for profit member owned sewer company. We own and maintain the wastewater treatment facility in your subdivision, but also maintain the individual onsite waste water treatment system for your home (if there is access).

- Customer is responsible for contacting Ozarks Clean Water Company to activate service and to disconnect service. Customer will be responsible for all charges incurred until disconnect notification is received at Ozarks Clean Water Company, whether or not the customer occupied the unit at the time charges were accrued.
- Customer is responsible for contacting Ozarks Clean Water Company if there is an alarm going off or a problem with their individual on-site waste water treatment system. Ozarks Clean Water Company will not refund any outside work performed that we did not request, nor approve.
- Monthly rates for water and sewer services vary by subdivision and are billed the 1<sup>st</sup> business day of the month and due around the 22<sup>nd</sup> of the month. Rates are subject to change.
- Late fee for past due payments \$10.00 per service
- New service deposit of \$100 is required from renters
- Deposits will be refunded to customer after discontinuing service with any past due balance at the time of disconnection deducted from refund.
- Past due accounts are subject to disconnection. Accounts 60 or more days in arrears will be disconnected with customer responsible for all disconnect and reconnect fees before services will be restored.
- To make a payment please visit [ozarkscleanwater.org](http://ozarkscleanwater.org) : my account/pay bill and register using your account number. There is no charge associated with recurring automatic bank drafts. You may also make payments by phone at 417-739-4100.
- Credit and debit card transactions are subject to a service fee of \$2.50 or 3% whichever is the greater.
- Please fill out the following application & return to our office located at 11 Oak Dr. or mail to: PO Box 973, Kimberling City, MO 65686.

# Ozarks Clean Water Company

P.O. Box 973

Kimberling City, MO 65686

## Application for Membership for Water & Sewer Service

Date: \_\_\_\_\_

Account No. \_\_\_\_\_

The undersigned (hereinafter called the "Applicant") hereby applies for membership in and agrees to purchase water/sewer services from Ozarks Clean Water Company (hereinafter called the "Company") upon the following terms and conditions:

1. Applicant shall, when water/sewer services becomes available from the Company, purchase all water/sewer services provided on the premises described in this application, subject to and in accordance with the by-laws and rules and regulations of general application of the Company, provided however that the Company may limit the amount of water/sewer service to be furnished for industrial or commercial use.
2. The water/sewer service purchased hereunder shall be used only by the Applicant. The Applicant shall pay for water/sewer services purchased hereunder at the time and at the rates determined from time to time by the Company in the manner prescribed by the by-laws of the Company. Applicant shall pay a monthly bill as established by the Company, regardless of the amount of water/sewer service delivered by the Company and used by the Applicant.
3. Upon acceptance of this application, Applicant agrees to: (A) Permit the Company through its agents, employees and contractors to construct new facilities as required; (B) Permit the Company to operate and maintain all facilities; (C) comply with the Company's water/sewer use rules.
4. The Applicant will comply with and be bound by the by-laws and such rules and regulations of the Company as may be adopted from time to time by the Company. Copies of all the foregoing which are available at the Company's offices have been furnished to the Applicant or made available to the Applicant at such offices and the same are incorporated into this application as though fully set herein.
5. The Company shall not be liable to the Applicant or any other person if it is unable to provide water/sewer service to Applicant or if water/sewer service to Applicant is interrupted or disrupted or defective through failure or breakdown of the Company's facilities or if such failure or breakdown or defective service is caused by any wholesale supplier of water/sewer service to the Company, or by strike, necessary repairs to the Company's facilities, labor disturbance, riot, act of God, by accident, the elements, inability to secure right-of way or easement, inability to secure environmental or other permits, or authority necessary to provide the same, prohibition of legal processes, direction of any governmental agency, or by any cause beyond the reasonable control of the Company.
6. The private property of the Applicant as a member of the Company shall be exempt from execution for the debts of the Company and no member of the Company shall be liable or responsible for any debts of the Company.
7. If Applicant's account is disconnected for non-payment, Applicant agrees the full costs of disconnection and reconnection and a deposit equal to two months billing shall be paid before service is reconnected. An additional deposit will be collected if a service connection is requested and the person has an outstanding bill at another location.
8. Applicant agrees to pay all attorney fees and other costs of collection of account.

\*Applicant: (sign) \_\_\_\_\_ (print) \_\_\_\_\_ phone \_\_\_\_\_

\*Co-Applicant (sign) \_\_\_\_\_ (print) \_\_\_\_\_ phone \_\_\_\_\_

\*Mailing Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

\*Physical Address (911 Location) \_\_\_\_\_

\*Email Address: \_\_\_\_\_

Received on \_\_\_\_\_ By \_\_\_\_\_ Security Deposit \$ \_\_\_\_\_