

# Board Members

President  
David Casaletto

Secretary/Treasurer  
Rick Helms

Board Members  
Rondal Bandy  
Steve Leach  
Layne Morrill  
Richard Meyerkord

## Ozarks Clean Water Company Customers:

### Active Sewer and/or Water Connections:

|                     |     |
|---------------------|-----|
| Savannah Heights    | 154 |
| Kimberling City     | 110 |
| Spring Branch       | 98  |
| Sycamore Ridge      | 82  |
| Smoke Tree Hills    | 88  |
| White Tail Crossing | 34  |
| Clear Cove          | 45  |
| Other customers     | 108 |

Total Active Connections 709

### Indirect Customers:

|              |     |
|--------------|-----|
| Stone Bridge | 710 |
| Meadow Ridge | 270 |

(Served by OCWC owned pipeline to Branson)

### Total Active and Indirect customers:

1689

## [Ozarks Clean Water Company](http://www.ozarkscleanwater.org)

David Casaletto, President  
P.O. Box 973  
Kimberling City, MO 65686

Phone: (417) 739-4100  
Fax: (417) 739-9889  
E-mail: [contact@ozarkscleanwater.org](mailto:contact@ozarkscleanwater.org)  
Web: [www.ozarkscleanwater.org](http://www.ozarkscleanwater.org)

# Ozarks Clean Water Company



Providing water and wastewater  
services in Missouri

When Service is required, call:  
**Ozarks Environmental Services**  
**417-739-4100**  
**417-527-6541 (After hours)**

## *Frequently Asked Questions*

### **Why was Ozarks Clean Water Company (OCWC) formed?**

Decentralized wastewater systems require professional operation, maintenance and management for success. OCWC has a sufficient number of customers and is able to hire and retain qualified staff to provide these services, and to provide permanent management of the systems it owns.

**How was the Company formed?** Table Rock Lake Water Quality received an EPA grant to help with protection of water quality in Table Rock Lake. OCWC is one result of the grant project and has become a permanent part of the water & wastewater treatment solution matrix in this area. Similar efforts will likely occur elsewhere as others watch this project and its success.

### **What legal basis does the Company have?**

Missouri Statutes provide for the formation of not-for profit sewer & water companies. The Company is recognized by the Missouri Department of Natural Resources as a valid continuing authority to own and operate water & wastewater systems.

### **What are some of the benefits of working with Ozarks Clean Water Company?**

- OCWC relieves developers & homeowners of the day to day hassles and difficulties involved with water & wastewater systems
- Developers do not have to form associations to meet continuing operating authority requirements.
- The Company's credibility with local regulatory agencies, our familiarity with the permitting process and assistance in this critical aspect of development is a significant benefit.
- OCWC assumes all legal liability associated with the water & wastewater system
- Level and predictable costs are benefits to homeowners.

- Technical assistance in selecting, designing and permitting cost effective environmentally sound systems is provided by OCWC management

**Does the OCWC need to own the real estate where a system is located?** No. OCWC needs to own the system itself but not necessarily the land it is located on. A permanent easement is acceptable to OCWC.

**Is there a minimum or maximum size of system that OCWC will accept?** Any system will be considered but acceptance is based on the OCWC Board of Directors approval.

**What is the Company's service area?** The Company can legally operate anywhere in Missouri.

**Is the Company regulated by the Missouri Public Service Commission?** No, the enabling statutes specifically exempt not for profit sewer & water companies from PSC regulatory authority.

**Who sets the rates?** The rates are set by the OCWC Board of Directors

### **How are the Board of Directors nominated?**

The board is chosen annually from the current members of OCWC.

**What is the rate?** Members are charged monthly on a case-by-case basis according to the circumstances and maintenance requirements.

**What does the rate cover?** Complete operation and maintenance of the water & wastewater system, reserve for major repairs and administration. (Sewage grinder pumps are normally the responsibility of the homeowner.)

**Who owns the Company?** OCWC is a not for profit member owned company, similar to an electric cooperative.

**How do I become a member?** Anyone who receives services is a member of the Company.

**Who pays for the system to be installed?** Typically, systems are installed either by a subdivision developer or homeowner. Rates currently do not have any debt service component.

**How can I be assured rates do not skyrocket?** OCWC is a not for profit corporation governed by its' members. Rates must cover expenses but no one in OCWC management or board has a motive to collect more than is necessary.

### **Who takes care of the systems?**

OCWC contracts with Ozarks Environmental Services for maintenance.

**What kind of system will the Company accept?** Any system capable of operating in compliance with permitted limits subject to approval by the OCWC Board of Directors.

**How many customers do you have?** We currently serve over 1,600 property owners.