

Connections Community Support Programs, Inc. ° Strategic Plan 2015-2020

Summary of Achievements toward Strategic Goals and Objectives

Goal 1. Continue to focus on delivering high-quality services to vulnerable and disenfranchised people in Connections' service areas.

Goal 2. Continually strengthen Connections' position in the community and its relationships with stakeholders.

Goal 3. Further integrate Correctional Health Services and Community Services.

Goal 4. Increase support for employees by improving communication, training, technology and infrastructure.

Goal 5. Investigate opportunities to expand services to other states.

2018 was an exciting year at Connections. Among the successes we had were:

- We opened new sober living houses in Sussex County, giving women and their children increased chances for empowerment and rebuilding their lives through recovery, parenting, and fellowship.
- We expanded our residential offerings to individuals living with IQ's below 75.
- We have negotiated a contract to provide behavioral health services at the Wicomico County Detention Center, which will begin in January of 2019.
- We have expanded our services to children and their families. We are providing intense homebased and office based treatment.
- We have expanded the number of those incarcerated that are able to receive access to appropriate and humane treatment for opiate use disorders.
- Our New Expectations residential program for expectant mothers who are age 18 and older with criminal justice involvement and substance use disorders underwent a three-year cycle PREA Audit in December and was found to be in full compliance with no corrective actions needed.
- We had an IT audit done by an outside consulting company which led to the development of a comprehensive 3-5 year plan to bring our IT infrastructure up to current standards. We also hired a new Director of Informatics and Technology.

During 2019, we hope to accomplish the following:

- Continued growth and expansion of our services to those living with intellectual disabilities in New Jersey and other surrounding states.
- A continued commitment to the growth of our peer support services, both in the community and inside of correctional settings
- Reaching and connecting individuals with chronic opiate use conditions leaving jail/prison with community based treatment services
- Opening a clinic in Claymont to serve those individuals in Northern Wilmington living with and struggling with chronic opiate use conditions
- Continue to work with local law enforcement officials to build bridges and eliminate gaps in access to service delivery for those they come into contact with.
- Continue to reach out to children and their families that are struggling with the ravages of mental health and substance use issues