



StonehengeUS Iron Entry Doors Warranties

STANDARD WARRANTY: A StonehengeUS Iron Entry Door (“Door”) is designed with quality and longevity in mind. This standard warranty is effective for a Door purchased for installation at residences within New York, New Jersey and Connecticut.

WHAT THE STANDARD WARRANTY COVERS: StonehengeUS warrants to the purchaser that if a Door exhibits a defect in material or workmanship from the date of purchase to one (1) year, at StonehengeUS’s exclusive option, StonehengeUS may elect to repair, replace or refund the purchase price of the product or component part. Skilled labor (where deemed necessary by StonehengeUS) to repair or replace any component is also provided for one (1) year from the date of purchase as a standard warranty. Weather-stripping may be provided at StonehengeUS’s sole discretion, but in no case shall StonehengeUS be responsible for installing Weather-stripping.

This warranty excludes:

- Normal wear and tear
- Damage or issues due to misuse or abuse
- Damage or issues due to commercial use
- Damage or issues as a result of any cause beyond StonehengeUS’s reasonable control (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Glass
- Damages or issues related to: improper installation of all surfaces (front and back) and edges (top, bottom, and sides) of the door slab and frame
- Failure to maintain proper humidity inside the dwelling
- Failure to provide an adequate overhang for exterior doors
- Improper installation of a Door in violation of Federal, state or local laws, regulations, codes or ordinances.
- Damage or issues caused by extreme temperature buildup where storm doors are present.
- Damage or issues related to water and/or air infiltration due to improper installation; installation errors or flaws in building design and construction.
- Issues arising from improper measurements when ordered
- Issues or damage resulting from condensation or excessive humidity levels

- Structural integrity issues or other problems caused by improper field fitting of the hardware, improper sizing of a Door, or other assembly problems.

This Warranty is not valid on any component that is not original to a Door (including but not limited to locksets, handles, weather-stripping, etc). Modifications made to a Door made after purchase shall invalidate this Warranty.

EXTENDED WARRANTY OPTION: Purchasers of a Door may purchase a two (2) year extended warranty at an additional cost as set by StonehengeUS. The extended warranty may only be purchased at the time of the initial purchase of the StonehengeUS Iron Entry Door. Once purchased, this warranty is valid for an additional two (2) years after the standard warranty ends. Total warranty time period is three (3) years.

WHAT THE EXTENDED WARRANTY COVERS: StonehengeUs Extended Warranty covers door slabs, frames and parts including latch mechanisms, weatherstripping, door handles, locks, and Paint Scratch Touch ups (limited to one paint service call per lifetime of the Extended Warranty).

This warranty excludes

- Damage or issues due to misuse or abuse
- Damage or issues due to commercial use
- Damage or issues as a result of any cause beyond StonehengeUS's reasonable control (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Glass
- Damages or issues related to: improper installation of all surfaces (front and back) and edges (top, bottom, and sides) of the door slab and frame
- Failure to maintain proper humidity inside the dwelling
- Failure to provide an adequate overhang for exterior doors
- Improper installation of a Door in violation of Federal, state or local laws, regulations, codes or ordinances.
- Damage or issues caused by extreme temperature buildup where storm doors are present.
- Damage or issues related to water and/or air infiltration due to improper installation; installation errors or flaws in building design and construction.
- Issues arising from improper measurements when ordered
- Issues or damage resulting from condensation or excessive humidity levels
- Structural integrity issues or other problems caused by improper field fitting of the hardware, improper sizing of A Door, or other assembly problems.

StonehengeUs Extended Warranty is not valid on any component that is not original to the door (including but not limited to locksets, handles, weather-stripping, etc). Modifications made to a Door made after purchase shall invalidate this Warranty.

Please contact info@stonehgenus.com regarding any warranty claims. You must provide the following information: a) date and location of purchase or order number; b) your contact information; c) the

address where the product can be inspected; and d) a description of the apparent problem and pictures of the problem. If your claim is accepted and StonehengeUS opts to repair or replace the product or a component of the product, the replacement product/component will be provided in a similar specification as the original product if the same specification is unavailable. Replacement products, components and services have no additional warranty nor do they extend the standard or extended warranty.

All warranties herein extend to the original purchaser of a Door and is not transferable or assignable. In the event a Door is purchased by a contractor on behalf of a client or customer, for purposes of all warranties herein, the contractor shall be deemed as the original purchaser. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide notice of its terms to its clients or customers.

For Paint Scratch Touch Ups under the terms of these warranties, StonehengeUs will send a technician to sand and paint the portion of the door that is at issue. All work performed by StonehengeUs or any affiliated company shall be performed in full satisfaction of any claims which the original purchaser and the original purchaser's customer or client may have against StonehengeUS or any affiliated company. The original purchaser acknowledges that the technician may be required to remove the door in order to perform remedial work. If removal of the door is required, original purchaser shall provide the technician with a location on the property with sufficient space for the remedial work to occur. The original purchaser assumes any and all risks related thereto, including, but expressly not limited to, theft, burglary, noise pollution and pest entry.

All warranties herein set forth StonehengeUs' maximum liability for our products. StonehengeUs shall not be liable for special, indirect, consequential, or incidental damages. The sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified herein. StonehengeUs makes no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the product, except as expressly contained herein. No distributor, dealer or representative of StonehengeUS has the authority to change, modify or expand the warranties herein.

In the event that StonehengeUs elects to replace the product, the original purchaser must bear all labor costs arising out of or related to the removal and disposal of the originally purchased product and the installation of the replacement product.