



Welcome to Priority Health 2021!

This year, Medicare Certification will be done differently. Read this information carefully so you can be certified for 2021. This applies to anyone who wants to sell or receive renewal commissions for 2021 MAPD.

1- Get Started by registering as an Agent

- Copy and paste this link into your browser: <https://priorityhealth.pinpointglobal.com/Apps/Medicare/default.aspx>
- Under First time visitors, click on **Click here to register.**
- **Registration ID:** Use your National Producer Number (NPN)
- **Access Code:** PHBR2021
- Click on **Lookup NPN using NIPR**
- Under the heading " Search by SSN & Last Name" enter your SSN number and Enter your Last Name in the proper fields
- Click **submit Query**
- Click **use this NPN**
- Click **submit**
- Update your information and create a new password

2- Take your Product training in Pinpoint

- click on certification tab, Click on [Priority Health Product Certification Training](#)

3- How to upload your Core CMS AHIP/NAHU/Convey or Pinpoint in the Pinpoint system *(Completion of Core CMS AHIP/NAHU/Convey or Pinpoint is **not a pre-requisite for product training.** You can upload your Core CMS certificate later.)*

- Click on the word or box "Certifications"

Need Assistance?

Commissions: AORs, and Commissions questions 1.800.471.2504, option 3 or email: commissions-licensing@priorityhealth.com

Medicare Customer Service: Member 1.800.970.7379, option 2 or email MedicareCS@priorityhealth.com

Enrollment forms/issues: 1.800.970.7379, option 2 or email Ph-Medicareenrollment@spectrumhealth.org

D-SNP Enrollments: PH-DSNPErollment@priorityhealth.com

Call our Medicare experts toll-free to learn about enrolling in our plans: 877.777.4280 (TTY 711), 8 a.m. to 8 p.m. 7 days a week