

Ozarks Clean Water Company

P.O. Box 973

Kimberling City, MO 65686

(417) 739-4100

Hours: Mon – Fri 9:00 a.m. to 4:00 p.m.

E-mail: contact@ozarkscleanwater.org

www.ozarkscleanwater.org

Ozarks Clean Water Company owns and maintains the water treatment facility which provides your home with water service. We are a not for profit member owned sewer & water company, like an electrical cooperative.

Included in this packet is the application, along with information on Ozarks Clean Water Company. Please sign and return the Application for Membership along with your deposit (required if renting).

Your monthly fees will be billed to your home the first of each month. Please call or email us if you have any questions. Thank you.

- Customer is responsible for contacting Ozarks Clean Water Company to activate service and to disconnect service. Customer will be responsible for all charges incurred until disconnect notification is received at Ozarks Clean Water Company, whether or not the customer occupied the unit at the time charges were accrued.
- Monthly rates for water services vary by subdivision and are billed the 1st day of the month and due around the 22nd of the month. Rates are subject to change.
- Late fee for past due payments \$10.00 per service
- New service deposit of \$100 is required from renters
- Deposits will be refunded to customer after discontinuing service with any past due balance at the time of disconnection deducted from refund.
- Past due accounts are subject to disconnection. Accounts 60 or more days in arrears will be disconnected with customer responsible for all disconnect and reconnect fees before services will be restored.
- To make a payment please visit ozarkscleanwater.org : my account/pay bill and register using your account number. There is no charge associated with recurring automatic bank drafts. You may also make payments by phone at 417-739-4100.
- Credit and debit card transactions are subject to a service fee of \$2.50 or 3%, whichever is the greater. Please fill out the following application & return to our office located at 11 Oak Dr. or mail to: PO Box 973, Kimberling City, MO 65686.

Ozarks Clean Water Company
P.O. Box 973
Kimberling City, MO 65686
Application for Membership for Water Service

Date: _____ Account No. _____

The undersigned (hereinafter called the "Applicant") hereby applies for membership in and agrees to purchase water services from Ozarks Clean Water Company (hereinafter called the "Company") upon the following terms and conditions:

1. Applicant shall, when water service becomes available from the Company, purchase all water services provided on the premises described in this application, subject to and in accordance with the by-laws and rules and regulations of general application of the Company, provided however that the Company may limit the amount of water service to be furnished for industrial or commercial use.
2. The water service purchased hereunder shall be used only by the Applicant. The Applicant shall pay for water services purchased hereunder at the time and at the rates determined from time to time by the Company in the manner prescribed by the by-laws of the Company. Applicant shall pay a monthly bill as established by the Company, regardless of the amount of water service delivered by the Company and used by the Applicant.
3. Upon acceptance of this application, Applicant agrees to: (A) Permit the Company through its agents, employees and contractors to construct new facilities as required; (B) Permit the Company to operate and maintain all facilities; (C) comply with the Company's water use rules.
4. The Applicant will comply with and be bound by the by-laws and such rules and regulations of the Company as may be adopted from time to time by the Company. Copies of all the foregoing which are available at the Company's offices have been furnished to the Applicant or made available to the Applicant at such offices and the same are incorporated into this application as though fully set herein.
5. The Company shall not be liable to the Applicant or any other person if it is unable to provide water service to Applicant or if water service to Applicant is interrupted or disrupted or defective through failure or breakdown of the Company's facilities or if such failure or breakdown or defective service is caused by any wholesale supplier of water service to the Company, or by strike, necessary repairs to the Company's facilities, labor disturbance, riot, act of God, by accident, the elements, inability to secure right-of way or easement, inability to secure environmental or other permits, or authority necessary to provide the same, prohibition of legal processes, direction of any governmental agency, or by any cause beyond the reasonable control of the Company.
6. The private property of the Applicant as a member of the Company shall be exempt from execution for the debts of the Company and no member of the Company shall be liable or responsible for any debts of the Company.
7. If Applicant's account is disconnected for non-payment, Applicant agrees the full costs of disconnection and re-connection and a deposit equal to two months billing shall be paid before service is reconnected. An additional deposit will be collected if a service connection is requested and the person has an outstanding bill at another location.
8. Applicant agrees to pay all attorney fees and other costs of collection of account.

*Applicant: (sign) _____ (print) _____ phone _____

*Co-Applicant (sign) _____ (print) _____ phone _____

*Mailing Address _____ City _____ State _____ Zip _____

*Physical Address (911 Location)

*Email Address: _____

Received on _____ By _____ Security Deposit \$ _____