


2019 BEHAVIOURAL STRATEGIES for effective inter-personal intelligence

JHB

 Holiday Inn, Rosebank

 31 JULY – 01 AUGUST 2019

CTN

 The Vineyard Hotel, Newlands

 24 - 25 JULY 2019



2-DAY TRAINING PROGRAMME

led by renowned **ERIK VERMEULEN** aims to equip EAs, PAs & Office Managers at every level of the organization with infallible ways of building and managing relationships.

WHY CAN'T EVERYONE JUST BE NORMAL, LIKE ME?

FACT: WE CAN GET THE BEST OUT OF PERSONAL RELATIONSHIPS BY TREATING OTHERS THE WAY THEY WANT TO BE TREATED.

We'll equip each delegate with the fundamental skills to build effective, lasting relationships and also provide them with an easy-to-use method for creating a better understanding of themselves and the behaviour of others. Delegates will learn how to evaluate others' behaviour in a scientific, yet practical way allowing them to better understand what each person requires from interactions with others.

Delegates are taught how to identify different personalities (behaviour styles) based on certain behavioural criteria and how to modify approaches in order to manage relationships effectively. We explore back-up styles, managing conflict and how to identify the different behavioural styles based on facial expressions and body language.



HOW TO BOOK YOUR SPOT!

SPACE IS LIMITED TO 20 DELEGATES PER WORKSHOP

Contact us at erik@ridgeline.global for the full programme outline & booking form

erik@ridgeline.global | +27 836037119 | www.ridgeline.global