

DEPARTMENT OF VETERANS AFFAIRS

OFFICE OF THE SECRETARY
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October 1, 2018

Members of the Senate
California State Legislature
State Capitol
Sacramento, CA 95814

Members of the Assembly
California State Legislature
State Capitol
Sacramento, CA 95814

Dear Members,

Enclosed is the fiscal year 2017-18 Annual Report required under Sections 972.1(c) and 974(a) of the California Military and Veterans Code. This report includes the amount of new or increased federal monetary benefits paid to veterans which are attributable to the assistance of County Veterans Service Offices (CVSOs).

In fiscal year 2017-18, CVSOs brought in approximately \$505.5 million in new federal benefits into the State's economy; \$333.5 million of which will be annually recurring for the rest of the veterans' lives.

We have included additional statistical information (Appendix) that allows a more direct comparison of the total amount of benefits being received in each county. As described in the enclosure, the monetary benefits shown in the Appendix are the cumulative amounts received in each county and are not solely attributable to the assistance of CVSOs. These dollar amounts reflect the effectiveness of all organizations and individuals who assist veterans in obtaining monetary benefits in that county.

If you have questions please contact me at (916) 653-2573 or via email at Keith.boylan@calvet.ca.gov.

Sincerely,

A handwritten signature in blue ink, appearing to read "Keith Boylan", is written over a light blue circular stamp.

KEITH BOYLAN
Deputy Secretary
Veteran Services Division

Enclosures

Distribution on next page

cc: Mr. Michael Cohen, Department of Finance
Ms. Holly J. Mitchell, Chair, Joint Legislative Budget Committee
Mr. Daniel Alvarez, Secretary of the Senate
Ms. Jennifer Troia, California Senate
Ms. Tina McGee, Legislative Analyst's Office
Mr. E. Dotson Wilson, Chief Clerk of the Assembly
Ms. Diane F. Boyer-Vine, Legislative Counsel Bureau
Mr. Christian Burkin, Chief Consultant of the Assembly Committee on Veterans Affairs
Mr. Wade Teasdale, Staff Director, California State Senate Committee on Veterans Affairs
Mr. George Wiley, Chief Consultant, Office of the Speaker of the Assembly
Mr. Scott Holwell, President, California Association of County Veterans Service Officers
Ms. Carla Thorton, CalVet Board Chair
Mr. John Spangler, Deputy Secretary, CalVet Legislation
Ms. Patty Ingram, Budget Officer, CalVet
Mr. Manuel Urbina, Medi-Cal Eligibility Division, Department of Health Care Services



Annual Report to the Legislature

Monetary Benefits Attributable to the Assistance Of
County Veterans Service Offices
Fiscal Year 2017-18

Military & Veterans Code §972.1(c) and 974(a)

October 1, 2018

Monetary Benefits Attributable to the Assistance Of County Veterans Service Offices

The California Department of Veterans Affairs (CalVet) has determined the number and monetary value of new or increased benefits paid by the United States Department of Veterans Affairs (USDVA) to eligible veterans and their dependents during fiscal year 2017-18. These benefits are directly attributable to the activities and efforts of the County Veterans Service Offices.

In fiscal year 2017-18, CVSOs brought in approximately \$505.5 million new or increased federal benefits into the State's economy.

This report includes:

- As required by Military and Veterans Code (M&VC) §972.1 (c): County-by-county detail on “new or increased monetary benefits paid to eligible veterans by the federal government attributable to the assistance of county veterans service officers.” See Table 1.
- As required by M&VC §974.(a)(1) thru (4): The activities of County Veterans Service Officers are shown in Tables 1 and 2:
 1. Number of veterans and their family members who have contacted or utilized the services of the County Veterans Service Offices during the fiscal year. See Table 1.
 2. The number of claims filed to achieve benefits such as pension, disability compensation, and health care on behalf of veterans and their dependents. See Table 1. *Note: In order to meet the October 1 deadline for this report, the number of claims included in Table 1 have not been audited by the CalVet CVSO auditor. The audit is not complete until November 15 of each year.*
 3. Annualized monetary value of benefits received by veterans and dependents as a result of the efforts of county veterans service offices, broken down by type of benefit See Table 2.
 4. A summary of other services provided by CVSOs and special events and activities in which CVSOs participated. See Page 4.

All reported award amounts are from award notices issued by the USDVA to the claimant as submitted by the individual County Veterans Service Office or CalVet.

- This report also includes an Appendix with additional comparative statistics: Compensation and Pension (C&P) Utilization by County and C&P Utilization Comparison With Other States. See Tables A and B.

TABLE 1 - M&VC §974(a)(1-2) and 972.1(c): New or increased federal benefits to eligible veterans and their dependents during fiscal year 2017-18, directly attributable to CVSOs.

County	974(a)1			3. Number of Workload Units Produced for Claims/Awards	974(a)2 4. Number of Claims Filed (Compensation and Pension)	972.1(c) 5. Value of New Payments (New/Increased Benefits)	974(a)(2) 6. Number of VA Healthcare Claims Filed
	1. Veteran Population	2. Number of Veterans and Family Members Who Contacted or Utilized CVSO Services					
		In-Person	Phone Calls/Emails				
Alameda	51,403	3,057	3,636	995	625	\$2,363,730	86
Alpine	94	No CVSO					
Amador	3,772	1,581	2,587	779	166	\$1,631,444	41
Butte	15,921	5,398	4,810	4,655	1,090	\$6,678,719	149
Calaveras	4,277	256	1,012	362	98	\$1,099,344	22
Colusa	871	506	2,588	270	148	\$1,153,774	12
Contra Costa	49,770	8,872	37,000	6,037	1,731	\$20,196,705	146
Del Norte	2,137	1,345	1,216	378	222	\$931,605	27
El Dorado	14,248	5,892	6,511	1,939	428	\$4,713,716	98
Fresno	39,682	3,868	700	3,906	1,797	\$7,384,659	46
Glenn	1,350	580	2,244	137	35	\$540,900	12
Humboldt	8,649	4,111	5,656	2,066	353	\$5,493,913	71
Imperial	6,225	2,693	1,098	1,099	740	\$1,302,158	47
Inyo	1,372	917	3,359	427	101	\$1,384,657	64
Kern	39,387	8,199	52,650	5,487	5,282	\$23,347,339	191
Kings	9,721	2,739	8,896	2,242	647	\$4,938,411	11
Lake	5,458	5,200	9,000	3,833	1,020	\$5,187,576	148
Lassen	2,205	1,153	1,637	176	74	\$38,506	41
Los Angeles	281,067	13,796	59,240	17,849	9,901	\$41,485,665	423
Madera	7,465	1,369	258	890	422	\$1,542,391	26
Marin	11,161	1,511	4,728	814	282	\$2,019,839	98
Mariposa	1,676	150	430	26	9	\$26,174	0
Mendocino	5,677	1,563	1,712	1,316	161	\$1,886,205	86
Merced	10,946	3,121	0	2,563	930	\$5,998,190	108
Modoc	772	73	89	62	37	\$163,389	11
Mono	822	See Note 2		2	2	\$0	0
Monterey	18,282	4,550	7,365	2,265	3,099	\$6,324,103	31
Napa	8,525	1,560	8,140	788	259	\$2,293,696	83
Nevada	8,337	3,750	16,500	1,213	464	\$4,992,453	103
Orange	109,928	21,063	10,516	7,644	4,863	\$18,832,694	190
Placer	27,605	4,380	128,400	2,806	1,164	\$8,881,023	54
Plumas	1,924	1,665	2,895	486	97	\$788,958	25
Riverside	128,680	21,564	50,690	14,249	6,535	\$31,855,061	474
Sacramento	84,074	12,400	4,800	1,962	426	\$3,720,329	62
San Benito	2,488	See Note 2		669	507	\$1,984,582	32
San Bernardino	100,236	30,414	12,300	20,306	18,526	\$50,069,324	541
San Diego	243,369	6,643	108,382	16,919	5,055	\$28,705,855	242
San Francisco	22,912	5,339	11,500	2,629	914	\$20,597,927	48
San Joaquin	31,270	4,486	17,459	4,109	972	\$9,637,103	458
San Luis Obispo	16,889	5,125	21,999	3,107	3,119	\$8,800,549	259
San Mateo	23,253	4,196	31,489	2,162	1,162	\$7,336,621	102
Santa Barbara	21,613	8,000	16,000	3,664	1,386	\$11,487,358	172
Santa Clara	53,093	7,412	14,356	3,869	2,353	\$12,340,507	170
Santa Cruz	10,650	5,073	10,948	2,193	1,062	\$7,894,854	178
Shasta	125,634	5,072	22,080	3,612	959	\$6,515,884	128
Sierra	331	No CVSO					
Siskiyou	4,270	3,402	5,545	858	201	\$1,793,046	79
Solano	34,951	17,000	23,230	9,739	2,191	\$38,719,211	403
Sonoma	23,372	4,284	11,156	3,533	977	\$10,545,756	67
Stanislaus	24,204	8,782	5,649	5,117	1,441	\$14,168,303	315
Tehama	4,940	1,490	16,465	1,047	182	\$1,881,667	100
Trinity	1,285	150	202	85	13	\$248,655	2
Tulare	16,021	4,073	11,742	3,325	1,200	\$7,439,036	141
Tuolumne	4,697	2,479	4,013	1,054	320	\$2,440,436	60
Ventura	40,547	6,764	30,356	3,824	1,033	\$10,488,656	4
Yolo	8,881	3,272	12,654	1,449	290	\$4,308,156	53
Yuba-Sutter	13,343	3,584	2,730	4,346	1,894	\$11,676,118	144
Totals	1,681,730	287,613	839,182	187,354	88,965	\$489,078,408	6,684

Sources: 1. VetPop 2016 as of 9/30/17; 2. CVSO data, Joint CVSO office Outreach Metrics are noted in green shading; 3-6. Claims Case Management System (VetPro); 5. Annualized Awards = Retro/Lump Sum + (Monthly*12).

TABLE 2
M&VC §974(a)(3)

Annualized Monetary Value of New Benefits Received by Veterans and Dependents During Fiscal Year 2017-18 By Type of Benefit

Types of Claim Activities	Retro/Lump Sum Awards Posted	Monthly Awards Posted	Annualized* Awards Posted
Compensation/Pension	\$136,718,303	\$21,634,002	\$259,608,026
Dependent/Survivor	\$14,349,248	\$2,678,210	\$32,138,522
Other Monetary (healthcare, education, employment, financial, and other)	\$20,858,303	\$3,480,732	\$41,768,783
Totals All Claim Activities	\$171,925,854	\$27,792,944	\$333,515,328
Total Annualized Monetary Value of New Benefits			\$505,441,182

* Annualized Awards = Retro/Lump Sum + (Monthly*12)

Source: CVSO/CalVet Claims Case Management System Database (VetPro).

M&VC §974(a)(4) CVSO Services Provided to Veterans and their Families

CalVet and the CVSOs have a long standing partnership that provides veterans the ability to access their benefits and services in the counties where they reside. CalVet is responsible for providing the CVSOs support in their mission to serve veterans as the “boots on the ground” access point to veterans throughout the state. CVSO operations are defined as those directly associated with the following functions: Benefit counseling, Claims development, and Case management.

During Fiscal Year 2017-18, CalVet distributed to the CVSOs \$5.6 million in Subvention funds directly attributable to their claims development and preparation, among a variety of other services. CVSOs regularly participate in outreach events to educate veterans on benefits they may be eligible for, and provide assistance in obtaining those benefits, as well as coordinate referrals from county department of public social services when veterans and their families apply for public assistance programs. CVSOs work closely with congressionally-chartered veteran service organizations such as the Disabled American Veterans and American Legion, and not-for-profit organizations to maximize the benefits their veterans receive from county department of public social services when veterans and their families apply for public assistance programs.

Local services may include...

- Claims assistance
- Case management
- Homeless assistance
- Employment referrals
- Financial literacy
- Indigent burials
- Information and referral
- Incarcerated veteran outreach (Veteran Treatment Courts)
- Stand Down events
- Transition assistance
- Transportation services
- Veterans advocacy
- Veterans preference points for employment exams

State level benefits...

- Appeals representation before the US Board of Veterans Appeals
- Business license, tax and fee waiver
- California college tuition fee waiver
- Disabled veteran license plates
- Disabled veteran business enterprise opportunities
- Employment and unemployment
- California farm and home loans
- Reduced fee fishing/hunting licenses
- Property tax exemptions
- State park and recreation passes
- Veterans homes of California
- Veterans preference in California civil service exams
- Veteran Designation on CA Driver License and Identification Cards

In a 2015-16 survey, the California Association of CVSOs reported the following in regards to how much time they spend delivering services and benefits to veterans and their families. While the list of services and benefits is long, most of the CVSO staff's time is spent in providing direct claims and case management services to veterans and their families.

Activity	Percent of Average Day
Claims (including filing claims on behalf of beneficiaries for direct payments to veterans and their families such as Compensation, pension, disability indemnification, etc.)	48%
Case Management (including providing direct services to veterans and their families to access benefits that may not result in monetary benefits such as burial, educational, health, correction of military records, transportation, and homeless services)	25%
Information and Referrals (including educating veterans and their families on the myriad of services and benefits provided by other agencies, and then connecting them to those agencies, such as employment services, home loans, veterans homes, driver and business licenses, tax exemptions, veteran preferences, etc.)	20%
Outreach and Advocacy (including providing outreach and education to places where veterans and their families may congregate to ensure that veterans and their families are aware of the benefits they have earned and how to access them including campuses, USDVA clinics and hospitals, jails and prisons, etc.)	7%

In FY 2017-18, CVSOs:

- Served approximately 225,123 veterans and family members throughout the state.
- Attended 3,374 outreach events, with 191,673 veterans and family members in attendance. There were 44,421 one-on-one benefit and services sessions at these events.
- Provided services at 57 stand down events (for homeless veterans), with 15,576 veterans in attendance.
- Provided services at 172 job fairs with 17,874 in attendance.
- And provided numerous other services locally and at the state level.

APPENDIX

Additional Comparative Statistics

The County Veteran statistics on the following pages provide a comparison between counties using two common metrics, Compensation and Pension utilization and new awards obtained. To provide a more equitable comparison, the counties are grouped by size (large, medium, small, or very small) based upon the veteran population, with “very small” being less than 7,500 veterans, “small” being 8,000-20,000 veterans, “medium” being 20,000-55,000 veterans, and “large” as more than 200,000 veterans.

The left section of the table, “Total Compensation & Pension Utilization by County,” shows the same metric, compensation and pension utilization rate, as used when comparing California to other states. Utilization rate is the percentage of veterans receiving compensation or pension benefits within the county for federal fiscal year 2017 as reported by the U.S. Department of Veterans Affairs (USDVA). This part of the table also shows the total compensation and pension paid, and the average amount each beneficiary receives for those benefits within the county. These metrics reflect the efforts of all organizations that assist veterans with receiving those benefits, not just the CVSOs. As such, this section represents the overall health of veterans service programs within that county, both public and private.

The right section of the table, “New Awards Attributable to CVSOs,” provides the monetary value of new or increased monetary benefits paid to eligible veterans and their dependents by the USDVA during fiscal year 2017-18 that are directly attributable to the activities and efforts of the CVSOs. In total, the CVSOs accounted for approximately \$505 million in new or increased federal veteran benefits being brought into California’s economy. It should be noted that this table reports only the new or increased benefits obtained in the fiscal year, not the cumulative benefits and, as such, is a reflection of the ongoing effort of CVSOs to assist veterans in attaining the benefits they have earned.

Table A – Veteran Statistics By County

Total Compensation & Pension (C&P) Utilization by County							New Awards Attributable to CVSOs		
County	Veteran Population (Note 1)	County Size (Note 2)	C&P Cases (Note 3)	Utilization Rate (Note 4)	C&P Dollars (Note 5)	Average C&P Award per Claimant (Note 6)	Total New Awards FY 2017-18 (Note 7)	Average New Award FY 2017-18	County
LOS ANGELES	281,067	Large	62,240	22.1%	\$1,101,816,000	\$17,703	\$41,485,665	\$11,004	LOS ANGELES
SAN DIEGO	243,369	Large	77,002	31.6%	\$1,220,662,000	\$15,852	\$28,705,855	\$11,688	SAN DIEGO
RIVERSIDE	128,680	Large	36,658	28.5%	\$683,179,000	\$18,637	\$31,855,061	\$10,145	RIVERSIDE
ORANGE	109,928	Large	22,209	20.2%	\$385,590,000	\$17,362	\$18,832,694	\$10,434	ORANGE
SAN BERNARDINO	100,236	Large	26,206	26.1%	\$471,710,000	\$18,000	\$50,069,324	\$9,454	SAN
SACRAMENTO	84,074	Large	19,935	23.7%	\$357,518,000	\$17,934	\$3,720,329	\$18,327	SACRAMENTO
SANTA CLARA	53,093	Medium	8,848	16.7%	\$168,819,000	\$19,080	\$12,340,507	\$11,384	SANTA CLARA
ALAMEDA	51,403	Medium	10,030	19.5%	\$174,543,000	\$17,402	\$2,363,730	\$26,861	ALAMEDA
CONTRA COSTA	49,770	Medium	10,101	20.3%	\$166,072,000	\$16,441	\$20,196,705	\$11,196	CONTRA
VENTURA	40,547	Medium	9,258	22.8%	\$166,115,000	\$17,943	\$10,488,656	\$9,407	VENTURA
FRESNO	39,682	Medium	11,054	27.9%	\$182,373,000	\$16,498	\$7,384,659	\$11,344	FRESNO
KERN	39,387	Medium	11,279	28.6%	\$184,531,000	\$16,361	\$23,347,339	\$17,634	KERN
SOLANO	34,951	Medium	12,116	34.7%	\$216,140,000	\$17,839	\$38,719,211	\$12,932	SOLANO
SAN JOAQUIN	31,270	Medium	6,954	22.2%	\$133,634,000	\$19,217	\$9,637,103	\$9,240	SAN JOAQUIN
PLACER	27,605	Medium	6,090	22.1%	\$107,462,000	\$17,646	\$8,881,023	\$18,896	PLACER
STANISLAUS	24,204	Medium	4,843	20.0%	\$101,973,000	\$21,056	\$14,168,303	\$9,751	STANISLAUS
SONOMA	23,372	Medium	5,073	21.7%	\$96,550,000	\$19,032	\$10,545,756	\$9,341	SONOMA
SAN MATEO	23,253	Medium	3,989	17.2%	\$68,679,000	\$17,217	\$7,336,621	\$10,496	SAN MATEO
SAN FRANCISCO	22,912	Medium	4,324	18.9%	\$74,163,000	\$17,151	\$20,597,927	\$22,785	SAN
SANTA BARBARA	21,613	Medium	5,282	24.4%	\$86,627,000	\$16,400	\$11,487,358	\$10,094	SANTA
MONTEREY	18,282	Small	5,019	27.5%	\$103,290,000	\$20,580	\$6,324,103	\$16,469	MONTEREY
SAN LUIS OBISPO	16,889	Small	3,901	23.1%	\$65,089,000	\$16,685	\$8,800,549	\$10,269	SAN LUIS
TULARE	16,021	Small	5,418	33.8%	\$78,446,000	\$14,479	\$7,439,036	\$6,933	TULARE
BUTTE	15,921	Small	3,611	22.7%	\$69,370,000	\$19,211	\$6,678,719	\$5,520	BUTTE
SHASTA	15,634	Small	4,020	25.7%	\$89,938,000	\$22,373	\$6,515,884	\$5,579	SHASTA
EL DORADO	14,248	Small	2,946	20.7%	\$52,222,000	\$17,726	\$4,713,716	\$8,328	EL DORADO
MARIN	11,161	Small	1,636	14.7%	\$28,152,000	\$17,208	\$2,019,839	\$19,610	MARIN

MERCED	10,946	Small	2,540	23.2%	\$42,687,000	\$16,806
SANTA CRUZ	10,650	Small	2,218	20.8%	\$46,078,000	\$20,775
KINGS	9,721	Small	3,263	33.6%	\$42,115,000	\$12,907
YOLO	8,881	Small	2,127	24.0%	\$34,361,000	\$16,155
HUMBOLDT	8,649	Small	2,281	26.4%	\$44,845,000	\$19,660
NAPA	8,525	Small	1,853	21.7%	\$31,865,000	\$17,196
NEVADA	8,337	Small	1,938	23.2%	\$37,607,000	\$19,405
MADERA	7,465	Very Small	2,153	28.8%	\$35,363,000	\$16,425
YUBA	6,957	Very Small	1,914	27.5%	\$34,544,000	\$18,048
SUTTER	6,386	Very Small	1,780	27.9%	\$31,644,000	\$17,778
IMPERIAL	6,225	Very Small	2,062	33.1%	\$30,743,000	\$14,909
MENDOCINO	5,677	Very Small	1,391	24.5%	\$29,099,000	\$20,919
LAKE	5,458	Very Small	1,565	28.7%	\$30,070,000	\$19,214
TEHAMA	4,940	Very Small	1,352	27.4%	\$18,556,000	\$13,725
TUOLUMNE	4,697	Very Small	1,211	25.8%	\$22,493,000	\$18,574
CALAVERAS	4,277	Very Small	943	22.0%	\$17,681,000	\$18,750
SISKIYOU	4,270	Very Small	998	23.4%	\$17,917,000	\$17,953
AMADOR	3,772	Very Small	801	21.2%	\$13,158,000	\$16,427
SAN BENITO	2,488	Very Small	647	26.0%	\$13,277,000	\$20,521
LASSEN	2,205	Very Small	532	24.1%	\$9,642,000	\$18,124
DEL NORTE	2,137	Very Small	629	29.4%	\$11,541,000	\$18,348
PLUMAS	1,924	Very Small	508	26.4%	\$7,574,000	\$14,909
MARIPOSA	1,676	Very Small	362	21.6%	\$6,631,000	\$18,318
INYO	1,372	Very Small	328	23.9%	\$5,723,000	\$17,448
GLENN	1,350	Very Small	326	24.1%	\$5,531,000	\$16,966
TRINITY	1,285	Very Small	291	22.6%	\$5,607,000	\$19,268
COLUSA	871	Very Small	194	22.3%	\$4,013,000	\$20,686
MONO	822	Very Small	106	12.9%	\$1,942,000	\$18,321
MODOC	772	Very Small	222	28.8%	\$3,505,000	\$15,788
SIERRA	331	Very Small	50	15.1%	\$850,000	\$17,000
ALPINE	94	Very Small	NOTE 8	N/A	\$188,000	N/A
STATEWIDE	1,681,730		416,627	24.8%	\$7,271,513,000	\$17,453

\$5,998,190	\$9,597	MERCED
\$7,894,854	\$14,486	SANTA CRUZ
\$4,938,411	\$6,692	KINGS
\$4,308,156	\$11,427	YOLO
\$5,493,913	\$8,720	HUMBOLDT
\$2,293,696	\$12,814	NAPA
\$4,992,453	\$20,050	NEVADA
\$1,542,391	\$7,636	MADERA
\$11,676,118	\$8,968	YUBA
See Yuba		SUTTER
\$1,302,158	\$7,615	IMPERIAL
\$1,886,205	\$6,618	MENDOCINO
\$5,187,576	\$6,011	LAKE
\$1,881,667	\$5,099	TEHAMA
\$2,440,436	\$7,923	TUOLUMNE
\$1,099,344	\$12,493	CALAVERAS
\$1,793,046	\$6,017	SISKIYOU
\$1,631,444	\$6,686	AMADOR
\$2,786,059	\$15,142	SAN BENITO
\$38,506	\$4,278	LASSEN
\$931,605	\$11,792	DEL NORTE
\$788,958	\$4,197	PLUMAS
\$26,174	\$6,544	MARIPOSA
\$1,384,657	\$16,484	INYO
\$540,900	\$18,030	GLENN
\$248,655	\$31,082	TRINITY
\$1,153,774	\$16,250	COLUSA
\$0	\$0	MONO
\$163,389	\$16,339	MODOC
No CVSO		SIERRA
No CVSO		ALPINE
\$489,078,408	\$10,617	STATEWIDE

NOTES:

1. Veteran population estimates, as of September 30, 2017, published by the USDVA National Center for Veterans Analysis and Statistics as "VetPop 2016".
2. County size is an arbitrary designation for comparison purposes based upon veteran population with "Very Small" being less than 7,500; "Small" being 8,000 - 20,000 veterans, "Medium" being 20,000 - 55,000 veterans, and "Large" as more than 200,000 veterans.
3. The number of compensation and pension beneficiaries in the county as reported by the USDVA National Center for Veterans Analysis and Statistics as "FY 2017 Compensation and Pension by County". These cases are the result of all veteran service organizations or individual veterans who filed claims (i.e. they are not CVSO unique).
4. Utilization rate is the percent of veterans in the county receiving either compensation or pension benefits from the USDVA.
5. The total amount of compensation and pension benefits paid to beneficiaries in the county as reported by the USDVA National Center for Veterans Analysis and Statistics as "FY 2017 Geographic Distribution of Expenditures". These amounts are the total amount paid by USDVA for C&P benefits to claimants with addresses in the respective county. They are the cumulative result of all veteran service organizations or individual veterans who filed claims (i.e. they are not CVSO unique).
6. The average compensation and pension award received by beneficiaries in the county.
7. These amounts are the new or increased benefits obtained by the CVSO as reported in CalVet's Annual Report to the Legislature "Monetary Benefits Attributable to the Assistance Of County Veterans Service Offices" for Fiscal Year 2017-18. They do not include any awards attributable to other veteran service organizations or individual filers.
8. Less than 10 recipients, not reported by USDVA.

Table B – C&P Utilization Comparisons

For comparative purposes, Table B shows the C&P utilization rate and federal C&P dollars received for comparably sized states (in terms of veteran population).

Fiscal Year 2017 Utilization Comparisons				
	Veteran Population ¹	C&P Beneficiaries ²	C&P Utilization	C&P Dollars ³
CA	1,681,730	416,627	24.8%	\$ 7,271,511,000
FL	1,525,400	372,184	24.4%	\$ 6,371,816,000
TX	1,584,844	463,832	29.3%	\$ 8,581,720,000
Nation	19,998,799	4,807,639	24.0%	\$ 84,138,460,000

Sources:

1. USDVA VetPop2016 as of 9/30/2017
2. USDVA FY2017 Compensation & Pension by County
3. USDVA FY2017 Geographic Distribution of Expenditures