



**COUNTY OF LOS ANGELES**  
invites applications for the position of:

## **VETERANS CLAIMS ASSISTANT III**

**SALARY:** \$4,076.10 - \$5,346.00 Monthly  
\$48,913.20 - \$64,152.00 Annually

**OPENING  
DATE:** 08/10/17

**CLOSING  
DATE:** Continuous

### **POSITION/PROGRAM INFORMATION:**



### **EXAM NUMBER**

R8142D

### **REBULLETIN INFORMATION**

THIS ANNOUNCEMENT IS A REBULLETIN TO REOPEN THE FILING PERIOD, AND UPDATE EXAMINATION CONTENT, TRANSFER OF SCORES, AND SPECIAL INFORMATION.

### **FILING DATES**

Filing begins on August 14, 2017 at 8:00 a.m. (PST)

This examination will remain open until the needs of the service are met and is subject to closure without prior notice.

### **TYPE OF RECRUITMENT**

OPEN COMPETITIVE JOB OPPORTUNITY

### **DEFINITION:**

Performs lead duties and assists in overseeing the work of staff engaged in helping veterans and their dependents prepare and file claims for benefits.

**CLASSIFICATION STANDARDS:**

Positions allocable to this senior level class report to the Supervisor, Veterans Claims and provide technical direction to a small staff of lower level veterans claims assistants. These positions are distinguished from Veterans Claims Assistant II by their lead responsibilities and involvement with the more complex and difficult claims for benefits. Incumbents must apply a high degree of knowledge and resourcefulness in the development and evaluation of eligibility for benefits and in solving problems involved in discovery of needed information to support benefit claims. Incumbents must possess a thorough knowledge of applicable County, State and Federal laws and regulations relating to all areas of providing assistance to veterans and their dependents in the preparation of claims for benefits. They must also have knowledge of the organization and procedures of the Veterans' Administration and the State Department of Veterans' Affairs; medical terms used in legislation, regulations and claims presentation; community resources available to veterans and their dependents and the principal sources of information important in completing veterans' claims.

**ESSENTIAL JOB FUNCTIONS:**

Interviews veterans and their dependents, gathers information and explains applicable laws and regulations to assist with the application and qualification process for Veteran's benefits.

Explains to veterans and/or their spouses and dependents, individuals from County and outside agencies, and the general public a variety of information (e.g., applicable laws and regulations governing the rights and benefits to which customers are entitled, resources and procedures, current legislation and trends, types and provisions of public assistance programs to ensure that the customers are properly informed about their benefits and community resources available to them in completing their claims.

Assists in coordinating the activities of Veterans Claims Assistants by aiding in counseling and problem solving.

Assists veterans and/or their spouses and dependents in processing applications and filing claims for veterans benefits (e.g., pensions, compensation, insurance, rehabilitation, education, hospitalization, medical care, dental, home loans, referrals for reemployment, Veterans Homes of America, burial); evaluates collected information and interprets and applies relevant laws and regulations, policies, and procedures to ensure that the veteran and/or their spouses and dependents received the appropriate type of aid from various public assistant programs in accordance with the procedures of the Veterans' Administration and the State Department of Veterans' Affairs.

Acts as a liaison/Advocate with the Veterans' Administration, Department of Mental Health, local, State and federal governmental agencies; provides the customer with pertinent information to obtain the assistance, or contacts a County department or other agencies/community resources to initiate the process of obtaining assistance.

Enters numerical and textual data into various computerized systems (VETPRO) to update or correct veterans' information following department policy and procedures to ensure that Veterans data are accurate and current.

Prepares reports (i.e., Division Veterans Services Claims audit report 19, DVS16 semi-annual award/audit report, DVS 40 Fee Waiver Report audit, Housing Authority Report, etc.) by collecting and analyzing statistical data pertaining to Veterans' issues (i.e., what sort of issues) to identify/develop new program requirements that meet the needs of Veterans and/or their spouses, dependents, and survivors.

Assist the Veterans Claims Supervisor in the implementation and coordination of newly approved programs; participates in the planning and development of new Veterans' assistance programs and special projects in order to improve services to Veterans.

Conducts the training of lower level Veterans Claims Assistants by assessing training needs, designing the training program, developing the training program, delivering the training, and evaluating the training program in order to increase staffs' ability to counsel Veterans on their rights and benefits.

Acts for the Veterans Claims Supervisor in the latter's absence by performing Veterans Claims Supervisor's roles and duties (i.e., supervises and coordinates activities of field office personnel; assists in the establishment and maintenance of branch office providing services to veterans, such as preparation of claims or referrals to other agencies; reviews new veteran's legislation and implements changes that affect the rights of veterans and their dependents; maintains records and prepares reports) to ensure continued effective service.

Serves as a lead to lower-level technical and non-technical staff by overseeing clerical staff duties/functions; provides guidance and technical expertise to staff; aligns work products with work priorities; monitors, reviews, and evaluates work products; and trains, coaches, and mentors staff in order to ensure effective, efficient service.

## **REQUIREMENTS:**

**MINIMUM REQUIREMENTS:**

**Option 1:** Three years' experience as a veteran's service officer\* or equivalent with a governmental agency or with a veteran's organization accredited by the Veterans Administration.

**Option 2:** A Bachelor's degree from an accredited\*\* college and one year's experience in work concerned with veteran counseling in connection with job placement or filing for benefit claims.

**Option 3:** Two years' experience as a Veterans Claims Assistant II\*\*\*.

**LICENSE:**

A valid California Class C Driver License or the ability to utilize an alternative method of transportation to carry out job-related essential functions.

**PHYSICAL CLASS:**

2 - Light. Light physical effort which may include occasional light lifting to a 10 pound limit, and some bending, stooping or squatting. Considerable walking may be involved.

**SPECIAL REQUIREMENT INFORMATION:**

\*A veteran's service officer is a counselor who works directly with veterans, families, and/or survivors in assisting them with veteran's administration disability, pensions, and/or survivor benefits.

\*\*In order to receive credit for a Bachelor's degree, you MUST include a legible copy of the official diploma, official transcripts, or official letter from the accredited institution with your application, or within fifteen (15) calendar days from application submission.

\*\*\*To qualify under this option, applicants MUST have County status in this class, as evidenced by holding or having held such payroll title.

**ADDITIONAL INFORMATION:****EXAMINATION CONTENT:**

This examination will consist of two (2) parts:

**Part 1:** A multiple choice test weighted 60%, which will assess written expression, reading comprehension, data analysis and decision-making, achievement, confidence and optimism, deductive reasoning ability, independence, influence, professional potential, and reliability.

**THE MULTIPLE CHOICE TEST IS NOT REVIEWABLE BY CANDIDATES PER CIVIL SERVICE RULE 7.19.**

**Candidates must achieve a passing score of 70% or higher on Part 1**

**in order to proceed to Part 2.**

**Part 2:** A structured interview weighted 40%, that will assess experience and the general abilities to perform the duties of the position, such as Technical Knowledge, Communication Skills, Customer Service, Interpersonal Skills, Adaptability/Flexibility, Cooperation, Ethics, and Ability to Effectively Serve in a Lead Capacity.

Candidates must achieve a 70% or higher on each weighted part of the examination to be placed on the eligible register.

**TRANSFER OF SCORES:**

Applicants who have taken the identical multiple choice tests for the other exams within the last twelve (12) months will have their multiple choice test scores for the identical test part(s) automatically transferred to this examination. Candidates will be notified if their multiple choice test responses will be transferred.

This examination contains test part that may be used in the future for new examinations. Upon acceptance of your application, your scores will be transferred to the new examination, and may not be allowed to re-take any identical test part(s) for at least twelve (12) months.

**SPECIAL INFORMATION:**

Invitation letters for the multiple choice examination and structured interview will be sent electronically to the email address provided on the application. It is important that candidates provide a valid email address. Please add [awong@hr.lacounty.gov](mailto:awong@hr.lacounty.gov) and [info@governmentjobs.com](mailto:info@governmentjobs.com) to your email address book and list of approved senders to prevent email notifications from being filtered as spam/junk mail. It is the responsibility of the applicant to ensure he/she receives our email.

Notice of Non-Acceptance and Final results will be sent via US mail. Multiple choice test scores cannot be given over the phone.

**TEST PREPARATION:**

Study guides and other test preparation resources are available to help candidates prepare for employment tests. An interactive, Online Test Preparation System for taking practice tests may be accessed on the Department of Human Resources website at <http://hr.lacounty.gov>. Please click on "Find A Job" and then "Job Search Toolkit." Test preparation information is located under the "Employment Test Assistant" section.

You can also access test preparation for the computerized portion of the test by going to [http://www.shldirect.com/practice\\_tests.html](http://www.shldirect.com/practice_tests.html). While the guides will help in preparing for the test, we advise you to review *all* related

materials that you deem necessary.

**ELIGIBILITY INFORMATION:**

The names of candidates receiving a passing score in the examination will be placed on the eligible register in the order of their score group for a period of twelve (12) months following the date of promulgation.

**NO PERSON MAY COMPETE IN THIS EXAMINATION MORE THAN ONCE EVERY TWELVE (12) MONTHS.**

Applications will be processed on an as-received basis and promulgated to the eligible register accordingly.

**VACANCY INFORMATION:**

The eligible register resulting from this examination will be used to fill vacancies in the Department of Military and Veterans Affairs as they occur.

**AVAILABLE SHIFT:** Any

**APPLICATION AND FILING INFORMATION:**

Applications must be filed online only. Applications submitted by U.S. Mail, Fax, or in person will not be accepted. Any required documents must be submitted within fifteen (15) calendar days from application submission.

Apply online by clicking on the "Apply" button located on the upper right corner for this posting. You can also track the status of your application using this web site.

Fill out your application completely. The acceptance of your application depends on whether you have clearly shown that you meet the MINIMUM REQUIREMENTS. Provide any relevant job experience in the spaces provided so we can evaluate your qualifications for the job. For each job held, give the name and address of your employer, your job title, beginning and ending dates, number of hours worked per week, description of work performed, and salary earned. If your application is incomplete, it will be rejected.

**IMPORTANT NOTES:**

- Please note that **ALL** information included in the application materials is subject to **VERIFICATION** at any point during the examination and hiring process, including after an appointment has been made.
- **FALSIFICATION** of any information may result in **DISQUALIFICATION** or **RESCISSION OF APPOINTMENT**.
- Utilizing **VERBIAGE** from Class Specification and Minimum Requirements serving as your description of duties **WILL NOT** be sufficient to

demonstrate that you meet the requirements. Doing so may result in an **INCOMPLETE APPLICATION** and you may be **DISQUALIFIED**.

**SOCIAL SECURITY NUMBER:**

Please include your Social Security Number for record control purposes. Federal Law requires that all employed persons have a Social Security Number.

**COMPUTER AND INTERNET ACCESS AT PUBLIC LIBRARIES:**

For candidates who may not have regular access to a computer or the internet, applications can be completed on computers at public libraries throughout Los Angeles County.

**NO SHARING OF USER ID AND PASSWORD:**

All applicants must file their application online using their OWN user ID and password. Using a family member or friend's user ID and password may erase a candidate's original application record.

**ADA Coordinator Email:** adarequests@hr.lacounty.gov

**Teletype Phone:** (800) 899-4099

**Alternate Teletype Phone:** (800) 897-0077

**California Relay Services Phone:** (800) 735-2922

**Department Contact Name:** Annie Wong

**Department Contact Phone:** (213) 351-2948

**Department Contact Email:** awong@hr.lacounty.gov

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Employment Information**

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**Your Responsibilities:**

1. Completing Your Application:

- a. Before submission of the application, it is your responsibility to ensure that all information provided is correct and complete on the application. Incomplete applications cannot be accepted.
- b. Please list separately the PAYROLL TITLE for each job. Do not group your experience. Specify the beginning and ending dates for each job. If you are a County employee and have been promoted, do NOT list all of your time with the County under your present payroll title.
- c. Please include your Social Security Number for record control purposes. Federal law requires that all employed persons have a Social Security Number.
- d. To receive APPROPRIATE CREDIT, include a copy of your diploma, transcript, certificate, or license as directed on the job posting.

**Social Security Act of 2004:** Section 419 (c) of Public Law 108-203, the Social Security Protection Act of 2004, requires State and local government employers to disclose the effect of the Windfall Elimination Provision and the Government Pension Offset Provision to employees hired on or after January 1, 2005, in jobs not covered by Social Security. The County of Los Angeles does not participate in the Social Security System. All newly hired County of Los Angeles employees must sign a statement (Form SSA-1945) prior to the start of employment indicating that they are aware of a possible reduction in their future Social Security benefit entitlement. For more information on Social Security and about each provision, you may visit the website [www.socialsecurity.gov](http://www.socialsecurity.gov), or call toll free 1-800-772-1213. Persons who are deaf or hard of hearing may call the TTY number 1-800-325-0778 or contact a local Social Security office.

2. Minimum or Selection Requirements are listed in the job posting.

- a. YOUR APPLICATION WILL BE ACCEPTED ONLY IF IT

**Record of Convictions:** As part of the selection process you may be required to complete and submit a Candidate Conviction History Questionnaire (CCHQ). PLEASE DO NOT

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CLEARLY SHOWS YOU MEET THESE REQUIREMENTS. The SUBMIT THE CCHQ WITH YOUR APPLICATION, unless information you give will determine your eligibility and is instructed to do so. A full disclosure of all convictions is subject to verification at any time. requested, when requested. Failure to disclose convictions will

b. You must be at least 16 years of age at the time of result in disqualification. Not all convictions constitute an appointment unless other age limits are stated on the job automatic bar to employment. Factors such as your age at the posting. The Federal Age Discrimination in Employment time of the offense(s), and the recency of offense(s) will be Act (ADEA) of 1967, as amended, prohibits discrimination taken into account, as well as the relationship between the on the basis of age for any individual over age 40. offense(s) and the job(s) for which you apply. However, any

c. Your experience may be paid or unpaid unless the job applicant for County employment who has been convicted of posting states otherwise. Experience is evaluated on the either workers' compensation fraud or human trafficking is basis of a verifiable 40-hour week. automatically barred from employment with the County of Los Angeles (County Code Section 5.12.110). ANY CONVICTIONS OR COURT RECORDS WHICH ARE EXEMPTED BY A VALID COURT ORDER DO NOT HAVE TO BE INCLUDED.

### 3. Application Deadline:

a. All job applications must be completed and submitted by the last day of the filing period and closing time as indicated on the job posting unless other instructions are provided. Job postings with an open continuous filing period are subject to closure without prior notice. It is to your advantage to file your application early and not wait until the last allowable date and time as you will not be able to apply once the filing period has closed.

b. Applications for positions designated "Apply in Person" must be filed in person at the address provided on the job posting.

For more information regarding convictions that are not subject to disclosure, please refer to the CCHQ from the link below:

<http://file.lacounty.gov/dhr/CCHO.pdf>>

**Americans with Disabilities Act of 1990:** All positions are open to qualified men and women. Pursuant to the Americans with Disabilities Act of 1990, persons with disabilities who believe they need reasonable accommodation, or help in order to apply for a position, may contact the ADA/Personnel Services for Disabled Persons Coordinator. Hearing impaired applicants with telephone teletype equipment may leave messages by calling the teletype phone number on the job posting. The County will attempt to meet reasonable accommodation requests whenever possible.

### 4. Change of Name or Address:

To change personal information such as your name or address, log into your profile and make the necessary change. This can be done at any time.

### 5. Promotional Examinations:

a. Some of your experience may have been in a position in which such work is not typically performed. If such experience is permitted as indicated on the job posting, a signed Verification of Experience Letter (VOEL) signed by your department's Human Resources Office must be attached to your application unless otherwise stated on the job posting.

b. If indicated on the job posting, permanent employees who have COMPLETED THEIR INITIAL PROBATIONARY PERIOD AND HOLD A QUALIFYING PAYROLL TITLE may file for promotional examinations if they are within six months of meeting the experience requirements by the last day of filing or at the time of filing for open continuous exams.

**Veteran's Credit:** In all open competitive examinations, a veteran's credit of 10 percent of the total credits specified for such examinations will be added to the final passing grade of an honorably discharged veteran who served in the Armed Forces of the United States under any of the following conditions: During a declared war; -or- During the period April 28, 1952 through July 1, 1955; -or- For more than 180 consecutive days, other than for training, any part of which occurred after January 31, 1955, and before October 15, 1976; -or- During the Gulf War from August 2, 1990 through January 2, 1992; -or- For more than 180 consecutive days, other than for training, any part of which occurred during the period beginning September 11, 2001, and ending on August 31, 2010 the last day of Operation Iraqi Freedom; -or- In a campaign or expedition for which a campaign medal or expeditionary medal has been authorized and awarded. Any Armed Forces Expeditionary medal or campaign badge, including El Salvador, Lebanon, Grenada, Panama, Southwest Asia, Somalia, and Haiti qualifies for credit.

### 6. Equal Employment Opportunity/Non-Discrimination Policy:

a. It is the policy of the County of Los Angeles to provide equal employment opportunity for all qualified persons, regardless of race, color, religion, sex, national origin, age, sexual orientation or disability.

b. If you require material in an ALTERNATE FORMAT or are an individual requesting REASONABLE ACCOMMODATION(S) in the examination process for a physical or mental disability, please CONTACT THE AMERICANS WITH DISABILITIES ACT (ADA) COORDINATOR LISTED ON THE JOB POSTING. The provision of reasonable accommodation may be subject to verification of disability as allowable with State and Federal law. All disability-related information will remain confidential.

A campaign medal holder or Gulf War veteran who originally enlisted after September 7, 1980 (or began active duty on or after October 14, 1982, and has not previously completed 24 months of continuous active duty) must have served continuously for 24 months or the full period called or ordered to active duty.

This also applies to the spouse of such person who, while engaged in such service was wounded, disabled or crippled and thereby permanently prevented from engaging in any remunerative occupation, and also to the widow or widower of any such person who died or was killed while in such service.



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**Disclaimer:** The County of Los Angeles is not responsible for any computer hardware or software malfunction which may affect the employment application or the application selection process. A DD214, Certificate of Discharge or Separation from Active Duty, or other official documents issued by the branch of service are required as verification of eligibility for Veterans preference. Applicants must submit the documentation for each open competitive exam to qualify for veteran's credit.

You assume all responsibility and risk for the use of this system and the Internet generally. This system and the information provided on it are provided on an "as is" and "as available" basis without warranties of any kind, either express or implied. No advice or information given by the County of Los Angeles or its respective employees shall modify the foregoing or create any warranty.

The County of Los Angeles expressly disclaims any warranty that the information on this system or on the Internet generally will be uninterrupted or error free or that any information, software or other material accessible from the system is free of viruses or other harmful components. You shall have no recourse against the County of Los Angeles as the system provider for any alleged or actual infringement of any proprietary rights a user may have in anything posted or retrieved on our system.

The County of Los Angeles shall not be liable for any direct, indirect, punitive, incidental, special or consequential damages arising out of or in any way connected with the use of this system or with the delay or inability to use it (or any linked sites), or for any information obtained through this system, or otherwise arising out of the use of this system, the Internet generally or on any other basis.

NOTE: Your application is submitted using Secure Encryption to ensure the privacy of all information you transmit over the Internet.

By accepting the Use Disclaimer set forth here, you agree to all of the above terms and further agree to use this Online Job Employment Application System only for the submission of bona fide employment applications to the County of Los Angeles. Any other use of this Online Job Employment Application System, including without limitation any copying, downloading, translation, decompiling, or reverse engineering of the system, data, or related software, shall be a violation of the Use Disclaimer.

**Benefit Information:** Depending on the position, the successful candidate will enroll in a contributory defined benefit pension plan if the candidate is a "new member" of the County's defined benefit plan (LACERA) on or after January 1, 2013 (first employed by the County on or after December 1, 2012) - unless she or he established reciprocity with another public retirement system in which she or he was a member before January 1, 2013. It should be noted that County employees do not pay into Social Security, but do pay the Medical Hospital Insurance Tax portion of Social Security at a rate of 1.45%. The Los Angeles County Employees Retirement Association (LACERA) has reciprocal agreements with several public retirement systems in California.

**Employment Eligibility Information:** Final appointment is contingent upon verification of U.S. citizenship or the right to work in the United States. Immigration law provides that all persons hired after November 6, 1986, are required to present original documents to the County, within three (3) business days of hiring, which show satisfactory proof of: 1) identity and 2) U.S. employment eligibility.

**Los Angeles County Child Support Compliance Program:** In an effort to improve compliance with court-ordered child, family and spousal support obligations, certain employment and identification information (i.e., name, address, Social Security number and date of hire) is regularly reported to the State Directory of New Hires which may assist in locating persons who owe these obligations. Family Code Section 17512 permits under certain circumstances for additional employment and identifying information to be requested. Applicants will not be disqualified from employment based on this information.

**The California Fair Employment and Housing Act** (Part 2.8 commencing with Section 12900 of Division 3 of Title 2 of the Government Code) and the Regulations of the Fair Employment and Housing Commission (California Code of Regulations, Title 2, Division 4, Sections 7285.0 through 8504) prohibits employment discrimination based on race or color; religion; national origin or ancestry, physical disability; mental disability or medical condition; marital status; sex or sexual orientation; age, with respect to persons over the age of 40; and pregnancy, childbirth, or related medical conditions.

**Accreditation Information:** Accredited institutions are those listed in the publications of regional, national or international accrediting agencies which are accepted by the Department of Human Resources. Publications such as American Universities and Colleges and International Handbook of Universities are acceptable references. Also acceptable, if appropriate, are degrees that have been evaluated and deemed to be equivalent to degrees from United States accredited institutions by an academic credential evaluation agency recognized by The National Association of Credential Evaluation Services or the Association of International Credential Evaluators, Inc. (AICE).

**Test Preparation:** Study Guides and other test preparation resources are available to help candidates prepare for employment tests. An interactive, Online Test Preparation System for taking practice tests may be accessed on the Department of Human Resources website at <http://hr.lacounty.gov/job-search-toolkit>. Scroll down to the "Employment Test Assistance" section and click on the "VISIT ONLINE TEST PREP SYSTEM" link. Additional test preparation resources may be listed on the job posting.

**Equal Employment Opportunity:** It is the policy of the County of Los Angeles to provide equal employment

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opportunity for all qualified persons, regardless of race, religion, sex, national origin, age, sexual orientation, or disability or any other characteristic protected by State or Federal law. All positions are open to qualified men and women pursuant to the Americans with Disabilities Act of 1990 and the California Fair Employment and Housing Act. The County will comply with all of its obligations under State and Federal laws regarding the provision of reasonable accommodations to applicants.

APPLICATIONS MAY BE FILED ONLINE AT:  
<http://hr.lacounty.gov>

Position #R8142D  
VETERANS CLAIMS ASSISTANT III  
AW

\*\*\*\*\*  
Los Angeles, CA 90010

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**VETERANS CLAIMS ASSISTANT III Supplemental Questionnaire**

- \* 1. The information you provide on this supplemental questionnaire will be evaluated and used to determine your eligibility to participate in the next phase of the examination process. Please be as specific as possible and include all information as requested. Comments such as "see resume or application" will not be considered as a response. Please note that all information is subject to verification at any time in the examination and hiring process. Falsification of any information may result in disqualification or dismissal.
  - I understand the above information and instructions.
- \* 2. How many years of experience do you have as a veteran's service officer or equivalent with a governmental agency or with a veteran's organization accredited by the Veterans Administration? A veteran's service officer is a counselor who works directly with veterans, families, and/or survivors in assisting them with veteran's administration disability, pensions, and/or survivor benefits
  - No experience
  - Less than 3 years of experience
  - 3 or more years of experience
- \* 3. Describe your experience as a veteran's service officer or equivalent with a governmental agency or with a veteran's organization accredited by the Veterans Administration. Please ensure to include your job title,

beginning and ending dates for each job held and the name of employer. If you do not have experience in this area, please indicate "N/A".

- \* 4. Did you graduate with a Bachelor's degree or higher from an accredited college or university?
  - Yes, I graduated with a Bachelor's degree or higher from an accredited college or university.
  - No, I have not graduated with a Bachelor's degree or higher from an accredited college or university.
- 5. SUPPORTING DOCUMENTATION In order to receive credit for answering "Yes" to question #4, you MUST attach a legible copy of the official diploma, official transcript, and/or official letter from the accredited institution which shows the area of specialization at the time of filing or within fifteen (15) calendar days from application submission. How will you submit your supporting document for question #4?
  - As an attachment to my online application.
  - Via email to [awong@hr.lacounty.gov](mailto:awong@hr.lacounty.gov). Please include the exam title and number on documentation and email's subject heading.
- \* 6. How many years of experience do you have in work concerned with veteran counseling in connection with job placement or filing for benefits claims?
  - No experience
  - Less than 1 year of experience
  - 1 or more year of experience
- \* 7. Describe your experience in work concerned with veteran counseling in connection with job placement or filing for benefit claims. Please ensure to include your job title, beginning and ending dates for each job held and the name of employer. If you do not have experience in this area, please indicate "N/A".
- \* 8. Do you currently hold or have previously held the County of Los Angeles payroll title of Veterans Claims Assistant II?
  - Yes, I currently hold or have previously held the payroll title of Veterans Claims Assistant II.
  - No, I have not held the payroll title of Veterans Claims Assistant II.
- \* 9. If you currently hold or have previously held the payroll title of Veterans Claims Assistant II, please provide the payroll title, beginning and ending dates you held the payroll title. If you do not hold the payroll title of Veterans Claims Assistant II, please indicate "N/A."

\* 10. How many years have you held the payroll title of Veterans Claims Assistant II?

- None
- Less than 2 years
- 2 years or more

\* Required Question