



# Connected



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Santel customers frequently have questions about how various features of the digital TV system work. We now provide quick how-to videos on 14 different topics related to your Santel service. To view these free tutorials, click the On Demand  button found in the middle of your Santel remote. Along with the other VOD categories such as Blockbusters, Just In and Free Movies, you'll find a category labeled "Santel TV How-To". The topics covered in our videos include:

- Controlling Live TV
- Managing Your Recordings
- Parental Controls
- Pay Per View
- Phone Menu-Recent Call List
- Phone Menu-Voicemail on TV
- Recording Programs & Reminders
- Restart TV
- Settings
- Using the On-Screen Guide
- Weather App
- What's Hot App
- What's on TV
- Working with Favorites

## Did you know...

1. The Internet requires approximately 50 million horsepower in electricity per day?
2. Of the 7 billion people on Earth, over 2.4 billion use the Internet?
3. 1.7 billion of the Internet's users are in Asia?
4. Over 78% of North Americans use the Internet?
5. The Internet weighs as much as one strawberry?
6. Over 8.7 billion machines are currently connected to the Internet?
7. Every 60 seconds, 72 hours of YouTube video is uploaded?
8. Over half of web traffic is media streaming and file sharing?
9. Online dating generates over 1 billion dollars each year?

<https://www.lifewire.com/surprising-facts-about-the-web-3862898>



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Santel is an equal opportunity provider and employer.



## New Directories Printed

The 2019 Central Connections telephone directories have been printed. Active Santel customers should have received one directory in the mail, but if you wish to have additional copies, they are available in your community.

You can get copies at the banks in Alpena, Artesian, Letcher, Mt Vernon, Parkston, Tripp and Wolsey as well as at Country Pumper of Forestburg, Larson Grocery in Fedora, Ethan Coop Lumber in Ethan, or the City offices in Ethan, Tripp and Parkston.

We encourage you to look through the directory for helpful tips to using your Santel Internet, digital TV and telephone services.

## Differentiating the Internet from Wi-Fi

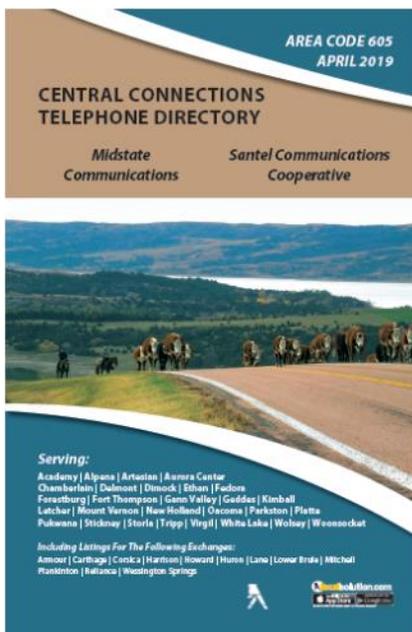
**While these two terms are related, they do not mean the same thing!**

Most of us access the internet multiple times per day and more often than not, we are using a wireless network. Many people use the terms "Internet" and "Wi-Fi" interchangeably, but they are two different elements of the technology ecosystem.

**The Internet is a Highway.** The Internet is oftentimes called the Information Superhighway. Just like a road that connects cities and moves people and goods, the Internet is a digital road that connects thousands of devices and people so that they can exchange information. You connect to your Internet Service Provider (ISP / Santel) through a physical line and possibly a modem depending upon which platform serves your location. Fiber optics eliminate the need for a modem. You can connect to your ISP either through a direct wired connection or by using a Wi-Fi router.

**Wi-Fi is an Access Ramp.** Wi-Fi refers to a wireless network (router) that allows your computers, smartphones and other devices to connect to your ISP without being physically connected by a cable. Because information is transferred using wireless transmitters and radio signals, you must be within physical proximity for a good connection.

**Understanding the Challenges of Wi-Fi.** As convenient as Wi-Fi can be, it doesn't automatically ensure a stress-free Internet experience. You need a strong Wi-Fi signal and you also need a good, reliable ISP. Wi-Fi has security risks and it's critical that you password-protect your Wi-Fi connection and keep it up-to-date with the latest security settings. **Santel Whole Home Wi-Fi is a managed router solution that takes all the stress and confusion away. Call 796-4411 to schedule your FREE install.**



## Directory Additions

### ARTESIAN

Holbrook, Angel 527-2681

### ETHAN

Frazier, Casey 227-4370

### MOUNT VERNON

Nicolaisen, Richard 236-5581

### WOLSEY

Schumacher Repair LLC 883-4722



We know our customers here in rural South Dakota rely on telephone and high speed broadband services to stay connected with the rest of the world. The **Lifeline** program helps make sure that families in need can afford these services. You can receive a monthly discount on your Santel phone or broadband services when eligible. To qualify, you must be enrolled in one of these programs or have household income that is less than 135% of the federal poverty guidelines:

- Medicaid (Title XIX)
- Supplemental Nutrition (SNAP)
- Federal Public Housing Assistance (Section 8)
- Supplemental Security Income
- Veteran's or Survivor's Pension

Call our office today at 796-4411 to learn more about the **Lifeline** program.