

2022 Certifications released: 7/15/2021.

We have confirmed with BayCarePlus this guide is valid for 2022 Certification.

RECERTIFICATION: All agent's are able to recertify by logging into the BayCarePlus portal and clicking on the banner at the home screen that says "certify for 2022".

BayCarePlus Medicare Advantage 2021/2022 Certification Process. Stay In the Know

Your BayCare Contact:

Manager | Broker Sales and Relations

Nickie Leon

+1 (813) 546-4525

Nicole.leon@baycare.org

Step 1: Email Your BayCare Contact with Producers

1. **First, Last Name**
2. **Plan Year for Contracting**
3. **Producer National Producer Number**
4. **Valid email**

Step 2: Within 24 hours from email outreach to contract, Producer will receive an invitation to onboard via producersupport@lumeris.com. *Cutoff time to receive invitation within 24 hours is 2:00pm.*

All Producers receive secondary communication from Nicole.leon@baycare.org notifying producer (cc:) Agency Upline of link deployment, which contains support for Producers inquiring within the Onboarding Portal. producersupport@lumeris.com , +1(877) 259-8657.

BayCarePlus
Medicare Advantage

Producer Support:
1-877-259-8657

Become a Producer

At BayCarePlus, we are forming partnerships with sales representatives serving the Medicare population who share our value of providing personalized customer-centered service. We care about our community and have recognized the need for local Medicare beneficiaries to have a high-quality health insurance plan that's affordable and accessible. Join the BayCarePlus producer team and help us transform the healthcare industry.

Login to your portal

Email Address or NPN

Password

Forgot Login ID?

Forgot Password?

Log in

Step 3: Producer completes onboarding with the following required items required

- Completion of Plan Year AHIP
- Background Check Verification
- 80% or higher on **BayCarePlus** Certification Test (within the Producer Portal)

*All producers have the ability to download contracts signed within their onboarding portal.

Once onboarded, a confirmation email and documentation will deploy to producer (cc:) upline with an approval to write business.

Example:

To: Producer@Producer.com

CC: ProducerUpline@Producer.com

Hello, PRODUCER

Thank you for your partnership; you are now onboarded and Ready to Sell **BayCarePlus Medicare Advantage**.

Agent NPN	Agent First, Last Name	Agent Email @ Producer.com	Ready to Sell	05/02/2019 11:15:43 AM, CDT	07/02/2019 10:49:10 AM, CDT
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- Status Report of all Producers Status can be delivered to Agency upon request. (Please provide list of Producer's names / NPN Number).
- Production Report listing all writing producers can be delivered to Agency upon request.

Recertification for 2022: Already Certified for 2021 and ready for 2022?

All Producers are able to log back into <https://producer.baycareplus.org/> and re certify under the same qualification requirements as listed above. Simply click on *2022 Plan Year* to begin.

Agency Access:

- Able to access active, onboarded Producers within the Agency Portal within the *Ready to Sell* feature of the portal.
- Able to view *Commission Statements* / Overrides made available during the period of distribution: On or about the 20th of every month.
- Able to *Track Applications* of Writing Producers within their Agency portal.
- Able to order a myriad of attractive materials for downline producers within the *Documents* feature of the portal.

