

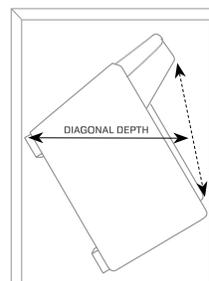


MEASURING FOR FURNITURE DELIVERY

It's important to make sure that the furniture you are ordering will fit in your home. Here are the steps to ensure a successful delivery.

CONFIRM ALL PRODUCT DIMENSIONS

Our website provides width, length and height for every piece of furniture. In addition, we provide the diagonal measurement for sofas, chairs and sectional pieces; the diagonal measurement is important if furniture will need to be brought in at an angle.



Diagonal Depth

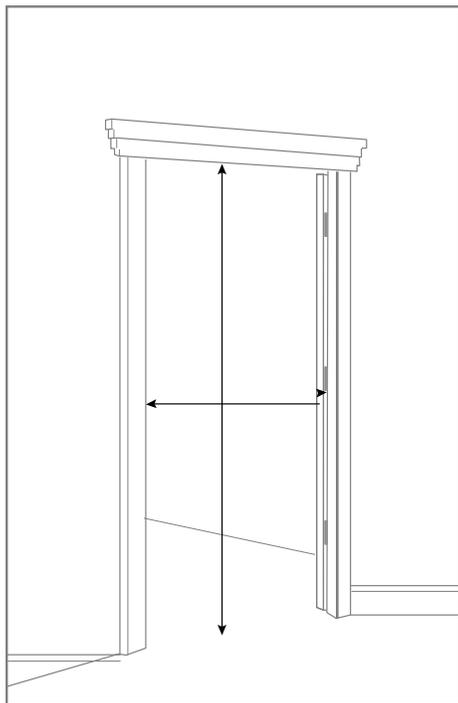
The diagonal depth of a sofa or chair needs to be less than the width of any relevant doorway, stairway or hallway in your home.

MEASURE YOUR SPACE

Identify where you intend to place your furniture. Check the width, depth and height of the item on our website, and make sure it will fit in the space you've chosen. Consider creating a floorplan to scale, or marking out the width and depth of your furniture on the floor with painter's tape.

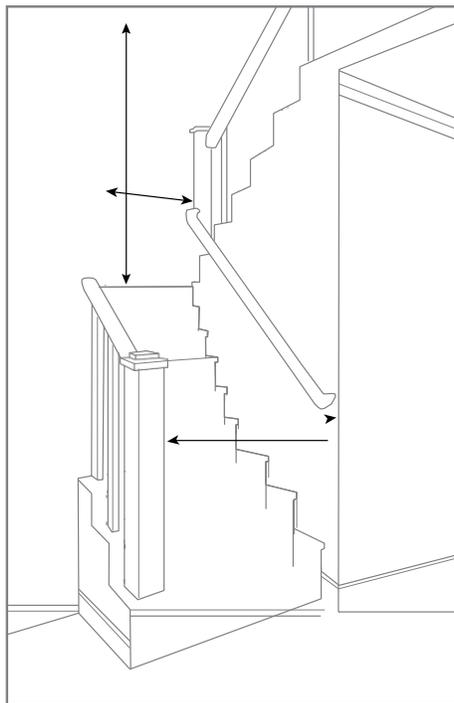
MEASURE YOUR DOORWAYS, STAIRWAYS AND PASSAGES

Determine the best pathway from outside your home to the room where your furniture will be placed. Measure every doorway, elevator, staircase and hallway that the item will pass through. For apartment buildings or homes with elevators, it is important to measure the elevator interior height, elevator opening and distance to the opposite wall. Also measure entry clearances – the distance between the doorway and the opposite wall – in the event that the furniture needs to turn a corner. Compare these measurements to the dimensions of your new furniture to ensure that our delivery professionals can navigate through entryways and around obstacles.



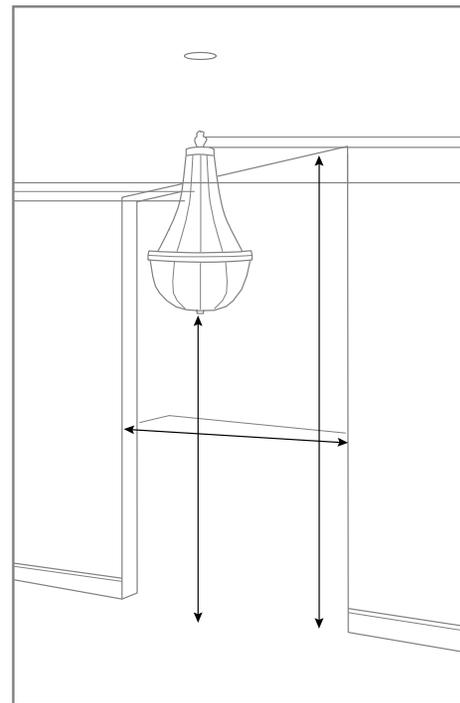
Doorways

- Measure the interior width and height of all doorways
- Check how wide your door can open
- Check for any architectural details that may impede access



Stairways

- Measure the width of your stairway, taking into account any handrails or posts
- Measure the height from the top and bottom steps to the ceiling
- Make sure the item can fit on and around landings



Hallways

- Measure the width of hallways, taking into account any twists or turns
- Check for any architectural details and low-hanging fixtures that may impede access

MEASURING FOR FURNITURE DELIVERY (continued)



MY MEASUREMENTS

<i>ex. front door</i>	<i>78" h</i>	<i>36" w</i>						

SPECIAL REQUIREMENTS FOR DELIVERY

At the time of scheduling your delivery, please notify Direct Interiors of any special requirements, such as the need for small trucks to navigate narrow roads and driveways, restricted delivery time frames due to local ordinances, gated entry access, proof of insurance for high rise and condominium buildings, multiple flights of stairs or service elevator reservations.

PREPARING FOR DELIVERY

Your satisfaction is important to us, and we make every effort to deliver your merchandise in a timely manner. However, it is important to note that because of varying conditions such as weather, traffic, or mechanical breakdowns and other circumstances beyond our control, we are unable to offer a specific time of arrival. We ask that you consider your delivery an all-day appointment and make the necessary arrangements so that you or someone else will be available to accept the delivery.

To ensure that your delivery is problem-free, your cooperation in the following areas is appreciated:

- Please provide a clear and clutter-free passage from your driveway to your door and into the room where the furniture or household items will be placed.
- Please remove old furniture beforehand, so that there is sufficient room for your new items.
- Please ensure that your doorways, hallways, foyers, etc. are large enough to accommodate the delivery. Direct Interiors is not responsible for furniture that does not fit in the home, through doors, or into elevators.

Please be advised that our representatives will not attempt to deliver furniture if they deem that the attempt is likely to damage either your merchandise or your property. If, after such an assessment, you wish the delivery to continue, you will be required to sign a waiver relieving Direct Interiors from liability for any damages that may occur as a result.

Once your purchase has been delivered into your home, our delivery representatives will place it in the room of your choice. They will also remove and transfer the packaging materials to the outside of your home for disposal. They cannot remove packaging materials from the premises. The delivery representatives will assembly any furniture with the exception of cribs, gliders, glider ottomans, wall hangings, handles, and knobs.