



## AmCoBi Announces A New Electronic Billing and Payment Service

Beginning immediately, customers can now use the new eBill and ePay system from Paymentus. With this new service, customers can make online payments and sign up for paperless billing through a single site. The paperless billing feature should be fully operational by Mid-January. The old ePay and eBill sites will be shut down in early February, for your convenience please try and switch over as soon as possible. If you are on autopay, please contact us to discontinue automatic withdrawals through the old ePay site. If you need assistance, please give us a call and we will be happy to help.

To access the new payment site, just go to [www.AmCoBi.com](http://www.AmCoBi.com) and select the new ePay button in the upper right hand corner. To login, use your email address and a password of your choosing. Once your logged-in, access your account by entering your account number and the 5-digit zip code of your **service address**.

There are several new available features:

- You can schedule your automatic payment to pull on your due date or a different date of your choosing.
- Online Quick Pay – Allows you to pay your bill without creating an account.
- Self-Service Customer Portal
  - o Pay-by-Email
  - o Pay-by-Text
  - o Pay by Credit or Debit Card – A transaction fee of 2.95% is applied to these payment types
  - o Pay by eCheck /ACH – No additional fees are applied for this payment type
  - o IVR/Automated Phone Payments – Simply call the AmCoBi number, (877) 410-0167, then select the option for an automated phone payment.

REGISTER TODAY!

If you require assistance please contact us:

Phone: (877) 410-0167

Email: [clientcare@amcobi.com](mailto:clientcare@amcobi.com)

Sincerely,

Client Care

**PLEASE NOTE THAT THE LOOK OF YOUR STATEMENT MAY HAVE CHANGED. THE PO BOX WE HAVE USED IN THE PAST IS GETTING FULL. PLEASE MAIL YOUR PAYMENTS TO THE NEW PO BOX:**

**AMCOBI  
PO BOX 51280  
COLORADO SPRINGS, CO 80949-1280**